

ALICE M. NOBLIN, PhD, RHIA, CCS

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EDUCATION and CREDENTIALS:

PhD, 2010 Public Affairs. University of Central Florida. Orlando, Florida.

MBA, 1983 Management. Georgia State University. Atlanta, Georgia.

BS, 1979 Medical Record Administration. University of Central Florida. Orlando, Florida.

American Health Information Management Association (AHIMA) Credentials

RHIA: Registered Health Information Administrator

CCS: Certified Coding Specialist

Approved ICD-10 Trainer

ACCOMPLISHMENTS:

Administrative and Service Highlights:

- 2015, Excellence in Professional Service Award, COHPA
- 2015-2017, Member, AHIMA Foundation Board of Directors
- 2013-2014, President, Florida Health Information Management Association (FHIMA)
- 2011-Present, Program reviewer, Commission on Accreditation for Health Informatics and Information Management Education
- 2009-2011, Director, FHIMA
- 2006-2007, President, Central Florida Health Information Management Association
- 2006-Present, Program Director, Health Informatics and Information Management Program

Research Highlights:

- 2016, UCF Research Incentive Award
- 2015, Inhouse Grant PI (\$7,500)
- 2014, AHIMA Triumph Award for Research
- 2014, Center for Innovative Healthcare, Inc. Grant PI (\$5,508)
- 2013, Yearbook of Medical Informatics, International Medical Informatics Association, article: "The Impact of Health Literacy on a Patient's Decision to Adopt a Personal Health Record"
- 2012, FHIMA Literary Award
- 18 peer reviewed articles
- Co-author of textbook, Learning to Code with CPT/HCPCS, Lippincott Williams & Wilkins
- 5 book chapters
- 5 Invited presentations at academic and practitioner conferences
- 13 Peer reviewed podium presentations at academic and practitioner conferences
- 9 Non peer reviewed presentations

Teaching and Advising Highlights:

- 2015, UCF Teaching Incentive Program Award
- 2015, Dissertation Committee for Ibrahim Zeini
- 2014, Honors Thesis Committee Member for Naomi Ringer
- 2013, Dissertation Committee Member for Michael Loyal
- 2013, National Academic Advising Association Outstanding Faculty Advising Award, Certificate of Merit Recipient
- 2012, UCF Excellence in Undergraduate Advising Award
- 2012, COHPA Excellence in Undergraduate Advising Award
- 2011, COHPA Excellence in Undergraduate Teaching Award
- 2010, UCF Teaching Incentive Program Award

ACADEMIC AND PROFESSIONAL EXPERIENCE:

Associate Professor, Department of Health Management and Informatics. (August 2016-Present)
University of Central Florida, Orlando, Florida.

Assistant Professor, Department of Health Management and Informatics (Two years granted toward tenure). (August 2012-2016) University of Central Florida, Orlando, Florida.

Program Director, Health Informatics and Information Management Program. (August 2006 – Present) University of Central Florida, Orlando, Florida.

Instructor for Health Information Management Program. (August 2004 – August 2012) University of Central Florida, Orlando, Florida.

Adjunct Instructor for Health Information Management Program. (August 2001 – August 2004)
University of Central Florida, Orlando, Florida.

Undergraduate Courses

Foundations of Health Information Management
Health Record Organization & Management
Health Information Department Management
Coding 1 (ICD-9-CM)
Coding 2 (CPT)
Medical Terminology
Management Affiliation (Capstone Internship)

Graduate Courses

Health Care Informatics and Information Technology
Health Informatics Applications/Project Management
Epidemiology, Analytics and Quality Management
Medical Terminology for Informatics Professionals
Health Care Informatics for Health Care Leaders

Adjunct Instructor for College of Health Sciences and Virtual Campus. (May 2001 – August 2007)
Brevard Community College, Cocoa, Florida.

Undergraduate Courses

Medical Terminology
Medical Machine Transcription

Medical Transcriptionist. (November 1984-May 2005) Worked in a variety of settings, including as supervisor (training new employees and managing day-to-day work flow) and independent contractor.

Director/Assistant Director of Medical Records. (July 1979-November 1984) Supervisory/management responsibilities in three different acute care facilities.

RESEARCH AND CREATIVE ACTIVITIES:

Peer Reviewed Journal Articles:

18. **Noblin, A.,** Cortelyou-Ward, K., Rutherford, A. (2016) Weathering the Storm: Disaster Preparedness and the Florida Health Information Exchange. *International Journal of Privacy and Health Information Management (IJPHIM)*, 4(2), 53-61. doi:10.4018/IJPHIM.2016070104.

17. **Noblin, A.,** Cortelyou-Ward, K., Rutherford, A. (2015) Health Literacy and the College Student: Impact of a Medical Terminology Course on Intention to Use a Personal Health Record. *Internet Journal of Medical Informatics*, 7(1), 1-8.

16. **Noblin, A.**, Walden, A., Safian, S. (2015) The Value of In-Person Exam Preparation Workshops in Obtaining an AHIMA Credential. *Educational Perspectives in Health Informatics and Information Management*, (Fall 2015), 1-6.
15. **Noblin, A.**, Cortelyou-Ward, K., Servan, R. (2014) Cloud Computing and Patient Engagement: Leveraging Available Technology. *Journal of Medical Practice Management*, 30(2), 89-93. Reprinted in *Podiatry Management*, (Sept., 2015), 65-72.
14. Penoyer, D., Cortelyou-Ward, K., **Noblin, A.**, Bullard, T., Talbert, S., Wilson, J., Schafhauser, B., Briscoe, J. (2014) Use of Electronic Health Record Documentation by Healthcare Workers in an Acute Care Hospital System. *Journal of Healthcare Management*, 59(2), 129-145.
13. Fabrizio, K., Grebner, L., Jones, J., Jones, T., Mancilla, D., **Noblin, A.**, Seabold, S. (2014). Evolving the PPE to Meet Changing HIM Workforce Needs. *Journal of AHIMA*, 85(1), 58-62.
12. Cortelyou-Ward, K., **Noblin, A.**, Kahlon, S. (2013). Competencies for Global Health Information Education: Leveraging the US Experience. *Educational Perspectives in Health Informatics and Information Management*, (Winter 2013), 1-8.
11. **Noblin, A.**, Cortelyou-Ward, K. (2013). Future Sustainability of the Florida Health Information Exchange. *Journal of Cases on Information Technology*, 15(3), 37-45.
10. **Noblin, A.**, Cortelyou-Ward, K., Cantiello, J., Bryer, T., Oliveira, L., Dangiolo, M., Cannarozzi, M., Yeung, T., Berman, S. (2013) EHR Implementation in a New Clinic: A Case Study of Clinician Perceptions. *Journal of Medical Systems* (June, 2013), 37(4).
9. **Noblin, A.**, Wan, T., Fottler, M. (2013). Intention to Use a Personal Health Record: A Theoretical Analysis Utilizing the Technology Acceptance Model (TAM). *International Journal of Healthcare Technology and Management*, 2013, 14(1/2), 73-89.
8. **Noblin, A.**, Wan, T., Fottler, M. (2012) The Impact of Health Literacy on a Patient's Decision to Adopt a Personal Health Record. *Perspectives in Health Information Management* (Fall, 2012), 1-13.
7. Sumner, J., Cantiello, J., Cortelyou-Ward, K., **Noblin, A.** (2012) Information Sharing Among Health Care Employers: Using Technology to Create an Advantageous Culture of Sharing. *Advances in Health Care Management*, 2012, 13, 123-141.
6. Cortelyou-Ward, K., **Noblin, A.**, Williams, C. (2012) Using the Personal Health Record to Improve Health Literacy: A Social Capital Perspective. *International Journal of Business, Humanities and Technology* (May, 2012), 2(3), 7-15.
5. **Noblin, A.**, Cortelyou-Ward, K., Cantiello, J. (2012). Utilizing Telemedicine Techniques to Confront Rural Mental Health Care Challenges: The Progression Toward a Technological Health Ecosystem. *Journal of Health and Medical Informatics*, 2012, S7:001. doi: 10.4172/2157-7420.87-001
4. **Noblin, A.**, Cortelyou-Ward, K., Liu, D. (2011). The Use of Governance Tools in Promotion of Health Care Information Technology Adoption by Physicians. *The Health Care Manager*, 2011, 30(3), 1-11.
3. Cortelyou-Ward, K., **Noblin, A.**, Martin, J. (2011). Electronic Health Record Project Initiation and Early Planning in a Community Health Center. *The Health Care Manager*, 2011, 30(2), 118-124.

2. **Noblin, A.**, Cortelyou-Ward, K., Ton, S. (2011). Electronic Health Record Implementations: Applying the principles of monitoring and controlling to achieve success. *The Health Care Manager*, 2011, 30(1), 45-50.

1. **Noblin, A.** (2007). Privacy Policy Analysis for Health Information Networks and Regional Health Information Organizations. *The Health Care Manager*, 2007, 26(4), 331-40.

Publications Accepted, not yet Published:

Ton, S., **Noblin, A.**, Cortelyou-Ward, K., Nunez, V. (2015) Enhancing Patient Care and Care Coordination using Event Notification Systems. *Journal of Cases on Information Technology*, 18(1), *.

Noblin, A., Shettian, M., Cortelyou-Ward, K., Schack-Dugre, J. (2016) Exploring Physical Therapists' Perceptions of Mobile Application Usage Utilizing the FITT framework. *Informatics for Health and Social Care*, 41(4), *.

Book Chapters:

Noblin, A. (2014). In Davis, N., Shiland, B. *Statistics and Data Analytics for Health Data Management*. Maryland Heights, MO: Elsevier. (Chapters 7 and 8)

Noblin, A., McLendon, K., Shim, S. (2013). A Journey to Improving Care through the Exchange of Patient Health Information. In Sarnikar, S., Bennett, D., & Gaynor, M. (Eds.), *Cases on Healthcare Information Technology for Patient Care Management*, 152-170. Hershey, PA: IGI-Global. (Chapter 10)

Falen, T., **Noblin, A.**, Ziesemer, B. (2011) *Learning to Code with CPT/HCPCS*. Philadelphia: Lippincott Williams & Wilkins.

Falen, T., **Noblin, A.** (2011) An Introduction to ICD-10-CM and ICD-10-PCS Preview in *Learning to Code with ICD-9-CM*. Philadelphia: Lippincott Williams & Wilkins. (Chapter 21).

Invited Presentations:

Villasuso, E., Chou, D., **Noblin, A.** (2015) Patient Engagement: Maximizing the Patient/Consumer Experience. Presented at the Health IT Summit, Miami, Florida.

Noblin, A., Kerr, K., McElroy, K. (2014) PPE Challenges and Strategies for the Future. Presented at the AHIMA Conference, San Diego, California.

Karl, E., Climer, B., **Noblin, A.** (2014) PPE Workgroup and Internship Dilemma. Presented at Assembly on Education (AOE) of AHIMA in Chicago, Illinois.

Mancilla, D., Karl, E., **Noblin, A.** (2014) Professional Practice Experience Panel Discussion. Presented at AHIMA Leadership and Advocacy Symposium in Washington, DC.

Taylor, T., **Noblin, A.**, Jones, T. (2013) Advocacy and Influence. Presented at the AHIMA House of Delegates in Atlanta, Georgia.

Peer Reviewed Presentations:

Noblin, A., Gurupur, V. (2015) Evaluation of RHIA Results Using Concept Maps and Statistical Methods. Presented at Assembly on Education (AOE) of AHIMA in Austin, Texas.

McLendon, K., **Noblin, A.,** (2015) Hands-on Privacy and Security for Masters in Healthcare Informatics. Presented at Assembly on Education (AOE) of AHIMA in Austin, Texas.

Gurupur, V., **Noblin, A.** (2015) Using Artificial Intelligence to Improve Teaching and Program Effectiveness. Poster presentation at AUPHA Conference, Miami, Florida.

Cortelyou-Ward, K., **Noblin, A.,** Shettian, M., Shack-Dugre, J. (2015) Physical Therapist's Perception of the Use and Efficacy of Mobile Apps to Improve Patient Outcomes. Presented to the 10th Annual Association of University Programs in Health Administration (AUPHA) Academic Forum at Healthcare Information and Management Systems Society (HIMSS) in Chicago, Illinois.

Cortelyou-Ward, K., **Noblin, A.** (2014) Patient Engagement: Using E-Health to Improve Outcomes. Presented at American Academy on Communication in Healthcare Conference, Orlando, Florida.

Noblin, A., Walden, A. (2014) Project Management, Its More than Just a Gantt Chart! Presented at Assembly on Education (AOE) of AHIMA in Chicago, Illinois.

Noblin, A., Walden, A. (2014) A Unique Internship Experience: The Intelligent Hospital at HIMSS. Presented at Assembly on Education (AOE) of AHIMA in Chicago, Illinois.

Cortelyou-Ward, K., **Noblin, A.** (2013) Who Reads It? Clinicians Use of Electronic Documentation in Acute Care Setting. Presented at AUPHA Academic Forum at HIMSS, New Orleans, Louisiana.

Noblin, A., Tufts-Maher, C., Bressers, A. (2012) Building Your Dream Team: Making the Most of Your Advisory Committee. Presented at Assembly on Education (AOE) of AHIMA, Orlando, Florida.

Noblin, A., Tufts-Maher, C., Ziesemer, B. (2012) Turning Dreams into Reality: Using Collaboration to Strengthen Programs. Presented at Faculty Development Institute (FDI) of AHIMA, in Orlando, Florida.

Fottler, M. on behalf of **Noblin, A.** (2011) Intention to Use a Personal Health Record (PHR): A Theoretical Analysis Using the Technology Acceptance Model (TAM) Presented at Academy of Management, San Antonio, Texas.

Noblin, A., Falen, T. (2011) Challenging the Boundaries of an HIM Program: Growth Strategies for Success. Presented at Assembly on Education (AOE) of AHIMA, San Antonio, Texas.

Cortelyou-Ward, K., **Noblin, A.** (2011) Diminishing Boundaries to Communication in Online Classrooms. Presented at Faculty Development Institute (FDI) of AHIMA, San Antonio, Texas.

Noblin, A. (2010) The Impact of Health Literacy on PHRs, How HIM Professionals can Bridge the Gap. Presented at the AHIMA Conference, Orlando, Florida.

Noblin, A. (2010) What Can I do with this Degree? Poster presentation at AHIMA Conference, Orlando, Florida.

Noblin, A., Falen, T. (2010) A New Model for PPE2. Presented at Assembly on Education (AOE) of AHIMA, New Orleans, Louisiana.

Noblin, A. (2009) Alternative Funding for Regional Health Information Organizations. Poster presentation at AHIMA conference, Grapevine, Texas.

Noblin, A. (2008) Alternative Funding for Regional Health Information Organizations. Poster presentation at PAF Conference at UCF, Orlando, Florida.

Non Peer Reviewed Presentations:

Noblin, A., Schulte, B., Johnson, D., Proctor, T., Ellie, P., Head, E. (2015) HIM Recruiters: What are they looking for? Moderated panel discussion at Florida Health Information Management Association annual meeting, Orlando, Florida.

Noblin, A. (2012). ICD-10-PCS: 2012 and 2013 Updates. Presented at Central Florida Health Information Management Association (CFHIMA) meeting, Orlando, Florida.

Noblin, A. (2012). Managing Your Health Information. Presented at Learning Institute for Elders (LIFE) at UCF meeting, Orlando, Florida.

Noblin, A. (2012). Managing Your Health Information. Presented at Suntree Rotary, Melbourne, Florida.

Noblin, A., Falen, T. (2010). ICD-10 Preview and Code Building. Presented at CFHIMA meeting, Orlando, Florida.

Noblin, A., Smith, M., Webb, R. (2010). Teaching Opportunities for HIM Professionals. Presented at FHIMA conference, Orlando, Florida.

Noblin, A. (2006). 2007 ICD-9-CM Coding Update. Presented at CFHIMA meeting, Orlando, Florida.

Noblin, A., Libby, L. (2005). 2006 ICD-9-CM Coding Update. Presented at CFHIMA meeting, Orlando, Florida.

Noblin, A. (2003). Understanding Medical Terminology. Presented at the Lupus Foundation of America, Inc. Greater Florida Chapter meeting, Winter Park, Florida.

Journal Reviewer:

Applied Clinical Informatics
BMC Medical Informatics and Decision Making
Clinical Epidemiology
Computers in Biology and Medicine
Educational Perspectives in Health Information Management
International Journal of Information Management
International Journal of Public Policy
Journal of General Internal Medicine

Textbook Reviewer:

Delmar Cengage Learning
Elsevier
McGraw Hill

Awards:

UCF Research Incentive Award, 2016

UCF Teaching Incentive Program Award, 2015

Excellence in Professional Service Award, COHPA, 2015

AHIMA Triumph Award for Research, 2014

International Medical Informatics Association (IMIA), 2013 Yearbook of Medical Informatics, Consumer Informatics subfield, “The Impact of Health Literacy on a Patient’s Decision to Adopt a Personal Health Record”

National Academic Advising Association (NACADA) Outstanding Faculty Advising Award, Certificate of Merit Recipient, 2013

Excellence in Undergraduate Advising Award, UCF, 2012

Excellence in Undergraduate Advising Award, COHPA, 2012

Florida Health Information Management Association Literary Award, 2012

Excellence in Undergraduate Teaching Award, COHPA, 2011

UCF Teaching Incentive Program Award, 2010

EXTERNAL FUNDING:

2014, Center for Innovative Healthcare, Inc., \$5508. “Physical Therapists’ Perceptions of the Use and Efficacy of Mobile Apps to Improve Patient Outcomes” PI with CoPI Kendall Cortelyou-Ward and Judi Schack-Dugre’.

2013, 2014, 2015, UCF HIT Grant, State of Florida, submitted by Academic Affairs, UCF. Department of Health Management and Informatics received \$1.4 million. I have been administering proposals for HIIM including RHIA test preparation, ICD-10 training, RHIA practice tests, Certified Coding Associate testing materials, student conference attendance at AHIMA in 2013, 2014 and 2015, internships for 50 graduate and undergraduate students at the Intelligent Hospital at HIMSS, 2014 in Orlando, and, undergraduate student conference attendance at HIMSS in 2014.

2013, “Equipping the e-HIM Workforce through Establishment of Educational Standards to Meet the Future Needs of an Expanding Healthcare Workforce: Development of the Global e-Health Workforce Council,” Department of Commerce, submitted by AHIMA, \$1.2 million. UCF is a non-funded participant and I am the Chair of the International Student Recruitment Committee.

INTERNAL FUNDING:

2015, In-House Grant Proposal, “Impact of Health Literacy on Senior Citizen Engagement in Healthcare IT Usage”, \$7500, awarded.

2009-2010, COHPA Research Fellow in augural participant, “Effect of Electronic Medical Records on Nurse Efficiency and Patient Safety in Hospitals”, \$2500, awarded.

2016, Faculty Center for Teaching and Learning, Active Learning Course Innovation Program

2013, Faculty Center for Teaching and Learning, Summer Institute

2012, Faculty Center for Teaching and Learning, Summer Institute

2006, Faculty Center for Teaching and Learning, Winter Institute

SERVICE:

Professional:

American Health Information Management Association (AHIMA):

House of Delegates

Co-Chair, Envisioning Collaborative, 2013-2014
Environmental Scan Toolkit Task Force, 2013-2014
Bylaws Task Force, 2013-2014
HOD Meeting Task Force, 2012-2013
Chair, Student Bylaw Amendment Workgroup, 2012-2013
Virtual EHR Task Force, 2012-2013

AHIMA Foundation

Member, Board of Directors, 2015-2017
Chair, International Student Recruitment Committee, 2014-2016
Member, Global Health Workforce Council, Subgroup for Creation of Educator Guidelines and Curricular Considerations, 2015

Council on Excellence in Education

Graduate Resource Alliance, 2015, 2016
Professional Practice Experience Workgroup (Lead, Innovative Models Team), 2013-2014
Member, Information Governance Review Group, 2014-2015
Professional Certification Approval Program (PCAP) Reviewer, 2013-2014
RHIA Job Analysis Task Force, 2012-2013
Program Committee, 2010-2011
Assembly of Education (AOE), 2004-Present

Florida Health Information Management Association (FHIMA):

Nominating Committee Chair, 2015-2016
Arrangements Committee, 2015-2016
Past President, 2014-2015
President, 2013-2014
President Elect, 2012-2013
Education Committee Co-Chair, 2011-2012
FHIMA Director, 2009-2011
Data Quality Committee, 2008-2009
FIRE Committee, 2008-2009
Arrangements Committee Chair, 2007-2008
Nominating Committee, 2006-2007
Program Committee, 2006-2007
Legislative Committee, 2005-2007

Central Florida Health Information Management Association (CFHIMA):

Program Committee, 2009-2012, 2014
President, 2006-2007
Treasurer, 2004-2006

Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM):

Program reviewer, 2011-Present

Association of University Programs in Health Administration (AUPHA):

Member, Health Information Management Faculty Forum
Member, Ethics Faculty Forum

Community:

RHIT Program Advisory Committee, Daytona State College, Daytona Beach, Florida, 2015.
RHIT Program Advisory Committee, Eastern Florida State College, Cocoa, Florida, 2012-2013, 2015.
RHIT Program Advisory Committee, Valencia College, Orlando, Florida, 2012-2015.
Valencia College HIT Focus Group, April 14, 2011.
Brevard Community College HIT Focus Group, June 21, 2010.
Regional Extension Center Advisory Council, UCF, Orlando, Florida, 2010-2013.
RHIT Program Advisory Committee, Seminole State College, Lake Mary, Florida, 2008-Present.
Office & Medical Office Administration Advisory Board, Valencia College, Orlando, Florida, 2006-2015.
Biller/Coder Program Advisory Committee, Herzing College, Orlando, Florida, 2006-2008.
Biller/Coder Program Advisory Committee, Brevard Community College, Cocoa, Florida, 2004-2008.

University of Central Florida:

Academic Calendar Committee, 2015
QEP Advisory Board, 2015-2016
Quality Enhancement Planning (QEP) and Development Committee, 2014
Florida-Canada Linkage Institute, Out-of-State Tuition Fee Exemption Awards Committee, 2015
Florida-Eastern Europe Linkage Institute, Out-of-State Tuition Fee Exemption Awards Committee, 2014-2016
Student Health Information Management Association (SHIMA), Advisor, 2006-2013
College Bowl Faculty Representative, 2005, 2006

College of Health and Public Affairs:

Member, COHPA Promotion Committee for Instructor and Lecturer, 2012-2015
Participant, COHPA Planning Retreat and COHPA Visioning Work Group, 2014-2015
Member, Search Committee for HMI Department Chair, 2010, 2014
Member, DRC (Institutional Effectiveness Division Review Committee), 2007, 2008, 2011-2015
Member, Search Committee for HSPC Program Director, August, 2013
Member, Undergraduate Council, 2006-present
Participant, PAF Retreat, April, 2012

Department of Health Management and Informatics:

Member, Dissertation Committee, Ibrahim Zeini, 2015
Member, Honors Thesis Committee, Naomi Ringer, 2014
Member, Dissertation Committee, Michael Loyal, 2013
Member, Search Committee for HMI instructor/assistant professor positions, 2011, 2012, 2014
Member, Search Committee for HCI Faculty positions, 2014, 2015, 2016
Member, Selection Committee for HMI Administrative Personnel (front desk), 2013, 2014, 2015
Co-Chair, HIIM Program Advisory Committee, 2002-present
Representative, HIIM program at Majors Fair, multiple years
Representative, HIIM program at College Open House, multiple years