

College of Health and Public Affairs



Department of Public Administration

Annual Report

**January 1, 2006 –
December 31, 2006**

COLLEGE OF HEALTH AND PUBLIC AFFAIRS
Department of Public Administration 2006 Annual Report

UNDERGRADUATE EDUCATION

Awards or other recognitions of excellence of undergraduate students

- **Christopher Gilhooley** conducted research under the supervision of Dr. Kapucu “Planning in Emergency Management” which was presented at the Showcase of Undergraduate Research Excellence in March 2006.
- Nine Students Attend American Humanics Management Institute in January 2006 -- AHMI is administered by the American Humanics National office and is designed to be a capstone experience in nonprofit management education. Attendees included **Jacqueline Benjamin, Eric Bratcher, Evelyn (Bel) Conley, James (Jim) Cundiff, Brittany Dale, Sarah Dillon, Elyse Olson, Jeremy Roth, and Jaclyn SanRoman.**
- **Jim Cundiff** was also given the honor of being named a “Stardust Fellow.” The Stardust Fellowship is a leadership development experience with a goal of building the student leadership capacity within the American Humanics network. Jim was one of only twenty-five students selected nationally for this honor.
- **Jacques Coulon**, who is a Public Administration undergraduate and OPA President was recently inducted into the "Society for Success", a national academic honor society that prepares students for leadership in the workplace and beyond.
- **Shea Silverman** was selected to the UCF Legislative Scholar's Program in Tallahassee. This program provides students with a unique insight into the workings of state government and the legislature.
- **Endira Sharma, Jillian Bowers, Keila Walker, Charmaine Abundo, James McIntyre, Jacque Coulon, David Taylor, and Justin Tabor** were student ambassadors for PA Department in Tallahassee. According to Representative, David Mealor, *“the UCF students from the Department of Public Administration made a very favorable impression on state legislators... with several members of the House Appropriations Committee commenting on the professionalism of the UCF students.”*

- **Pi Alpha Alpha - Honor Society Inductees :**
 - Evelyn Conley
 - Matthew James Lee
 - Victoria Paterson
 - Carrie Woodell.

Curriculum and Program Revisions

- The minor in Emergency Management was changed to the minor in Emergency Management and Homeland Security to reflect changes in the curriculum and the national experience.
- PAD 4392 Emergency Management and Homeland Security became the introductory class with a service learning component for the minor.

Evaluated and Enhanced Quality of Undergraduate Instruction and Advising

- Converted four of our undergraduate courses into web-based courses and increased the use of web-enhanced courses increasing student access to our courses. The core courses for our undergraduate degree can now be offered online.

Increased Outreach and Services to Students

- Our department has continued with our weekly newsletter to our students highlighting the activities and accomplishments of students and faculty.
- Our department supported the Public Service Career Fair with the Organization for Public Administration and CSEL where workshops on resume writing were provided.
- Our department initiated one of the first collegiate chapters of the Association of Fundraising Professionals for students.
- Our department sponsored the 5th Annual Nonprofit Conference with student scholarships and opportunities to network with the nonprofit community.
- Our department has created a job placement board for students, which provides current position posting for students to consider.

Enrollment

- Undergraduate enrollment increased 9% going from 3886 in 2005 to 4281 in 2006.
- In 2006 **65%** of the undergraduate courses were offered as web-based courses.

GRADUATE EDUCATION AND RESEARCH

Increased External Funding

- Faculty members in 2006 secured \$ **428,096.00** in external funding, while in 2005 faculty members secured \$170,363. This is a **60%** increase in external funding or an increase of \$257,732.

National Rankings

- In 2004 our department was ranked 97th by *US News and World Report*, and they have not conducted another ranking since that time.

Significant Research Activities

- **Faculty members had two (2) books published in 2006**
 - Dr. Wang – *Financial Management in the Public Sector*
 - Dr. Lawther – *Capital Acquisitions: Decisions of Lasting Value*

- **Faculty members published five (5) book chapters in 2006.**
 - Dr. Kapucu – *Handbook of Globalization and Public Administration*
 - Dr. Kapucu – *Handbook of Digital Government*
 - Dr. Lawther – *The Ethics Edge*
 - Dr. Liou – *The Frontiers of Public Administration*
 - Dr. Liou – *Encyclopedia of Public Administration and Public Policy*

- **Faculty members published or had accepted for publication seventeen (17) refereed journal articles in 2006.**
 - Drs. Wang and Kapucu – *Journal of Public Administration Research and Theory*
 - Dr. Kapucu – *Disaster Prevention and Management: An International Journal*
 - Dr. Kapucu – *The Journal of Emergency Management*
 - Dr. Kapucu – *International Journal of Mass Emergencies and Disasters*
 - Dr. Kapucu – *The Journal of Volunteer Administration*
 - Dr. Kapucu – *The Journal of Disaster Studies, Policy, and Management*
 - Dr. Kapucu - *Disaster Prevention and Management: An International Journal*
 - Dr. Kapucu – *Journal of Homeland Security and Emergency Management*
 - Dr. Kapucu – *Administration and Society*
 - Dr. Kapucu – *Disaster Prevention and Management: An International Journal*
 - Dr. Korosec – *Public Productivity and Management Review*
 - Dr. Korosec – *Public Administration Review*
 - Dr. Korosec – *International Journal of Public Administration*
 - Dr. Lawther – *Public Performance Management and Review*
 - Dr. Lawther – *Journal of Purchasing and Supply Management*
 - Dr. Liou - *International Journal of Economic Development*
 - Dr. Wang - *International Journal of Public Administration*

- **Faculty members published five (5) non-refereed articles in 2006.**
 - Dr. Feldheim – *Public Integrity*
 - Dr. Kapucu – *Faculty Focus (2)*
 - Dr. Kapucu – *PA Times*
 - Dr. Kapucu – *Voluntas: International Journal of Voluntary and Nonprofit Organizations*

- **Students with faculty member published one (1) article in 2006.**
 - Dr. Kapucu, Maria-Elena Augustine and Marla Krause – *Journal of Volunteer Administration*

- **Faculty members presented seven (7) papers national conferences.**
 - *Academy of Management Conference* – Dr. Kapucu
 - *Association for Budgeting and Finance Annual Conference* – Dr. Wang
 - *67th National Conference American Society for Public Administration*
 - Drs. Feldheim, Korosec, Kapucu, Liou., Wang

- **One student presented at our national conference.**
 - Hillary Knepper – *67th National Conference ASPA*

- **Three faculty members and two (2) students presented at regional our conference.**
 - *Southeastern Conference for Public Administration – SECOPA*
 - Dr. Liou
 - Dr. Wang
 - Dr. Kapucu
 - Verner Garayev
 - Tolga Arslan

- **Three faculty members and eight (8) students presented at the Florida ASPA Conference.**
 - Dr. Lawther
 - Dr. Kapucu
 - Dr. Feldheim
 - Stephanie Krick
 - Hillary Knepper
 - Sommer Pattison
 - Angie Knowlton
 - Kelly Morrell
 - Maria-Elena Augustine
 - Renee Fish
 - Katherine McKinney

- **UCF Graduate Research Forum Fourteen (14) Students Presented**
 - Renee Cartee
 - Maria-Elena Augustine
 - Katherine McKinney
 - Sommer Pattison
 - Angie Knowlton
 - Kelly Morrell
 - Jullian Bower
 - Ruchu Kapoor
 - Meagan Pfeltz

- - Amy Turner
 - Andrea Laufer
 - Leighton Colvin
 - Carmen Stokes
 - Ian Nance
- **Department initiated monthly “*Research Colloquiums*” to develop the research capability of our students and our faculty.**

Awards and Recognition

- Dr. Jurie 2006 Recognized for 20 years of service at UCF
- Dr. Lawther 2006 Teaching Incentive Award UCF
- Dr. Liou 2006 Excellence in Public Service Award from UCF
- Dr. Liou 2006 College of Health and Public Affairs Service Award
- Dr. Liou 2006 Teaching Incentive Award UCF
- Dr. Liou 2006 COHPA Unsung Hero Award
- Dr. Wang 2006 Research Incentive Award UCF
- Cedric Brown Legislative Scholar Intern in Tallahassee
- Angel Smith Legislative Scholar Intern in Tallahassee
- Ramp Students Suzanne Rowe & Pamela Youmans-Hernandez
- Pi Alpha Alpha Honor Society Inductees
 - Chad Binette
 - Yvonne Kimball
 - Susan McGrady
 - Raelyn Means
 - Joel Salmons
 - Eloise Sahlstrom

Enrollment Growth

- In 2006 our department generated 3708 graduate student credit hours and in 2005 we generated 3444 for an enrollment increase of **7.1 %** in 2006.
- In 2006 our department offered 49% of our graduate courses as web-based courses.
- In our **Masters of Nonprofit Management** the headcount for 2005 was 21 and for 2006 it increased to 47 for a **123.8% increase**.
- In our **Graduate Certificate in Urban and Regional Planning** there was a **55.56% increase** in the headcount from 2005,

INTERNATIONAL FOCUS

International Presentations

Faculty members in our department made fourteen (14) presentations at international conferences in China, Turkey, and Washington, DC.

- **Kapucu, Naim** and Hamit Palabiyik (presented). “Effective Nonprofit Governance and Social Capital,” paper presented at the International Conference on Non-Governmental Organization (NGOs), December 9 - 10, 2006, Canakkale, Turkey
- **Kapucu, Naim**. “Coordinated Response to Man-made and Natural Disasters,” the paper presented at NATO Advanced Research Workshop on Policing Response to Terrorism: Emergency Management Lessons for Homeland Security, September 8-9, 2006, Washington D.C.
- **Kapucu, Naim**. “Interorganizational Coordination in the National Response Plan (NRP): The Evolution of Complex Systems,” paper was presented at the International Conference on Complex Systems (ICCS), June 25-30, 2006. Boston, Massachusetts
- **Kapucu, Naim**. “Emergency Management Systems: Future Needs and Requirements,” the paper presented at the Information Systems for Crisis Response and Management (ISCRAM) third International Conference on Information Systems for Crisis Response and Management, May 14-17 2006, Newark, New Jersey
- **Kapucu, Naim**. “Building Social Capital through Service Learning in a Virtual Environment,” the paper was presented at the 4th International Conference on Civic Education: Research and Practice; January 19-21, 2006; Orlando, Florida
- **Kapucu, Naim**. “Network Analysis in Disaster Research,” RAND Corporation Washington DC office, August 17, 2006
- **Liou, K. T.** (2006). *Governance Issues in Social Development*. Paper presented at the 2nd International Conference on Public Management in 21st Century: Opportunities and Challenges, University of Macau. October 31-November 1. Macau, China.
- **Liou, K. T.** (2006). *Essentials of Public Administration Education: Skills, Values, and Professionalism*. Paper presented at the Department of Public Administration, National Central Police University. November 14th, Kwei-Shan, Taoyuan, Taiwan.
- **Liou, K. T.** (2006). *Public Administration Studies in the United States: Issues, Theories, and Reforms*. Paper presented at the Department of Public Administration, National Cheng-Chi University. November 13th, Taipei, Taiwan.

- **Liou, K. T.** (2006). *The Development of Public Administration in the United States*. Paper presented at the Graduate Institute of Local Government Development, Shantou University. November 9th. Shantou, China.
- **Liou, K. T.** (2006). *Local Economic Development Policy in the United States*. Paper presented at the Department of Public Administration, Harbin Institute of Technology. November 3. Harbin, China.
- **Wang, XiaoHu, Zhu, Qing, and Pan, Luan.** (2006). Implementing a Performance-based Management System. In Holzer, M. Zhang, M. and Dong, K. (eds). Frontiers of Public Administration, Proceedings of the Second Sino-U.S. International Public Administration Conference. 306 – 316.
- **Wang, X** The Third Sino-US International Conference for Public Administration. Beijing, China. 6/2006. Paper: “Outcome-oriented Performance Analysis for Public Services: Characteristics, Limitations, and Challenges.”
- **Wang, X** Invited Speaker to faculty and graduate students at School of Public Administration, Renmin University of China. Topic: “Issues in financial and performance management in U.S.” December 21, 2006.

International Students

- Two new international students entered our program in 2006. Tolga Arslan and Verner Garayev are MPA students from Turkey, who are supported through a special project of the Turkish Government.

International Visiting Scholars

- Our department is hosting three visiting scholars from Turkey this year. These visiting scholars are inspectors in the Republic of Turkey’s Ministry of Industry and Commerce – Emin Karakose, Bayram Tek, and Enver Taskin.

DIVERSITY

Student Diversity

- In our undergraduate BS program 17.52% of students are black, 5.76% Hispanic, and 5.39% are Asian. In our undergraduate BA program 11.39% of students are black, 14.90% of students are Hispanic, and 2.94% are Asian.
- In our graduate programs 18.52% of MPA students and 17.13% of MNM students are black, 11.17% of MPA students and 8.02% students are Hispanic, and 4.27% of MPA students are Asian.
- Our faculty members with international connections are developing a strategy and procedure for international visiting scholars with the intention of increasing our numbers in the future.

PARTNERSHIPS

The departmental programs are creating community partnerships in three primary ways. The first is through grants and contracts for capacity building through our Capacity Building Institute. In 2006 our Capacity Building Institute had grants and contracts with the following key organizations: Holden Heights Front Porch Revitalization, Winter Park Health Foundation, Women's Resource Center, Help of Fort Meade, Second Harvest Food Bank, Florida Department of Health, and Orange County Health Department, and Lighthouse of Central Florida.

The second way our department partners in the community is through internships and volunteer projects. In 2006 our students had internship placements in 42 public and nonprofit organizations in our community. The complete listing can be found in **Appendix A**.

The third way we partner in the community is through service learning, which is where students apply the content taught in the course to the provision of a service to a public or nonprofit organization increasing their civic engagement and awareness using reflection as part of the process. There are three service learning courses approved by the university within our nonprofit programs.

In the *Strategic Planning* class students develop a formal strategic plan for a public or nonprofit organization. In 2006 students have completed strategic plans for over twenty-five (25) organizations. *Volunteer Management* students conduct a case study of a volunteer management program and make recommendations to improve the program based on their studies and the literature developing policies and job descriptions to help the organization. In 2006 students provided case studies for over twenty (20) organizations. In the *Nonprofit Administration* class students produce a project for a nonprofit organization that addresses a specific need identified by the organization. In 2006 over forty (40) projects were completed by students for nonprofit organizations. **Through service learning our students and faculty partnered with over 85 public and nonprofit organizations.**

REGIONAL CAMPUS ACTIVITY

Marketing

- Our Regional Campus faculty member, Matthew Collins, has been conducting marketing and recruiting efforts in Brevard and Volusia counties. This has included visits to public agencies, key officials, and mailing information to strategic units such as the Brevard County Sheriff's Department.

STRATEGIC DIRECTIONS

Promoting Interdisciplinary Programs

- Our department participates in the Public Affairs PhD program with faculty members serving on dissertation committees.

Fostering Learning Communities

- Our department initiated a monthly **Research Colloquium** in fall 2006 which has provided an opportunity for students and faculty members to learn about current research and to discuss methodology. In September 2006 Dr. Stephen Sloan, a globally recognized specialist in the area of terrorism studies spoke on the present threats and future challenges of terrorism and the implications for education and research. This was followed in October by Dr. David McEntire, who is the author of *Disaster Response and Recovery* (Wiley) and the editor of *Disciplines, Disasters and Emergency Management* (FEMA), who spoke on Emergency Management. In November 2006 Dr. XiaoHu Wang presented his thoughts on conducting research --"From Start to Finish: How to Conduct Successful Research." These colloquiums have been attended by our students, faculty members, PhD students and by members from the community.

Achieving Operational Excellence

- Our department is in the process of developing a policy manual that is specific to our department covering our implementation of university policies.
- Our department hired three permanent support staff in 2006: Coordinator for Administrative Services, Brenda Posey; Coordinator for Academic Services, Jacque Waleski; and Office Assistant Donna Mohny. These professionals have dramatically enhances our operational excellence.

Making Innovative Use of Technology

- Our department has increased our delivery of web-based classes at the undergraduate (65%) and graduate levels (49%).
- Our website has been revised using “flash” technology and creative use of key words to increase the ability of individuals to find our site in a search.
- Our nonprofit students are connected with our “Nonprofit Zone,” which is a site open only to our nonprofit students that provides a place to chat and to learn about the latest job or internship opportunities.
- Our students, faculty members, advisory board members, and others in the community are electronically connected with our *PA Weekly* newsletter that provides updates on our departmental activities and the activities of faculty members and students.