

CASE MANAGEMENT ACADEMY

The School of Social Work at the University of Central Florida in partnership with the Central Florida Commission on Homelessness and the Heart of Florida United Way is offering a Case Management Academy designed to enhance the knowledge and skills of case managers.

Schedule: The Case Management Academy will take place on 5 consecutive Fridays in September and October (September 16, 23, 30 - October 7, 14) from 8:00 a.m. - 5:00 p.m.

Location: The Heart of Florida United Way
1940 Traylor Boulevard
Orlando, FL 32804

Cost: The cost of attending the Academy is \$350 per attendee.

Continuing Education Units (CEU's) : 40 hours approved by the Florida Board of Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling BAP # 50-12347 exp. 3/2013. CEUs approved for nurses, contact hours to be determined.

Application Process: Please see back of flyer for more details



UNIVERSITY OF CENTRAL FLORIDA
COLLEGE OF HEALTH AND PUBLIC AFFAIRS
School of Social Work

**The Central Florida
Commission on Homelessness**



CURRICULUM

The curriculum will include but is not limited to the following:

Foundation

Case Management Defined

Key Concepts of CM : Purpose and goals, functions, essential job activities, and knowledge areas, skills, and traits needed.

Issues and Trends

Delivery Models

Discharge Planning

Challenges for Case Managers

Competencies

Confidentiality

Crisis Interventions

Best Practices in Case Management

Evidence Based Practices

Integration of Care

Homeless/Families/ Older Adults

Competencies

Abuse

Health Care

Mental Health

Domestic Violence

Case Examples

APPLICATION PROCESS

Eligible individuals are those working in the field of case management and/or performing case management activities.

Space is limited.

Applicants must submit an application and a letter of support from their supervisor.

Information about the program and the application can be found and downloaded from the following website: www.iog.ucf.edu

The application deadline is August 24, 2011. Submit materials to: Deborah.Alfonso@ucf.edu

SCHOLARSHIPS

A limited number of scholarships are available. Applicants interested in a scholarship must complete Part II of the application. Please limit your response for the statement of need to one page. Applicants will be notified of their acceptance into the Academy via email.

For more information please contact the Continuing Education office at 407-823-6080 or Deborah.Alfonso@ucf.edu