

JULIA (JULIE) W. BUCKEY

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EDUCATION

Florida State University, College of Social Work, Tallahassee, FL

Doctor of Philosophy, April, 2007

Dissertation Topic: "Factors Affecting Life-Sustaining Treatment Decisions by Health Care Surrogates and Proxies"

Quantitative, descriptive, nonexperimental, cross-sectional, in vivo study of the factors influencing surrogate and proxy decisions ($N = 132$) about life-sustaining treatment (CPR, mechanical ventilation, tube feeding, and hemodialysis), and perceptions of the benefits and barriers associated with these decisions. Hierarchical multiple regression (HMR) identified *patient communication* and surrogate *self-efficacy* as statistically significant model variables.

Master of Social Work, 1996

Clinical Track

University of North Florida, Jacksonville, FL

University of the Virgin Islands, St. Croix

Graduate Work in Business Administration

Tift College, Forsyth, GA

Bachelor of Arts, Sociology & Psychology

PROFESSIONAL EXPERIENCE

President and CEO, Decision Dynamics Consulting, Inc.

Orlando, FL, 2008

Provide education, advocacy, and support to persons making treatment decisions on behalf of adult critical care medical patients and to the core of professional providing patient medical care.

Instructor of Medical Education, College of Medicine, University of Central Florida

Orlando, FL, 2008-2009

Facilitate educational instruction to inaugural class entering 2009.

Visiting Instructor/Adjunct Professor, School of Social Work, University of Central Florida

Orlando, FL, 2006–Present

Provide classroom instruction to graduate and undergraduate students in Human Behavior and the Social Environment (Assessment I & II, Practice I, Social Systems), Clinical Practice with Individuals, Introductory and Integrative Research Project in Clinical Practice.

Doctoral Candidate, Florida State University, Tallahassee, FL, 2001–2006

Research Assistant/Teaching Associate, College of Social Work, 1999–2000

Conducted doctoral dissertation activities leading to completion of the Doctor of Philosophy in Social Work degree, served as research assistant on state research grant, and served as classroom instructor.

Utilization Management Specialist/Social Services Counselor

Alcohol, Drug Abuse and Mental Health Program Office, Florida State Department of Children and Families, Orlando, FL, 1996–1998

Provided mental health service utilization review for eligible adults and children in the Florida's pilot Medicaid behavioral managed care program, linking in-patient mental health clients to follow-up services in targeted case management. Provided new service delivery system training to service providers in four-district geographic area of Central Florida.

Provided programmatic counseling, case management, and regulatory oversight of services and budget (\$2M) for Children's Mental Health services in District 7, directing in- and outpatient mental health treatment. Chaired Case Review Committee, conducted the Child-Adult Transition Team hearings, and implemented District Medicaid Specialized Therapeutic Foster Care program.

Provided direct therapeutic intervention under licensed supervisor to Florida Work And Gain Economic Self-Sufficiency (WAGES) mental health clients and clients with domestic violence history to alleviate the barriers preventing client entry or re-entry to the workforce.

Adjunct Professor, Department of Business and General Education

Florida Metropolitan University, Orlando College North Campus, Orlando, FL, 1996–1998

Provided course instruction in Career Strategy, Public Relations, and Psychology. Faculty trainer of "Making the Student Connection."

Social Worker (Contract Position)

Life for Kids, Winter Park, FL, 1996

Conducted adoption home/child placements: adoptive applicant interviews, counseling, post-placement adjustment and birthmother counseling.

Graduate Student Field Placements, Florida State University, Tallahassee/Jacksonville, FL 1995–1996

(1) **Women's Recovery Counselor**, Gateway Community Services, Jacksonville, FL January–April, 1996

Facilitated family counseling group and co-led substance abuse day treatment groups. Conducted initial assessments, compiled psychosocial histories, and developed individual treatment plans. Developed program component to address needs of family in supporting clients' treatment goals.

(2) **Victims' Services Counselor**, Victims Services Center, Jacksonville, FL April–December, 1995

Co-therapist to adults victimized through severe traumas resulting from homicide, physical or sexual abuse, personal or domestic violence. Co-facilitator of weekly Homicide Survivor and Adult Children of Childhood Sexual Assault and Rape Survivor groups. As Night Counselor, provided immediate crisis intervention response at University of Florida's University Medical Center After-hours Program designed to meet short-term needs of victims of accidental injury, rape, or physical assault.

Human Services Program Director, Health Quality Assurance, District IV
State of Florida Agency for Health Care Administration, Jacksonville, FL, 1994–1995

Assistant District Program Administrator for seven counties in northeast Florida providing residential and related services to elders and adults limited in activities of daily living (ADLs) residing in adult congregate living facilities (ALFs). Planned, developed, implemented, and monitored staff (6) in conducting facility licensure, investigating/resolving elder/adult abuse and/or neglect allegations, and implementing and monitoring corrective action plans to ensure protection of elder/adult rights and safety through facility compliance with State and Federal regulations.

Unit Treatment and Rehabilitation Director, Northeast Florida State Hospital, State of Florida
Department of Health and Rehabilitative Services, Macclenny, FL, 1992–1994

Planned, organized, implemented and directed the 24-hour care and treatment program in a 116-bed adult psychiatric unit. Coordinated interdisciplinary team of 70 direct care and 30 professional staff. Refurbished patient residences (4 wards) to implement patient-friendly environment. Resolved long-standing staff factions to create effective, integrated multi-disciplinary service team. Instituted comprehensive safety equipment use by direct care staff to decrease job-related injuries. Enhanced supervisory staff skills through regular professional development training. Upgraded overall employee performance during quality assurance reviews. Member of facility Quality Assurance Review Committee, bridging policy mandates and systemic staff implementation.

Special Agent, Prudential Insurance and Financial Services, Jacksonville, FL, 1990–1992

Marketed and maintained services to life, health, disability policies, annuities and mutual funds holders. Company representative to 1992 Jacksonville Chamber of Commerce.

State Volunteer Program Consultant, Division of Management Services, South Carolina
Department of Corrections, Columbia, SC, 1989–1990

Coordinated statewide services of 3,000 volunteers within 32 institutions housing approximately 2500 incarcerated adult men and women. Conducted annual program quality management reviews providing service reports and recommendations to executive management. Planned and coordinated special events, including annual state banquet honoring volunteers. Monitored operations of 10 Child Activity Centers, child care facilities housed within institutions providing child care during family visitation, including related budgetary oversight and administrative reports. Successfully resolved fragmented employee labor relations by implementing regional coordination of services resulting in increased participation of team members in statewide activities and improved communications. Served as Departmental representative on Governor's Health and Human Services Finance Board.

Project Director, Children's Services, North Florida Visiting Nurse Association, Jacksonville, FL, 1987–1989; 1979–1983

Administered \$450,000 program of crisis intervention services for children at risk of abuse and neglect in four northeast Florida counties. Edited private, state and federal grant applications, budgets and operations reports. Conducted interagency staff development training. Created a specialty service component to serve drug dependent/HIV+ infants. Authored program's first operations manual. Provided staff supervision for case assessment, individual and family counseling. Represented program in Juvenile Court proceedings, interagency staffings and public hearings. Served on agency management team providing policy recommendations to Board. Served on United Way Speakers' Bureau.

Children, Youth and Families Counselor, Social Worker and Supervisor (GA, NC, and FL), 1970–1978

Provided all facets of child welfare services at the line and supervisory level: adoptions, protective services, and foster care.

PUBLICATIONS

Buckey, J. W., & Abell, N. (2008). Decisions about life-sustaining treatment: A social work response to meeting the needs of health care surrogates and proxies. (Manuscript under review.)

Buckey, J. W., & Abell, N. (in press). Factors affecting life-sustaining treatment decisions by health care surrogates and proxies: Assessing benefits and barriers. *Social Work in Health Care*.

Buckey, J. W., & Abell, N. (2004). Validation of the Healthcare Surrogate Preferences Scale. *Social Work*, 49(3), 432-440.

PRESENTATIONS

2008 (June). Presenter, 2008 Annual Conference of the NASW-Florida and Society of Social Work Leadership for Health Care, Deerfield Beach, FL. "Factors Affecting Life-Sustaining Treatment Decisions of Health Care Surrogates and Proxies: Social Work Interventions in Patient Communication and Self-Efficacy."

2007 (January). Presenter, 2007 Annual Conference of the Society of Social Work Research, San Francisco, CA. "Factors Affecting the Life-Sustaining Treatment Decisions of Health Care Surrogates and Proxies: Influence of Patient Communication and Self-Efficacy."

2006 (December). Workshop Panel Presenter, 5th International Conference on Health and Mental Health in Social Work, Hong Kong, China. "Factors Affecting the Life-Sustaining Treatment Decisions of Health Care Surrogates and Proxies: Benefits and Barriers."

- 2005 (April). Poster Presentation, Society of Social Work Leadership in Health Care Annual Conference, Houston, TX. "Starting or Stopping Life-Sustaining Treatment: What Affects Surrogate and Proxy Decisions...and Why Do Social Workers Need to Know?"
- 2002 (May). Workshop Presenter, Southern Gerontological Society Annual Meeting, Orlando, FL. "Validation of the Healthcare Surrogate Preferences Scale."
- 2001 (April). Workshop Presenter, 3rd Annual National Care-Net Conference, Valdosta State University, Valdosta, GA. "Ethnic Preferences in End of Life Care: Facts and Implications for Ethical Clinical Practice."
- 2000 (November) Paper Session, The Gerontological Society of America 53rd Annual Scientific Meeting, Washington, DC. "Validation of the Healthcare Surrogate Preferences Measure."
- 2000 (November) Presenter, Social Work 2000, National Association of Social Workers National Convention, Baltimore, MD. "Validation of the Healthcare Surrogate Preference Measure: A New Alternative."
- 2000 Presenter, 2nd Annual National Care-Net Conference, Valdosta State University, Valdosta, GA. "Ethical Concerns of Being a Health Care Surrogate."

AWARDS

Outstanding Former Student, 2007, Tallulah Falls School, Tallulah Falls, GA

Nominee, Project on Death in America Social Work Leadership Award, 2007, sponsored by Social Work in Hospice and Palliative Care Network

Best Abstract Award, 5th International Conference of Health and Mental Health in Social Work, December, 2006, Hong Kong, China

Recipient, Dianne Harrison Scholarship Award, FSU College of Social Work, April, 2005, Tallahassee, FL

This scholarship award honors the year's best doctoral prospectus as determined by a panel of College faculty and alumni reviewers.

Honoree, Doctoral Preliminary Examination, February, 2001, Tallahassee, FL
High Pass on Research-Statistics portion of preliminary exams

Recipient, 1996 J. J. Daniel Children's Services Award, National Association of Social Workers Northeast Florida Unit, Jacksonville, FL

Established by local child care agency, Daniel Memorial, this annual award honors the social work student making a substantial contribution to children's services in the five-county North Florida area.

Member, PHI ALPHA National Social Work Honor Society, graduate coursework (3.87 GPA).

AFFILIATIONS

2006—Present, Member, Society of Social Work Research

2006—Present, Member, Society of Critical Care Medicine

2001—Present, Member, Institutional Review Board, Osceola Regional Medical Center,
Kissimmee, FL

2000—Present, Member, Society for Social Work Leadership in Health Care (SSWLHC)

1998—Present, Member, Academy of Certified Social Workers (ACSW)

1994—Present, Member, National Association of Social Workers (NASW)

TRAINING

2007 (October). Attendee, ACE (Advocating for Clinical Excellence) Transdisciplinary Palliative Care Education Training Course #2, Universal City, CA. One of 80 competitively selected, national participants in a week-long, intensive service delivery educational course funded by the National Cancer Institute and presented by the City of Hope National Medical Center and Nursing Research and Education, Duarte, CA

CITI Course, Protection of Human Research Subjects, Institutional Review Board,
University of Central Florida, Orlando, FL

2004 HIPAA Training Seminar, Shands Hospital at the University of Florida, Gainesville, FL

1999 Advanced Certificate, FSU Program for Instructional Excellence (PIE), Fall College Teaching Conference, Tallahassee, FL

1999 WebMC Design and Construction for Faculty and Teaching Assistants, Florida State University, Tallahassee, FL

1998 Participant, National Training Institute Georgetown University: Developing Local Systems of Care in a Managed Care Environment for Children and Adolescents with Serious Emotional Disturbances and Their Families, Orlando, FL, 18 CEU hours

1996 Participant, NASW National Conference, Cleveland, OH, 12 CEU hours

1996 Participant, Bowen Family Systems Theory--A Workshop with Michael Kerr, M. D., Jacksonville, FL, 6 CEU hours

1995 Graduate, Health Care Financing Administration (HCFA) Health Facility Surveyor
Training on Federal Medicare Standards, Baltimore, MD