MANAGING PUBLIC SERVICES

Public administrators oversee services that provide for the well-being of citizens. They manage government operations, analyze public needs, and develop and implement policies and programs to benefit communities or to assist specific populations. They also serve the public by working in nonprofit or closely related business organizations.

PUBLIC ADMINISTRATION AT UCF

UCF offers a Master of Public Administration and two related graduate certificates. These programs emphasize professionalism and ethics in the practice of public administration. Dual MPA-Master of Nonprofit Management, MPA-Master of Science in Criminal Justice and MPA-Doctor of Philosophy in Public Affairs options are available as well.

Master of Public Administration

The 42-credit-hour, accredited MPA program equips students with the public management skills and analytic techniques needed for successful careers as public administrators. The program is oriented towards problems facing local government, including those associated with finance, human resources, emergency management and growth management.

Graduate Certificates

The Graduate Certificate in Public Administration program provides continuing education for those already employed in related fields and pre-career students. It emphasizes managerial skills essential for work in local government. The Graduate Certificate in Public Budgeting and Finance program offers advanced graduate study for students seeking careers in budgeting and finance in the public sector.
WHERE GRADUATES WORK:
- City of Alachua, Florida
- City of Cocoa, Florida
- City of Coral Springs, Florida
- City of Orlando, Florida
- City of Portland, Oregon
- Federal Emergency Management Agency
- Florida State University
- Lake County, Florida
- National Military Command Center
- Orange County Fire Rescue Department
- Orange County Government
- Osceola County Corrections Department
- Pace University
- Sam Houston State University
- Sarasota County, Florida
- Seminole County, Florida
- United Way of Washtenaw County, Michigan
- University of Central Florida
- U.S. Agency for International Development
- U.S. Army
- U.S. Department of Defense
- U.S. Department of Health and Human Services
- U.S. Department of Homeland Security
- Valencia College
- Wake County, North Carolina
- Winter Park Health Foundation

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cohpa.ucf.edu/publicadmin

WHERE CAN I GET A JOB?
Many graduates of the MPA program find employment in local (county, city, district and town), state and federal government. They often work as managers or key administrators in finance, human resources, emergency services, planning, parks and recreation, and community relations. With experience they are well-positioned to move into positions that establish government policy and develop laws, rules and regulations. Some become elected officials, such as mayor, county commissioner or city council member.

Other graduates find positions with nonprofit organizations, where they may specialize in areas such as finance or human resource management. Some go on to advanced leadership positions such as chief executive officer or financial officer.

Graduates of the Doctoral Program in Public Affairs – Public Administration Track may be employed as research and teaching faculty members and program leaders at research institutes and government agencies.

DID YOU KNOW?
Mayors, along with governors, city managers, and county administrators, are chief executive officers of governments. They typically oversee budgets, programs and the use of resources. Mayors and governors must be elected to office, whereas managers and administrators are typically appointed. — U.S. Bureau of Labor Statistics

POSSIBLE JOB TITLES:
- County manager
- City manager
- Public works administrator
- Human resources officer
- Policy analyst
- Chief budget officer
- Community relations representative
- Economic development director