

THOMAS J. FALEN, DHSc, MA, RHIA

2718 TREMONT DRIVE
EUSTIS, FLORIDA 32726
HOME: (352) 383-2761 WORK: (407) 823-2369
EMAIL: thomas.falen@ucf.edu

EDUCATION:

- D.H.Sc.** *Doctor of Health Sciences*
A.T. Still University
Mesa, Arizona
March 2014
- M.A.** *Health Services Management*
Webster University
Orlando, Florida
May 1995
- R.H.I.A.** *Registered Health Information Administrator*
American Health Information Management Assoc. (AHIMA)
October 1989
- B.S.** *Medical Records Administration*
University of Central Florida
Orlando, Florida
December 1988
- B.S.** *English*
S.U.N.Y. College Brockport
Brockport, New York
Certification in Secondary Education (Grades 7-12)
December 1974
- A.S.** *Liberal Arts*
Monroe Community College
Rochester, New York
January 1972

WORK EXPERIENCE:

- (8/1996 – present) University of Central Florida (UCF), Orlando, Florida
- **Associate Instructor/Lecturer, HIIM program** (5/2014 – present)
 - **Associate Instructor/Clinical Coordinator, HIIM program** (8/2006 – 4/2014)
 - **Undergraduate Program Director, HIM, HSA, HS programs** (8/2002 – 8/2006)
 - **Instructor, HIM program** (8/1996 – 8/2002)

Abbreviations: HIIM, Health Informatics and Information Management; HIM, Health Information Management; HSA, Health Services Administration; HS, Health Science

- (8/1995 – 8/1996) Clay County Hospital, Brazil, Indiana
- **Risk Manager/Administrative Director of QA/UR and HIM Services**

- (10/1993 – 8/1995) Florida Hospital/Waterman, Eustis, Florida
- **Director of Health Information Services/Medical Records**

- (2/1992 – 10/1993) Florida Hospital Medical Center, Orlando, Florida
- **Data Quality Manager** (designed “clinical coding accuracy filter” and “patient history summary” applications in 7-hospital system during employment)

- (4/1990 – 1/1992) Strong Memorial Hospital, Rochester, New York
- **Medical Record Consultant, Care Communications, Inc.**
 - **Senior ICD-9-CM Inpatient Coder**

- (8/1986 – 4/1990) Florida Hospital Medical Center, Orlando, Florida
- **Clinical Coding/DRG Supervisor**

- (9/1980 – 10/1986) Martin Memorial Hospital, Stuart, Florida
- **Clinical Coding Supervisor/DRG Analyst**

INSTRUCTOR FOR THE FOLLOWING COURSES:

HSC 3537	<i>Medical Terminology</i>
HIM 3006	<i>Foundations of Health Information Management (HIM)</i>
HIM 3116C	<i>Health Record Organization and Management</i>
HIM 4226C	<i>Coding Procedures I (ICD-9-CM and ICD-10-CM/PCS)</i>

HIM 4256C	<i>Coding Procedures II (CPT)</i>
HIM 4508C	<i>Quality Management</i>
HIM 4656C	<i>Health Information Management Systems</i>
HIM 4344	<i>HIM Departmental Management</i>
HIM 4676	<i>Professional Development and Issues in HIM</i>
HIM 6464C	<i>Epidemiology, Analytics, and Quality Management</i>
HIM 6908	<i>Coding Procedures I</i>
HSA 6938	<i>Healthcare Diagnosis and Coding: Special Topic (ST)</i>
HSA 6938	<i>CPT Coding for HSA: Special Topic (ST)</i>
HSA 5197	<i>ICD-9-CM Coding for Health Services Administrators</i>
HIM 3806C	<i>Professional Practice Experience I</i>
HIM 4816C	<i>Professional Practice Experience II</i>
HIM 4838	<i>Management Affiliation</i>
HIM 4906	<i>Independent Study: Health Information Management (HIM)</i>
HSA 4906	<i>Independent Study: Health Services Administration (HSA)</i>

PROFESSIONAL ACTIVITIES:

Awards/Registered Copyrights:

Outstanding Professional Award

Florida Health Information Management Association (FHIMA)
Presented: June 2006, FHIMA Annual Convention,
Orlando, Florida

Literary Award

Florida Health Information Management Association (FHIMA)
Presented: June 2001, FHIMA Annual Convention,
Orlando, Florida

First Place Poster Competition Award

Association of University Programs in Health Administration
(AUPHA) "Quality as a Function of Strategic Planning" co-presented
with Reid Oetjen, MSHS, and Dawn Oetjen, PhD at AUPHA Annual
Meeting, Loews Vanderbilt Plaza Hotel, Nashville, TN, June 26-29,
2003

Preventing Patient Falls using the Electronic Health Record (EHR)

(diagram/technical drawing)

U.S. copyright registration number VAu979-576

Registration date: January 22, 2009

Preventing Patient Infections (post-op) using the Electronic Health Record (EHR)

(diagram/technical drawing)

U.S. copyright registration number VAu1-045-229

Registration date: October 27, 2010

GuardianAngel™ Device Communication Plan

(diagram/technical drawing)

U.S. copyright registration number VAu1-164-889

Registration date: February 12, 2014

Publications:

Books:

Falen, T. (2012). ***Learning to Code with ICD-9-CM***. Baltimore: Wolters Kluwer/Lippincott Williams & Wilkins, ISBN 13-digit: 978-1-60547-535-6.

Falen, T., Noblin, A., & Ziesemer, B. (2012). ***Learning to Code with CPT/HCPCS***. Baltimore: Wolters Kluwer/Lippincott Williams & Wilkins, ISBN 13-digit: 978-0-78178-128-2.

Falen, T. (1988). ***The Physician's DRG Handbook for Cardiology and Cardiovascular Surgery***, Orlando: Adventist Health System/Sunbelt, Inc.

Articles:

Falen, T., Alexander, J., Curtis, D. & Unruh, L. (2013). **Developing a Hospital-Specific Electronic Inpatient Fall Surveillance Program, Phase 1**. *The Health Care Manager*, 32(4)

Falen, T., Unruh, L., & Segal, D. (2011). **Electronic Fall Surveillance System Model**. *The Health Care Manager*, 30(4).

Falen, T., & Liberman, A. (2009). **Coding, Reimbursement, and Managed Care**. *The Health Care Manager*, 28(3).

Falen, T. (2004). **U.S. Health Care Policy and the Rising Uninsured: An Alternative Solution**. *Journal of Health & Social Policy*, 19(4).

Falen, T., & Liberman, A. (2001). **The Media's Perspectives of Health Care Fraud and Abuse – An Objective Assessment**. *The Health Care Manager*, 19(3).

Eddy, C., Liberman, A., & Falen, T. (2000). **Medical Care Program Compliance – A Year 2000 Recipient Perspective of Medicare Claims**. *The Health Care Manager*, 19(2).

Falen, T. (1999). **HIM Education: Develop Questioning Skills as a Key to Life-Long Learning**. *ADVANCE for Health Information Professionals*, 9(2).

Lectures/Presentations:

“Promoting Wellness through Electronic Home-based Monitoring for Medically “At Risk” and Elderly Persons” co-presented by Falen, T., Staven, J., Janes, T. & Rosario, G. at A.T. Still University’s Winter Institute on Wednesday, Feb. 5, 2014 in Gilbert, AZ.

“Challenging the Boundaries of an HIM Program: Growth Strategies for Success” co-presented with Alice Noblin, PhD, RHIA, to Assembly on Education (AOE) of AHIMA in San Antonio, Texas, July, 2011.

“ICD-10-PCS Preview and Code Building” co-presented with Alice Noblin, PhD at the Central Florida Health Information Management Association (CFHIMA) meeting, University of Central Florida, August 12, 2010.

“A New Model for Professional Practice Experience II” co-presented with Alice Noblin, PhD at the 2010 Assembly on Education (AOE) Conference of the American Health Information Management Association (AHIMA), Astor Crowne Plaza Hotel, New Orleans, July 25, 2010.

“Advanced Medical Coding for the Oncology Practice” presented at the University of Central Florida for the Michigan Society of Hematology & Oncology, UCF Healthcare Management Certificate Program, November, 2005.

“Medical Coding for the Oncology Practice” presented at the University of Central Florida for the Association of South Carolina Oncology Managers, UCF Healthcare Management Certificate Program, May, 2005.

“Medical Coding for the Oncology Practice” presented at the University of Central Florida for the Michigan Society of Hematology & Oncology, UCF Healthcare Management Certificate Program, November, 2004.

Poster Presentation: “Extending HIM Opportunities.” The 14th Congress of IFHRO in conjunction with AHIMA 76th National Convention and Exhibit, Washington, D.C. Convention Center, October 9–14, 2004.

“How Some Hospitals Seek to Maximize Reimbursement” presented to United Healthcare Network, Minneapolis Marriott Southwest, September 4, 2003.

“ICD–9–CM Diagnosis Coding of Neoplastic Diseases” presented at the Spring Seminar for the Oncology Managers of Florida (OMF), Indian River Plantation Resort, Stuart, FL., April 10, 1999.

“Coding for the Oncology Practice” presented at the University of Central Florida, Educational Seminar, May 16, 1998

“Fundamentals of Management” co-presented with Carol Barr, MPH at the University of Central Florida, Educational Seminar, March 21, 1997.

“Healthcare Risk Management” co-presented with Aaron Liberman, PhD at the University of Central Florida, Educational Seminar, September 20, 1996 and May 16, 1997.

“DRG Optimization – Turning Your Medical Record Department into a Profit Center” presented at the Florida Medical Records Association 7th Annual Mid-Year Educational Seminar, January 26, 1990.

Master’s Thesis:

“The Perceived Importance of Computer Usage and the Quality of Computer Generated Data by Healthcare Employees” presented to Webster University in fulfillment of the requirements for the Master of Arts Degree, Orlando, Fl., Nov., 1994.

Doctoral Research:

“Developing a Hospital-Specific Electronic Inpatient Fall Surveillance Program, Phase 1” presented to A.T. University in fulfillment of the requirements for the Doctoral in Health Sciences Degree, Mesa, AZ., Mar., 2013.

OTHER CONSULTING EXPERIENCE:

(August 1996 – 1999)

Medical Records/QA Consultant
Clay County Hospital, Brazil, Indiana

OTHER TEACHING EXPERIENCE:

(fall semester 1994; summer semester 1995)

Medical Terminology Instructor, Adjunct Professor
Lake Sumter Community College, Leesburg, Florida

(fall semester 1989)

ICD-9-CM Coding Instructor, Adjunct Professor
University of Central Florida, Orlando, Florida

OTHER PROFESSIONAL MEMBERSHIPS & TRAINING:

- ◆ American Health Information Management Association (AHIMA)
- ◆ Assembly on Education (AOE) of AHIMA
- ◆ Florida Health Information Management Association (FHIMA)
- ◆ Central Florida Health Information Management Association (CFHIMA)

(2008 - 2010)

- ◆ **EMT-B** **Emergency Medical Technician-Basic**
NREMT certification

(1989-2014)

- ◆ **L.H.R.M.** **Licensed Health Care Risk Manager**
St. of Fl.

(2005- 2014)

- ◆ **C.P.H.M.** **Certified Professional Healthcare Manager**
McKesson Health Solutions LLC

(2009- current)

Approved ICD-10-CM/PCS Trainer Certificate
AHIMA Academy for ICD-10

(2003)

IDL 6543 - Interactive Distributed Learning
for Technology-Mediated Course Delivery
University of Central Florida