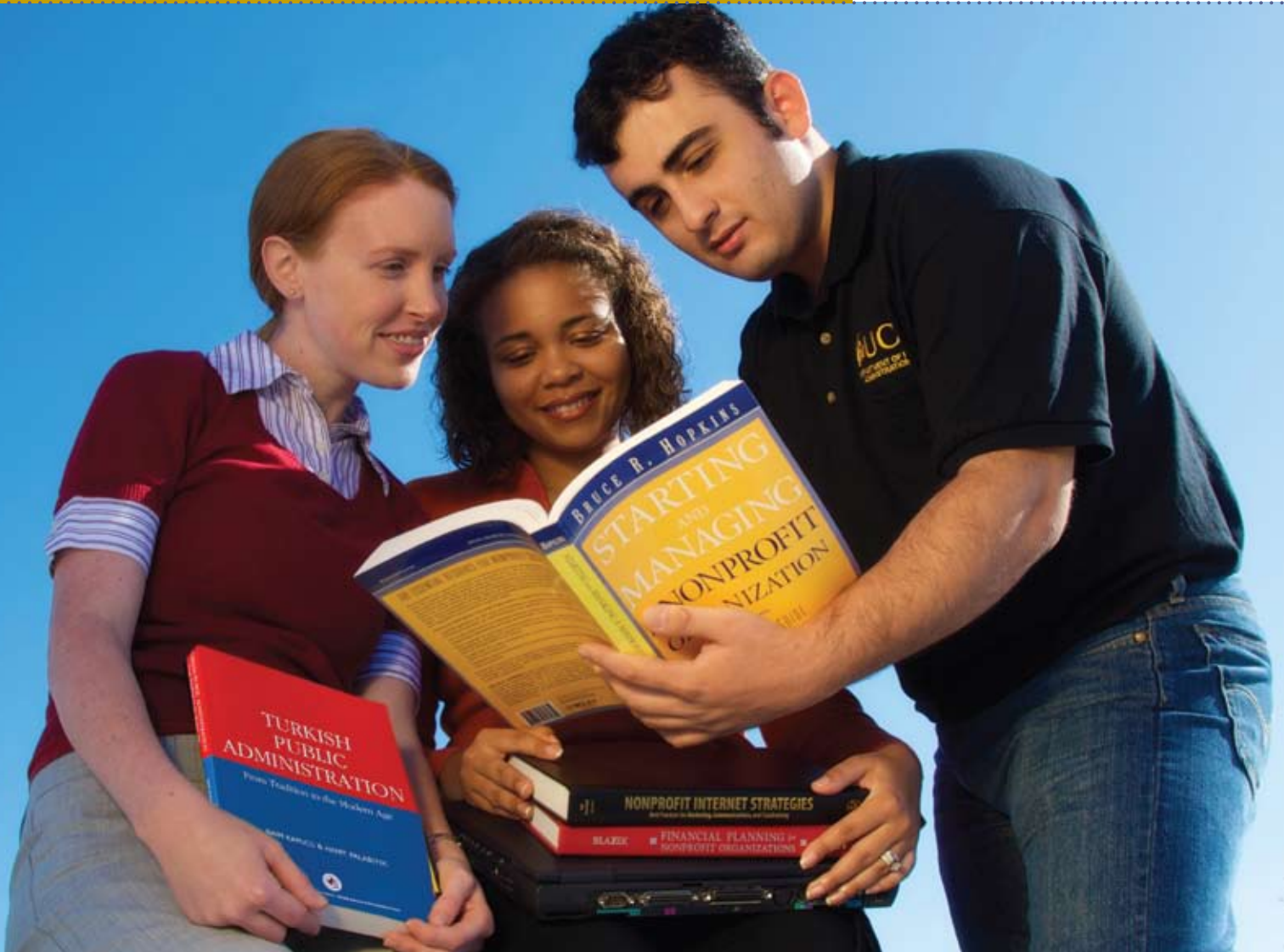


PUBLIC ADMINISTRATION FOCUS



News from the Department of Public Administration at the University of Central Florida

2008–2009, Volume 4



INTRODUCING THE ...

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CENTER FOR PUBLIC AND NONPROFIT MANAGEMENT

Excellence in research, education and service

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Message from the Chair

Public Administration at UCF

This is our fourth issue of *Public Administration Focus* from the Department of Public Administration at the University of Central Florida. In this issue, we emphasize our collaborative and community engagements.

National Ranking

Our Master of Public Administration program is currently ranked 90th in the country, and it is one of five programs at UCF to receive national ranking by *U.S. News and World Report*. Over 1,500 programs and schools were reviewed, and to be in the top 100 in the country is an honor.

Departmental Accomplishments

In fall 2008, UCF's administration approved the creation of "The Center for Public and Nonprofit Management" (CPNM) within our department. The mission of the new center is to "strengthen the management and leadership of public and nonprofit organizations through relevant research by faculty and students and through capacity-building service provide by faculty and students to public and nonprofit organizations." Associate Professor Naim Kapucu is the director of the CPNM, and the first annual report from the CPNM is found in this publication.

In collaboration with the Central Florida Chapter of the American Society for Public Administration (ASPA), our department hosted the 2008 Southeast Conference for Public Administration (SECoPA). Associate Professor Ronnie Korosec served as the SECoPA conference chair, working closely with our faculty and ASPA Board Members to convene the largest regional ASPA Conference in the last 10 years.

Interested members of the Central Florida community were engaged by Assistant



Mary Ann Feldheim, Ph.D.
Chair and Associate Professor

Professor Thomas Bryer in a health care forum in December 2008, which focused on discussing the issues facing the health care system in our country. Dr. Bryer submitted to the Obama Transition Team in Health Care an extensive report of the proceedings, which later was highlighted in a national report from the White House.

The UCF Nonprofit Advisory Board partnered with the Central Florida Grant Professionals Network to host the Ninth Annual Community Partners Nonprofit Management Conference in February 2009. This was the largest nonprofit conference to date featuring a special session on the Disney Approach to Creativity.

In April 2009, the Third Annual Public Administration Research Conference was held featuring nationally known Peter Singer, a senior fellow at the Brookings Institute. Dr. Singer gave an outstanding keynote address on "Future Considerations for Public Administration," citing his many publications and most recent book, *Wired for War*.

Teaching

In our department, service-learning is the primary way we engage the community and collaborate in our teaching. In this volume we highlight our service-learning efforts, activities and research. In addition, we give special recognition to Dr. Kapucu, who received the UCF Teaching Incentive Award this year, for his efforts utilizing service-learning in his courses and for mentoring so many students in their research and publication efforts.

Research

Our 10 research faculty members, for the third year in a row, have produced 20 publications in refereed journals, with articles being accepted in public administration's most prestigious journals — *Administration and Society*, *Administrative Theory & Praxis*, *Journal of Public Administration Research and Theory*, *Performance and Management Review*, and *Public Administration Review (PAR)*. In addition, faculty members published three books, four book chapters and six monographs, and they made presentations at 40 international, national, regional and state conferences. Students published five articles in peer-reviewed

On the Cover

(Left to right) **Megan Miller**, **Claudine Hawthorne** and **Zafar Hasanov** share books under a bright Florida sky. **Miller** earned her Master of Nonprofit Management from UCF in December 2008. **Hawthorne** is currently a Master of Public Administration student with a 4.0 GPA; she was recently inducted into the honor society Pi Alpha Alpha and has served as a graduate assistant in the department's Capacity Building Institute. **Hasanov** earned his M.P.A. at UCF this spring and is currently working toward a Certificate in Emergency Management and a doctorate in public affairs.



journals, with one article in *PAR*, our top journal in public administration, and they made 10 presentations at international, national, regional and state conferences.

Service

In addition to our departmental accomplishments and collaborations, students and faculty members in our Capacity Building Institute assisted close to 100 small nonprofit organizations. And through service-learning assignments, students delivered over 150 products to public and nonprofit organizations.

This past year, our department also collaborated with the Public Administration Alumni Chapter to host the Third Annual Public Administration Research Conference and the Second Annual Alumni Meet and Greet. The latest information on our alumni chapter can be found at the end of this volume.

In conclusion, it has been an exemplary year for the Department of Public Administration. Our faculty members and students are excelling internationally, nationally and regionally in research and service. Please take time to read about the accomplishments of these individuals in our fourth issue of *Public Administration Focus*. I hope you share our many successes with others and continue your support of the department through your actions and words.

Engaging the Community Through Service-Learning

At UCF, service-learning is a teaching method that provides a means for every student to enhance his or her academic program with experiential-learning opportunities. Service-learning projects address community needs and require students to reflect on their activities in order to gain an appreciation for the relationship between civics and academics.

In the Department of Public Administration, service-learning provides an opportunity for students to work with community partners by collecting and compiling data — and producing quality products that will benefit local public and nonprofit organizations.

Among the products completed by students are a volunteer program evaluation, strategic plan, grant proposal, nonprofit-administration case study and resource development guidebook.

Students also work on special one-time service-learning projects that meet a specific community need. For example, in spring 2009 Director Stephanie Krick's students in the Nonprofit Management Minor/National Certification in American Humanics program worked with the Regional Commission on Homelessness. Nearly 40 students working in pairs went into the community to interview nonprofit executives regarding funding for homeless services in Central Florida. The data will be used to analyze the efficiency and efficacy of services to the homeless and to create an understanding of the "economics" of homelessness in the region.

This summer, students in Assistant Professor Thomas Bryer's Cross-Sectoral Governance course (PAD 6825) will work with the Orange County Children's Cabinet. The students will

"We, as students, got an opportunity to try our hands at a subject we would otherwise just be reading about. ... This class benefited all parties and was a great experience for me and, hopefully, for all who were involved."

— Meghan Scott,
public administration major

conduct interviews with stakeholders, administer a survey of child and family service agencies, analyze data, and make recommendations grounded in the latest research. Bryer's class focuses on the theory of collaborative networks and the techniques used to develop a well-functioning collaborative network of governmental, nonprofit and private organizations. The final recommendations to the Orange County Children's Cabinet will be based on the content of the course and the findings of the study. Moreover, they will be designed to enhance the social, physical and emotional outcomes of children and families in the county.

Become a Service-Learning Community Partner

If your organization would like to become a community partner and work with service-learning students, please submit your request to the Central Florida Nonprofit Nexus at http://reach.ucf.edu/~nonprofit_nexus/ or contact the department at 407-823-2604. *The Nexus* Web site uses online technologies to provide linkages to local and national resources in nonprofit management.

collaboration

COMMUNITY ENGAGEMENT

COLLABORATION

community engagement

COLLABORATION

COMMUNITY ENGAGEMENT

2008–2009 Highlights

Center for Public and Nonprofit Management Created at UCF

UCF approved the Department of Public Administration's proposal to create a Center for Public and Nonprofit Management (CPNM) on September 18, 2008. The primary goal of the CPNM is to strengthen the management and leadership of public and nonprofit organizations — through partnerships between faculty members, students and community members. Designated as a Type III center, the CPNM operates solely on external funding rather than appropriated state funds. Learn more in the CPNM's annual report on pp. 9-12.

2008 Southeastern Conference for Public Administration Held in Orlando

The Central Florida Chapter of the American Society for Public Administration and the department hosted the 2008 Southeastern Conference for Public Administration (SECoPA), with Associate Professor Ronnie Korosec serving as the conference chair. Some 400 public administrators and students attended the event, making it the single largest SECoPA gathering in recent history. The conference was held Sept. 24-27 at the International Plaza Resort and Spa in Orlando. ▼



Student Organizations Sponsor Career Showcase

The Organization for Public Administration and Master of Public Administration Student Association helped organize the Seventh Annual Public Service Career Showcase in November 2008.

The showcase provided opportunities for students of all majors to learn about careers in the public sector. Representatives from nonprofits, government offices and agencies related to health, human and social services shared information about career paths and recruited students for internship, volunteer and paid positions. ▼



Department Holds Health Care Community Discussion to Gather Citizen Input, Inform Obama Administration

On Dec. 22, 2008, Assistant Professor Thomas Bryer led a "Discussion Forum in Health Care to Inform President-Elect Obama and Health and Human Services Nominee Daschle." Approximately 70 people attended the forum, hosted by the department and College of Health and Public Affairs. Participants included community members and representatives from social service ▼



Notable Honors and Awards

Associate Professor **Naim Kapucu** was awarded both a UCF Research Incentive Award and a UCF Teaching Incentive Award in spring 2009. In addition, in 2008 he reached a milestone by securing more than \$1 million in external funding since joining the faculty in 2003.

Professor **Kuotsai "Tom" Liou** received the Senator Peter B. Boorsman Award for Excellence in International Affairs and Partnerships in fall 2008.

and local government agencies, medical offices, and various academic disciplines.

The participants cited access to care as the most significant problem with the nation's current system, particularly for children and the uninsured. Other problems they identified include:

- the need to cover the uninsured
- affordability
- disparities in the cost of care
- the quality of practitioners
- the need to improve efficiency and patient services through medical technology
- the need to focus on preventive care



Faculty and Staff

In April 2009, the Obama administration released a final report on the December community discussions. UCF's community discussion was one of four — out of 3,276 conducted around the country — to be featured in the report. To see the UCF forum highlighted and access the full report, visit www.healthreform.gov/reports/participationc.html.

Nonprofit Managers Learn How to Thrive Through Creativity

About 150 guests braved a chilly morning to attend the Eighth Annual Community Partners Nonprofit Management Conference, “Thriving Through Creativity,” on Friday, Feb. 6, 2009, at UCF’s Rosen College of Hospitality Management in Orlando. This year, the Central Florida Grant Professional Network partnered with the UCF Nonprofit Advisory Board to plan the event. Pam Landwirth, president of Give Kids the World, served as the conference chair. ▼



Third Annual Public Administration Research Conference Focuses on Collaboration

The Third Annual Public Administration Research Conference, named “Collaborating and Networking in the 21st Century,” was held on April 17, 2009. The morning keynote speaker was Peter Warren Singer of the Brookings Institute, who focused on the changes new technologies will bring to this century and the way Generation Y will respond to these changes. Learn more on p. 11.

FACULTY



Michael Abels, D.P.A.
(Nova Southeastern University), Instructor



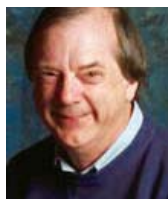
Ronnie Korosec, Ph.D.
(State University of New York at Binghamton); Associate Professor/ Interim Associate Dean, COHPA



Thomas Bryer, Ph.D.
(University of Southern California), Assistant Professor



Stephanie Loudermilk Krick, Ph.D. (University of Central Florida), Director of American Humanics



Peter Colby, Ph.D.
(Brandeis University), Professor



Wendell Lawther, Ph.D.
(Indiana University), Associate Professor



Mary Ann Feldheim, Ph.D. (Florida Atlantic University), Chair and Associate Professor



Kuotsai “Tom” Liou, Ph.D. (University of Oklahoma), Professor



Christopher Hawkins, Ph.D. (Florida State University), Assistant Professor



Melvin Rogers, M.S.
(University of Nebraska at Omaha); Instructor and Associate Dean, COHPA



Jay Jurie, Ph.D.
(Arizona State University), Associate Professor



XiaoHu “Shawn” Wang, Ph.D. (Florida International University), Professor



Naim Kapucu, Ph.D.
(University of Pittsburgh), Associate Professor

(continued on p. 6)

Faculty and Staff *(continued)*

FACULTY EXPERTISE

Budgeting and Finance

- Peter Colby
- XiaoHu “Shawn” Wang

Emergency Management

- Naim Kapucu
- Wendell Lawther
- Kuotsai “Tom” Liou

Nonprofit Management

- Mary Ann Feldheim
- Naim Kapucu
- Ronnie Korosec
- Stephanie Krick
- Wendell Lawther
- Larry Martin

Public Management

- Michael Abels
- Thomas Bryer
- Mary Ann Feldheim
- Christopher Hawkins
- Naim Kapucu
- Ronnie Korosec
- Wendell Lawther
- Kuotsai “Tom” Liou
- XiaoHu “Shawn” Wang

Program Evaluation and Performance Measurement

- Christopher Hawkins
- Kuotsai “Tom” Liou
- Larry Martin
- XiaoHu “Shawn” Wang

Urban and Regional Planning

- Christopher Hawkins
- Jay Jurie
- Ronnie Korosec
- Wendell Lawther
- Kuotsai “Tom” Liou

AFFILIATED FACULTY

Lawrence Martin, Ph.D. (Arizona State University), Professor of Public Affairs

ADJUNCT INSTRUCTORS

Owen Beitsch, Ph.D. (University of Central Florida); Executive Vice President and Partner of Real Estate Research Consultants, Inc.; *Land Use and Planning Law*

Matthew Collins, Ph.D. (Virginia Tech); Senior Policy Analyst, Brevard County Commission District 5; *Nonprofit Organizations*

Blake Drury, M.S.P. (Planning) (University of Tennessee); Senior Urban Designer, Glatting Jackson, Inc.; *Urban Design*

Nancy Ellis, Ph.D. (University of Central Florida); Director, UCF Center for Community Partnership; *Nonprofit Administration*

Vener Garayev, M.P.A. (University of Central Florida); Research Analyst, UCF Center for Public and Nonprofit Management; *Nonprofit Administration*

Thomas Harmer, M.P.A. (University of Central Florida); Senior Director of Public/Private Projects, Pizzuti Solutions, LLC; *Managing Public Emergencies, Disaster Response*

Albert Hill, M.S. (University of Tennessee); GIS Manager, Volusia County; *Information Systems for Planners*

Matthew Hodge, Ph.D. (University of Central Florida); Vice President for Institutional Advancement, Seminole Community College; *Strategic Planning*

Thomas B. Holley, J.D. (Georgetown University); Chair, Committee on Municipal Finance and Taxation, Florida League of Cities, public finance investment banker and government financial adviser; *Fiscal Management*

Barbara Howell, M.A. (University of Central Florida); Instructor and Research Coordinator, UCF College of Health and Public Affairs; *Grants and Contract Management*

Fred Kittinger, M.S. (Florida State University); Assistant Vice President for University Relations and Director of State and Local Government Affairs, UCF; *Intergovernmental Administration*

Hillary Knepper, M.P.A. (Troy University); UCF doctoral candidate in public affairs; *Strategic Planning Management and Planning and Improvement*

Richard Maladecki, M.S. (Eastern College); President of the Central Florida Hotel and Lodging Association; *Nonprofit*

Transitions

Michael Abels, D.P.A., joined the faculty as an instructor in August 2008.

Matthew Collins, Ph.D., assumed the position of senior policy analyst with the Brevard County Commission District 5, under Commissioner Andy Anderson, in December 2008.

Christopher Hawkins, Ph.D., joined the faculty as an assistant professor in August 2008.

Ronnie Korosec, Ph.D., was selected the first Dean's Fellow in the college in fall 2008, and she was appointed interim associate dean of graduate studies and technology for the college in spring 2008.

XiaoHu “Shawn” Wang, Ph.D., was promoted from associate professor to professor in 2009.



Publications and Presentations

Organizations, Nonprofit Resource Development

David McCallister, M.P.A. (University of Central Florida); Deputy Chief, New Smyrna Beach Fire Department; *Hazardous Mitigation*

Joan Nelson, M.B.A., (Rollins College) M.S.W., (University of Central Florida); Vice President for Community Investment, Heart of Florida United Way; *Nonprofit Organizations*

Jack Schluckebier, Ph.D. (Florida State University); Manager, City of Melbourne; *Public Administration Policy in Process, Public Administration in Governance*

STAFF



Donna Mohney,
Office Assistant



Debbie Phillis, M.A.
(University of Central Florida), Internship Coordinator



Brenda Posey, M.A.
(University of Central Florida), Coordinator, Administrative Services



Jacquie Waleski, M.A.
(National University), Coordinator, Academic Services

SELECTED FACULTY PUBLICATIONS

Bryer, T. A. (Forthcoming). Explaining responsiveness in collaboration: Administrator and citizen role perceptions. *Public Administration Review*, 69(2), 479-500.

Bryer, T. A. (Forthcoming). Minnowbrook III: What was missing? Procedural justice and backbone. *Administrative Theory and Praxis*, 31(1), 104-107.

Kapucu, N. (Forthcoming). Performance under stress: Managing emergencies and disasters (Symposium introduction). *Public Performance and Management Review*, 32(3).

Kapucu, N., Berman, E., & **Wang, X.** (2008). Emergency information management and public disaster preparedness: Lessons from the 2004 Florida hurricane season. *International Journal of Mass Emergencies and Disasters*, 26(3), 169-197.

Kapucu, N., & Van Wart, M. (2008). Making matters worse: Anatomy of leadership failures in catastrophic events. *Administration and Society* 40(7), 711-740.

Kapucu, N. (2008). Planning for disasters and responding to catastrophes: Error of the third type in disaster policy and planning. *International Journal of Public Policy*, 3(95/6), 313-327.

Kapucu, N. (2008). Culture of preparedness: Household disaster preparedness. *Disaster Prevention and Management: An International Journal*, 17(4), 226-235.

Wang, X., & **Kapucu, N.** (2008). Public complacency under repeated emergency threats: Some empirical evidence. *Journal of Public Administration Research and Theory*, 18(1), 57-78.

Wolf, R., **Korosec, R.**, & Goltz, J. (2008). An analysis of factors affecting the implementation of a small municipal police

agency: An open-systems approach. *American Journal of Criminal Justice*, 33(2), 177-192.

Liou, T., & **Korosec, R.** (2009). Implementing organizational reform strategies in state governments. *Public Administration Quarterly*, 33(3), 429-452.

Trottier, T., Van Wart, M., & **Wang, X.** (2008). Examining the nature and impact of leadership in government organizations. *Public Administration Review* 68(2), 319-333.

GRADUATE STUDENT PUBLICATIONS

(In collaboration with faculty and staff members)

Unlu, A.*, **Kapucu, N.**, & **Sahin, B.*** (Forthcoming). Disaster and crisis management in Turkey: A need for a unified crisis management system. *Disaster Prevention and Management: An International Journal*.

Unlu, A.* & **Kapucu, N.** (Forthcoming). Interorganizational response networks in fight against crime by police agencies. *Journal of Policing*.

Kapucu, N., **Augustin, M.-E.**, & **Garayev, V.*** (Forthcoming). Interstate partnerships in emergency management: Emergency Management Assistance Compact (EMAC) in response to catastrophic disasters. *Public Administration Review*, 69(2): 297-313.

Kapucu, N., **Arslan, T.****, & **Healy, B.***** (2008). Partnerships and perceived organizational effectiveness of nonprofit organizations. *European Journal of Economic and Political Science*, 1(2), 72-89.

Sahin, B.*, **Kapucu, N.**, & **Unlu, A.*** (2008). Perspectives on crisis management in European Union countries: United Kingdom, Spain and Germany. *European Journal of Economic and Political Science* 1(1), 19-45.

(continued on p. 8)

Publications and Presentations *(continued)*

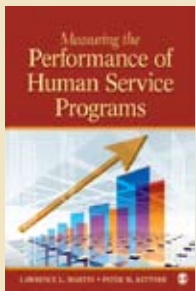
New Books



Turkish Public Administration: From Tradition to Modern Age (October 2008)
By **Naim Kapucu** and Hamit Palabiyik



Performance Analysis for Public and Nonprofit Organizations (February 2009)
By **XiaoHu "Shawn" Wang**



Measuring the Performance of Human Service Programs, 2nd Edition (May 2009)
By **Lawrence L. Martin** and Peter M. Kettner

SELECTED FACULTY PRESENTATIONS

Bryer, T. A. "Negotiating Bureaucratic Responsiveness in Collaboration with Citizens: Findings from Action Research in Los Angeles." American Society for Public Administration, Dallas, March 2008.

Hawkins, C. (with Simon Andrew) "Networks and Community Development: What Do Non-Profit Relations Tell Us About Collaborative Management?" Southern Political Science Association Annual Conference 2008, New Orleans, January 2008.

Jurie, J. "Can All the King's Horses and All the King's Men and Women ..." Second Annual Public Administration Conference, UCF Orlando, March 2008.

Kapucu, N. "Measuring performance for collaborative public management using network analysis methods and tools." Minnowbrook III Conference; Blue Mountain Lake, NY; September 2008.

Krick, S. "The Ethics of Involvement: The Impact of Transparency and Empowerment Practices on Performance Outcomes in Nonprofit Organizations." Southeast Conference of Public Administration (SECoPA), Orlando, September 2008.

Lawther, W. C. "Governance Issues in Transportation Public Private Partnerships: The Concessionaire." American Society for Public Administration, Dallas, March 2008.

Liou, K. T., & Feldheim, M. A. "Implementing Organizational Reform Strategies in County Governments." SECoPA, Orlando, September 2008.

Wang, X. "Using GASB New Reporting Model to Measure Financial Condition Change." SECoPA, Orlando, September 2008.

GRADUATE STUDENT PRESENTATIONS

(In collaboration with faculty members)

Bryer, T. A., & Sahin, I.* "Re-Conceptualizing Representation for the Administrative Role: Implications for Public Participation." SECoPA, Orlando, September 2008.

Kapucu, N., & Garayev, V.* "Horizontal Federalism: Interstate Partnership Networks in Response to Disasters." Sunbelt XXVII, International Sunbelt Social Network Conference; St. Pete Beach, Fla.; January 2008.

Kapucu, N., Unlu, A.*, & Sahin, B.* "Collaborative Crisis Management: Comparative Perspectives on Crisis Management in the European Countries, Germany, Spain, United Kingdom and Turkey." NATO Advanced Research Workshop, Together Against Terrorism:

Building Terrorism Resistant Communities; Washington, D.C.; September 2008.

Kapucu, N., & Arslan, T.** "Intergovernmental Management in Dynamic Environments of Disasters: Transformation through Networks." American Society for Public Administration, Dallas, March 2008.

Kapucu, N., & Garayev, V.* "Horizontal Federalism for a Better Public Service." American Society for Public Administration, Dallas, March 2008.

Kapucu, N., Healy, B.*, & Arslan, T.**** "Capacity Building for Small Nonprofit Community Organizations: The Search for a Good Fit!" Seventh Annual Central Florida Community Partners Nonprofit Conference: Collaboration ... The Power of Partnerships, Orlando, February 2008.

Healy, B.*, Kapucu, N., & Arslan, T.**** "Capacity Building as a Survival Mechanism for Small Nonprofit Community Organizations." SECoPA, Orlando, September 2008.

Demiroz, F.*, Kapucu, N., & Arslan, T.** "Collaborative Emergency Management: An Innovative Approach." SECoPA, Orlando, September 2008.

Garayev, V.*, Hasanov, Z., & Kapucu, N.** "Fostering Excellence for Decision Making in Complex Environments of Disasters and Crises." SECoPA, Orlando, September 2008.

Bakiev, E.* & Kapucu, N. "Collaborative Governance Applications in Developing Countries: The Case of Central Asia." SECoPA, Orlando, September 2008.

Yuldashev, F., & Kapucu, N.** "International Emergency and Disaster Management: Governance of Multinational Response to Catastrophic Events." SECoPA, Orlando, September 2008.

**Doctoral Program in Public Affairs student*

***Master of Public Administration student*

****Master of Nonprofit Management student*



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ENTER FOR PUBLIC AND NONPROFIT MANAGEMENT

ANNUAL REPORT
2008–2009

Excellence in research, education and service

Department of Public Administration
College of Health and Public Affairs
University of Central Florida

Letter from the Director

Dear Friends and Colleagues,

Thank you for your support of the Center for Public and Nonprofit Management (CPNM). Our center was established in September 2008 and we are off to a robust start. The CPNM is unique within the State University System and will provide UCF with an interdisciplinary and entrepreneurial approach to the betterment of public and nonprofit management and help build the capacity of these organizations within the Central Florida community. The CPNM will serve the public and nonprofit sectors' research and education needs in a variety of ways, including capacity building, public service and leadership development, and program evaluation. The CPNM will provide services to the community and enhance student learning by conducting and disseminating relevant research in public and nonprofit management.

Our 2009 projects include the replication and extension of the MISTERS program in collaboration with the Department of Criminal Justice and Legal Studies and three community-based organizations. We are funded to complete the Facilitating ACcess to Services (FACTS) program, which allows us to assist eight grassroots nonprofit organizations in the Central Florida community. We've also been able to carry on our international Public Service and Leadership Development Program, and our international emergency and crisis management research examines the emergency and crisis management response of several different

countries from a comparative perspective. This year, we have two visiting scholars in the center, Dr. Ertugrul Gundogan from Turkey and Dr. Jiangbin Zhu from China. Both scholars are gaining additional skills through research colloquiums and the mentoring of our faculty. In April, the CPNM coordinated the Third Annual Public Administration Conference, which focused on collaboration and networking in the 21st century. The preconference workshop on social network analysis was well attended. The CPNM also organized monthly research colloquiums by expert scholars and community members. These are just a few of the projects that the CPNM will continue working on with the community over the next few years.

Our goal is to become a premier resource and partner to students, faculty, staff and the community in seeking solutions to the most pressing issues facing the public and nonprofit organizations in Central Florida and the global community. Please come by our office in the UCF Institute for

Simulation and Training building, in the Central Florida Research Park, anytime to meet us and share your ideas.



Thomas Alan Smilie

— Naim Kapucu, Ph.D., CPNM Director

About the Center

>> The Center for Public and Nonprofit Management (CPNM) is a recognized Type III research center at UCF that resides in the Department of Public Administration. As a Type III center, the CPNM operates solely on external funding.

>> The CPNM works to strengthen the management and leadership of public and nonprofit organizations — through partnerships between faculty members, students and community members.

Working with community partners, CPNM faculty members and students:

- conduct and disseminate relevant research that benefits the community
- provide capacity-building services that improve the performance of public and nonprofit organizations

>> Focus areas of CPNM research include:

- public and nonprofit management
- capacity building
- public service and leadership development
- emergency and crisis management
- civil society and public participation
- program evaluation and performance measurement

The CPNM: A Consolidation of Community Service and Research Programs

The Center for Public and Nonprofit Management (CPNM) was established at UCF in September 2008. Its founding represents the consolidation and expansion of several community service and research programs in the Department of Public Administration.

Among the community service programs now under the CPNM is the Capacity Building Institute (CBI). Since 2003, the CBI's teams of faculty members and graduate students have provided technical assistance to more than 159 nonprofit agencies in Central Florida. The teams have offered training in human resources, finances, grant writing and other areas critical to a nonprofit's performance. The CBI has supported these efforts, which have included 11 major projects and 30 graduate student employees, with more than \$1 million in grant funding.

Also serving as a foundation for the new CPNM is the Public Service and Leadership Development Program (PSLDP), which has offered public service leaders training and education to improve their performance.

Assistant Professor Thomas Bryer (third from right) leads a workshop on collaboration for members of participating nonprofit agencies.



Igor Volkov

(Right to left) Omer Cimsit, Adem Unal and Ihsan Baydas, international participants in the PSLDP, meet with Dr. Kevin Sherin (far left), director of the Orange County Health Department.

In addition to providing assistance and training, the CBI and PSLDP's faculty members and students have been contributing to their discipline by publishing findings about their work in scholarly journals.

Among the research programs now falling under the CPNM umbrella are ongoing studies in emergency and crises management and civil society and public participation. Faculty members and students have published extensively on these subjects and shared their results at

many professional meetings. They have also shared their findings at department-
(continued on back page)

CPNM Team Members

OVERSIGHT COMMITTEE

Maria-Elena Augustin, *Programs Coordinator, CPNM*

Mary Ann Feldheim, *Chair, Public Administration*

Barbara Howell, *Research Coordinator, COHPA*

Naim Kapucu, *Director, CPNM; Associate Professor*

Wendell Lawther, *Associate Professor*

Brenda Posey, *Coordinator, Administrative Services*

XiaoHu "Shawn" Wang, *Professor*

GRADUATE RESEARCH ASSISTANTS

Erlan Bakiev, *Public Affairs' Doctoral Student*

Cristina Berrios, *M.P.A. '09*

Fatih Demiroz, *M.P.A. '09, Public Affairs' Doctoral Student*

Vener Garayev, *Public Affairs' Doctoral Student*

Zafar Hasanov, *M.P.A. Student*

Claudine Hawthorne, *M.P.A. Student*

Bridget Healy, *M.N.M. '09*

Bahadir Sahin, *Public Affairs' Doctoral Student*

Valynn Sala-Diakanda, *M.P.A. '08*

Ali Unlu, *Public Affairs' Doctoral Student*

Maryen Vemuri, *M.N.M. Student*

Igor Volkov, *M.P.A. '09*

Davion Walker, *M.P.A. Student*

Yazmin Walker, *M.N.M. '09*

Farhod Yuldashev, *M.P.A. '09*

VISITING SCHOLARS

Ertuğrul Gündoğan, *Republic of Turkey*

Jiangbin Zhu, *People's Republic of China*



Maria-Elena Augustin

Third Annual Public Administration Conference

The Third Annual Public Administration Conference, held April 17, 2009, was the first conference coordinated under the auspices of the CPNM. UCF faculty, staff and students, along with community leaders, attended the event at the *FAIRWINDS* Alumni Center on the Orlando campus.

This year's conference, named "The Changing Face of Public Administration: Collaborating and Networking in the 21st Century," featured noted author

Peter Warren Singer of the Brookings Institution as the keynote speaker. He offered a wide-ranging presentation on the changes new technologies will bring to future warfare and the impending changes Generation Y will bring to our workforce.

Robert Sheets, president and CEO of the Government Services Group, Inc., spoke after lunch. He drew from 20 years of experience to discuss the importance of building relationships through
(continued on back page)



Thomas Alan Smilie

Keynote speaker Peter Warren Singer addresses the audience.

Grants and Contracts, 2008–2009

As a Type III center at UCF, the CPNM operates solely on external funding.

Investigator	Research Title	Agency Name	Amount Funded
Thomas Bryer	Building Capacity for Public Participation in Planning	UCF Office of Research and Commercialization	\$7,500
	Examining the Cross-Sectoral and Public Participating Components of myregion.org	University of Southern California	\$5,000
Christopher Hawkins	Identifying Opportunities and Constraints for Interlocal Cooperation in Economic Development	UCF Office of Research and Commercialization	\$7,500
Naim Kapucu	Facilitating ACess To Services (FACTS) II	Orange County Health Department	\$89,760
	2009 Second Harvest Food Bank	Second Harvest Food Bank	\$12,600
	2008 Public Service and Leadership Program	Republic of Turkey, Ministry of the Interior	\$40,500
	2009 Public Service and Leadership Development Program	Republic of Turkey, Ministry of the Interior	\$88,750
	HIV Prevention for Criminal Justice-Involved Individuals	Nehemiah Educational and Economic Development, Inc.	\$65,735
	International Emergency and Crisis Management: Complex Network Form of Governance of Multinational and Multiorganizational Response System	IPEK Foundation	\$39,000
	Building the Capacity of Agencies Transitioning to a Competitive Funding Process	Heart of Florida United Way	\$2,500
Stephanie Krick	Health Matters for Students — UCF	Murray State University	\$2,500
TOTAL:			\$361,345

Consolidation *(continued)*

based monthly colloquiums and annual conferences for the campus and local communities. Both the colloquiums and conferences are now coordinated by the CPNM.

Working with the CPNM's faculty and students are members of the department's advisory boards, including a newly developed CPNM Advisory Board. Collectively, they contribute expertise on every element of public and nonprofit management, including strategic planning and management, volunteer management, resource development, program evaluation, and training.

Conference *(continued)*

networking and the long-lasting effects that relationships and networking have on your career.

The conference also included the following collaboration-themed workshops for community leaders and UCF faculty members and students:

- Collaboration in Research and Technology
- Collaboration across Sectors and Jurisdictions
- Collaborating with Citizens
- Collaborating and Networking with Technology

In addition, a student poster presentation competition was sponsored by Central Florida Chapter of the American Society for Public Administration.

Partnership Opportunities

For opportunities to partner with the CPNM, contact:

Dr. Naim Kapucu, *Director*
407-823-6096
nkapucu@mail.ucf.edu

Mrs. Maria-Elena Augustin, *Programs Coordinator*
407-823-3794
maugusti@mail.ucf.edu

Upcoming Plans

STRATEGIC GOALS

The Center for Public and Nonprofit Management (CPNM) has established the following strategic goals:

- promote, conduct and disseminate relevant research in public and nonprofit management
- build the capacity of public and nonprofit organizations
- enhance the CPNM's infrastructure and funding to achieve programmatic goals and provide growth

COLLABORATIONS

• Central Florida Chapter of the American Society for Public Administration (ASPA)

The Central Florida ASPA and the CPNM will host a series of six luncheon panel discussions, covering topics such as strategic planning and program evaluation. For each discussion, a UCF scholar will forecast how he or she imagines the field of public administration in Florida local government will look in 2020. A practitioner will then respond with an alternate vision on the topic.

• Nonprofit Academic Centers Council (NACC)

The CPNM plans to become an NACC member and join other institutional entities with a research focus in the nonprofit, non-governmental sector; philanthropy; and related areas such as civil society, social economy and social innovation.

ADVISORY BOARD

The CPNM was introduced to local Central Florida leaders at a reception on April 17, 2009. Local and national leaders will be invited to serve on the CPNM Advisory Board.

2010 PUBLIC ADMINISTRATION CONFERENCE

The theme of next year's Annual Public Administration Conference, coordinated by the CPNM, will be "Envisioning Public Administration in 2020 and Beyond."

The conference will focus on positive visions for the future of government and governance in Central Florida.

RESEARCH COLLOQUIUMS

In fall 2009, the CPNM will host monthly colloquiums continuing the theme of "envisioning public administration in 2020 and beyond." These meetings will further explore the challenges and solutions for the future in public administration. To participate or for more information, contact cpnm@mail.ucf.edu.



Fatih Demiroz

The CPNM coordinates monthly research colloquiums, which are well-attended by UCF students.

WEB SITE

www.cpnm.ucf.edu

The CPNM Web site will be a repository of immediate products of research, including white papers and policy papers.

SERVICE-LEARNING

Service-learning is part of the UCF initiative to provide a means for every student to enhance their academic program with experiential-learning opportunities. Service-learning is a reciprocal process that involves faculty members, students and the community. The CPNM will coordinate public administration and nonprofit management service-learning opportunities and conduct research on the products and process.



Advisory Boards

In 2008–2009, the department benefited from the wisdom and experience of the following advisory board members:

Nonprofit Advisory Board

Ann Manley (Board Chair), *Executive Director*, Dr. Phillips Foundations, Inc.

Mark Brewer, *President and CEO*, Community Foundation of Central Florida

Gary Cain, *Executive Director*, Boys & Girls Clubs of Central Florida

Chuck Carmen, *Executive Director*, Epilepsy Association of Central Florida

Nancy Ellis, *Director*, Center for Community Partnerships, UCF

Mary Ann Feldheim, *Chair*, Dept. of Public Administration, UCF

Jim Ferber, *President and CEO*, Central Florida YMCA

Geraldine Gallagher, *President and CEO*, Valencia Foundation

Eric Gray, *Area Executive Director*, American Lung Association

Matthew Hodge, *Executive Director*, Seminole Community College Foundation

Barbara Howell, *Research Coordinator*, College of Health and Public Affairs, UCF

Naim Kapucu, *Associate Professor*, Dept. of Public Administration, UCF

Margot Knight, *President and CEO*, United Arts of Central Florida

Cindi Kopelman, *President*, Shepherd's Hope

David Krepcho, *Executive Director*, America's Second Harvest

Stephanie Krick, *Director*, American Humanics, UCF

Pam Landwirth, *President*, Give Kids the World Village

Margaret Linnane, *Executive Director*, Rollins College Philanthropy and Nonprofit Leadership Center

Kelly Morrell, *Operating Manager*, Florida Philanthropic Network

Marina Grant Morrissey, *Director*, Orlando Museum of Art

Joan Nelson, *Vice President for Community Investment*, Heart of Florida United Way

Lee Pates, *President and CEO*, Community Service Center

Donna Sines, *Executive Director*, Osceola County Community Vision

Planning Advisory Board

Dean J. Grandin, Jr. (Board Chair), *Division Manager*, Orlando Planning Division

Robert E. Ansley, Jr., *President*, Orlando Neighborhood Improvement Corp.

Harry Barley, *Executive Director*, Metroplan

Owen Beitsch, *Executive Vice President*, Real Estate Research Consultants, Inc.

Thomas Bryer, *Assistant Professor*, Dept. of Public Administration, UCF

Bill Burns, *Project Manager*, Public Works, Orlando

Susan Caswell, *Manager*, Orange County Planning Division

Linda Chapin, *Director*, Metropolitan Center for Regional Studies, UCF

Tracy L. Crowe, *President*, Land Design Innovations, Inc.

Leo Cruz, *Planner*, Orlando

Tina Demostene, *Manager*, Land Planning and Entitlements

Blake Drury, *Senior Associate*, Glatting Jackson

Mary Ann Feldheim, *Chair*, Dept. of Public Administration, UCF

Nicole Guillet-Dary, *DCAO/Community Development Director*, Apopka

Ross Halle, *Vice President, Architecture and Town Planning*, Avalon Park Group

Cheryl Harrison-Lee, *Chief Administrative Officer*, City of Daytona Beach

Chris Hawkins, *Assistant Professor*, Dept. of Public Administration, UCF

Jay Jurie, *Professor*, Dept. of Public Administration, UCF

Wendell C. Lawther, *Professor*, Dept. of Public Administration, UCF

K. Tom Liou, *Professor*, Dept. of Public Administration, UCF

Scott A. McGrath, *Principal Planner*, City of Deltona

Bob O'Malley, *Operations*, Ron Sachs Communications

Deborah Schafer, *Sustainable Communities Advisory Council Member*, Seminole County

Jim Sellen, *Executive Vice President*, Miller, Sellen, Conner and Walsh

Kyle Shepard, *Assistant City Attorney*, Orlando

Kelley Teague, *Director of Public Affairs and Strategic Planning*, Metroplan Orlando

Carlee Thomas, *Director of Development*, College of Health and Public Affairs, UCF

Alissa Barber Torres, *Chief Planner*, Orange County

Kevin Tyjeski, *Chief Planning Manager*, Orlando Planning Division

Richard Unger, *Team Leader, Strategic Statewide Planning*, Miller, Sellen, Conner and Walsh

Dena Wild, *Retired Urban Planner*, Orlando

Jim Wright, *Professor*, Department of Sociology, UCF

Public Administration Advisory Board

Tom Harmer (Board Chair), *Senior Director*, *Public/Private Projects*, Pizzuti Solutions, LLC

Peter Colby, *Professor*, Dept. of Public Administration, UCF

Marilyn Crotty, *Director*, Florida Institute of Government at UCF

The Honorable Bill Cowles, *Supervisor of Elections*, Orange County

Janet Davis, *Human Resources Director*, Seminole County

J. Michael Deal, *Deputy Chief*, Altamonte Springs Police Dept.

Mary Ann Feldheim, *Chair*, Dept. of Public Administration, UCF

Lee Feldman, *City Manager*, Palm Bay

Thomas Holley, *Attorney*

Linda Jennings, *Consultant*

Fred Kittinger, *Associate Vice President for University Relations and Director of State and Local Governmental Affairs*, UCF

Ronnie Korosec, *Interim Associate Dean*, College of Health and Public Affairs, UCF

Pedro Leon, *AICP, Business Manager*, Economic Development, Daytona Beach International Airport

Shannon Lewis, *Assistant City Manager*, Port Orange

Barbara Lipscomb, *City Manager*, Casselberry

Ken Parker, *City Manager*, Port Orange

Lee Pates, *President and CEO*, Community Service Center of Central Florida

Sally Sherman, *Assistant City Manager*, Deltona

Manuel D. Soto, *City Emergency Manager*, Orlando

Dean Stites, *Manager of Orange County Growth*, Management Dept., Orange County

Tad Stone, *Public Safety Director*, Sanford

Christopher R. Testerman, *Director of Government Relations*, Orlando

Howard Tipton, *Chief Administrative Officer*, Orange County Circuit and County Court

Students

Internship Program Provides Invaluable Work Experiences

Undergraduate and graduate students in the Department of Public Administration have the opportunity to complete an internship with either a public or nonprofit organization. The purpose of the internship program is to provide students with work experiences that expose them to public and nonprofit organizations and their operations. The internship program is designed to provide students with an opportunity to apply knowledge, skills, theory and concepts acquired in the classroom to the world of the practitioner.

Program Goals

- To ease the transition from student to practitioner, while providing students with the opportunity to make significant contributions to society
- To enhance student awareness of the professional obligations of nonprofit managers
- To provide students with an opportunity to employ conceptual training, within a professional work environment, and use analytical skills to solve problems
- To help students begin to build a professional network of contacts

Learn More, Become an Internship Placement Site

For more information about the department's internship program or to see how your organization can become an internship placement site, contact American Humanics Director Stephanie Krick at skrick@mail.ucf.edu or 407-823-0661.



Alexander Rechlin worked in guest services as a fall 2008 intern at the Orlando Science Center. He also promoted the center through a membership drive. He is shown here in a 1926 Model T, part of a touring "Red, White and Rockwell" exhibit.



As an intern at TOMS Shoes in Los Angeles in summer 2008, Lauranne Boyd (right) helped plan and promote the company's shoe drives and collect shoes to donate to children. She worked with fellow intern Laura Hedges (left) from Loyola University in Chicago.



In summer 2008, Keila Kirkpatrick held an internship at the Downtown Orlando Information Center. She provided customer service to visitors of the center.

Organization for Public Administration

The mission of the student-run Organization for Public Administration (OPA) is to help undergraduates transition from school into the world of public administration.

This year, OPA expanded its mission to become more involved in community service on and off campus. For example, OPA joined the UCF Environmental Initiative and "adopted-a-road." Every other weekend, OPA members met to clean a portion of Gemini Blvd. on the UCF Orlando campus.

In November 2008, OPA co-sponsored the Seventh Annual Public Service Career

Showcase with UCF Career Services and Experiential Learning and other campus groups. The showcase was a big hit, attracting students from many different majors to meet with representatives from more than 30 organizations.

In spring 2009, OPA members traveled to Tallahassee with members of the Master of Public Administration Student Association to observe Florida's government in action (see p. 15).

Throughout the year, OPA members volunteered at other events, including the Southeastern Conference for Public Administration (see p. 4). They also

assisted the American Humanics Student Association in a fund-raising event (see p. 16).



In addition to hosting and participating in events, OPA held monthly meetings and brought in local guest speakers, such as a local former county commissioner and UCF staff members, to help provide a link between local public administration practitioners and students.

To learn more about OPA, contact Denita Jones, president for 2009-2010, at DenitaJones@knights.ucf.edu.



Master of Public Administration Student Association

A new Master of Public Administration Student Association (MPASA) was granted registered-student-organization status by UCF in October 2008.

MPASA was founded by a group of graduate students who wanted to enhance the graduate experience of M.P.A. candidates. The initiative was led by student Cristina Berrios, who became MPASA's inaugural president, with advising provided by Assistant Professor Thomas Bryer.

MPASA was created to promote the virtue of public service; foster closer ties between students and public sector agencies; and facilitate discourse

among students, faculty members and administrators concerning the future direction of the Department of Public Administration's graduate programs.

In its inaugural year, MPASA sponsored numerous programs and activities. At its first official meeting, the group welcomed Special Agent-in-Charge Christopher Davis from the Orlando F.B.I. Residential Agency to speak about public management at the federal level. MPASA went on to help support the Seventh Annual Public Service Career Showcase and joined the Organization for Public Administration on the group's annual trip to the state capital. MPASA also held several social and networking events.

In the coming year, MPASA plans to expand its programming to meet the continually changing and growing needs of M.P.A. candidates.



Guest speaker Davis (center, with plaque) and students (left to right) Jose Rivera, Heather Hanna, Claudine Hawthorne, Bridget Healy, LeeAndra Williams, Heather Lambert, Cristina Berrios, Igor Volkov, Sonya Baumstein, Adam Reichbach and Sherman Perez

Tallahassee Trip Reveals Florida's Government in Action

In February 2009, 14 undergraduate and graduate students made the annual trip to the state capital, Tallahassee, to see Florida's government in action. The students were members of the undergraduate Organization for Public Administration and Master of Public Administration Student Association.

This year's theme was commuter rail in Central Florida. The students had an opportunity to meet with legislative leaders from Central Florida, both those who advocated for "SunRail" and those who were opposed to the proposed commuter-rail legislation. Advised of the theme in advance of the trip, the students also engaged in a mock debate on the floor of the Florida Senate.

The group also met with the director of the Florida League of Cities, toured the Florida Emergency Operations Center, had lunch with lobbyists from Orange County and the City of Orlando, and toured the historic Capitol located across from the building currently in use.

"It was interesting to get a feel for what it is these members of the House and Senate actually do. [And] I hate public speaking, but the mock debate forced me to step my game up a little."

— Heather Lambert, Master of public administration student

"All the things we've learned in the classroom setting became clearer, once I was able to see it for myself."

— Antonio Rectenwald, public administration major

"When it came to speaking with Central Florida legislators, I was glad we had the chance to express our views; aside from the politically active groups that spring up during election season, I don't think many students get to speak face-to-face with their representatives."

— Valerie Kostrzewa, public administration major

Joining students on this trip were Fred Kittinger, associate vice president of university relations and director of state and local government affairs at UCF, and Thomas Bryer, assistant professor of public administration and faculty adviser to the two student organizations. Plans are under way for another trip in 2010.



(Left to right) Assistant Professor Thomas Bryer and students Yazmin Walker, Cristina Berrios, Amanda Millirons, LeeAndra Williams, Conrad Garrison, Rep. Dorothy Hukill, Tony Recktenwald, Valerie Kostrzewa, Jeremy O'Dell, Denita Jones, Jen Lamb, Laura Lord and Yanique James

Students *(continued)*

American Humanics Student Association

Students pursuing the Nonprofit Management Minor/National Certification in American Humanics Program at UCF participate in the American Humanics Student Association (AHSA) as part of their certification requirements.

AHSA had a successful year seeking out and receiving student scholarships, organizing events and collaborating with community partners in a service-learning project. The association's events included several successful fund-raisers, three of which are described below.

- **Evil On the Beach: A Murder Mystery Dinner.** AHSA members held a creative dinner theater, which raised more than \$700 and brought together some 80 students. The entire event, including the planning, entertainment and food, was orchestrated by the students.

- **Tiny Houses for Habitat for Humanity.** Student members gathered scrap wood from Habitat for Humanity



houses and recruited both UCF and middle school students to paint them to sell on eBay to raise funds for Habitat for Humanity.

- **We Heart Art.** AHSA members brought together up-and-coming artists and musicians from Orlando for an evening celebration of art. The event raised more than \$400 to help send students to the national American Humanics conference.

At the national American Humanics Management Institute, held in January 2009 in Indianapolis, Ind., seven UCF students were each awarded prestigious NextGen Scholarships worth \$4,500. The Next Generation Nonprofit Leaders Program (NextGen) program, partially underwritten by a grant from the W. K. Kellogg Foundation, is designed to help students with demonstrated leadership potential complete their American Humanics certification requirements, specifically the minimum 300-hour nonprofit internship. Congratulations to Lauranne Boyd, Jill Bryant, Xavier Lutchnie Persad, Justin McClain, Christine Sanwald, Laura Schwartz and Tiffany Tisdale for receiving this honor.

Collegiate Chapter of the Association of Fundraising Professionals

The Association of Fundraising Professionals (AFP) collegiate chapter at UCF promotes philanthropy and fosters the growth and development of students through advocacy, research and education. AFP-UCF is one of the association's few but growing number of collegiate chapters.

As members, students from various areas of study gain fund-raising experience and network in the fund-raising field. They also have access to AFP International, which includes top fund-raising professionals

from around the world.

Activities include attending philanthropy conferences and award ceremonies for top fund raisers in the area, inviting guest speakers for meetings, and organizing local fund-raising efforts. Monthly meetings feature fund-raising professionals from AFP's Central Florida Chapter, which sponsored the formation of the collegiate chapter at UCF.



Alumni

News from the Public Administration Alumni Chapter

This year has been an exciting year for the Public Administration Alumni Chapter. The chapter has been growing to include a core group of members interested in sharing their interests in public administration with the UCF community and greater Orlando community.

This year's activities have included tailgate parties at each home football game and a spring picnic. The chapter usually meets monthly, and interested alumni are encouraged to join and participate in events, even if they cannot attend all meetings. The chapter is looking for alumni who are interested in making an impact on UCF and the greater community and who are interested in building an organization to be proud of for years to come.

Please visit the chapter's Web page at www.ucfalumni.com for a list of upcoming meetings and events. (In the left menu select "Chapters/Clubs," then "College Chapters/Clubs" and then "Public Administration Alumni Chapter.")



In fall 2008, the Public Administration Alumni Chapter, along with the other alumni chapters in the College of Health and Public Affairs, hosted a tailgate party at each home football game. Here a group gathers after enjoying a barbecue lunch and games.



facebook

Visit the new College of Health and Public Affairs' Alumni Fan Page on Facebook.

twitter

Visit the new College of Health and Public Affairs' Alumni Twitter Page.

CLASS NOTES

If you would like us to include your information in the next issue of Public Administration Focus, visit www.cohpa.ucf.edu/alumni and click on "Stay Connected." Below, degrees in **bold** were awarded by UCF.

1978

Bill Cowles, B.A. in public administration, '76), has been an integral part of the Orange County Supervisor of Elections office since 1989, after serving 13 years on the staff of the Central Florida Council, Boy Scouts of America. He was elected as the Orange County Supervisor of Elections in 1996, and re-elected in 2000, 2004 and 2008. He supervises the sixth largest county elections' office in the State of Florida. Bill also serves on the Federal Elections Assistance Commission Board of Advisors, to which he was appointed in 2007. He is also legislative chair (currently) and past-president of the Florida State Association of Supervisors of Elections, as well as president of the International Association of Clerks, Recorders, Election Officials, and Treasurers for 2008–2009. Bill is also very active in his church and community. He is an elder at St. Paul's Presbyterian Church, member of the executive board of Goodwill Industries, and a member and past-president of the Kiwanis Club of North Orlando. He is also a member of the UCF Alumni Association Legislative Committee. Bill has been married to

Rising Star Award Winner: **Spencer Hawkins**

Congratulations to the College of Health and Public Affairs' 2008 Rising Star Award winner, Spencer Hawkins. The Rising Star Award recognizes a recent graduate who displays promise and excellence in his or her career. Hawkins was recognized at the UCF Alumni Association's Black and Gold Gala on Nov. 7.

Hawkins earned his B.S. in public administration in 2002 and M.S. in criminal justice in 2009 at UCF. For the past five years, he has worked for the Orlando Office of Emergency Management, where he has been the deputy emergency manager. His experience includes managing the Orlando Emergency Operations Center during Tropical Storm Ernesto and serving on a state disaster medical assistance team in three states during Hurricanes Katrina and Rita. In June, Hawkins will start a new position as emergency manager with Battelle Corporation in Washington, D.C.



David Gallucci

Cheryl since 1978 and has two married sons and one grandson.

1981

Brian D. Stokes, B.A. in public administration, B.A. in legal studies, is an attorney and managing partner of Unger, Stokes, Acree, Gilbert, Tressler and Tackill, P.L. He was selected by Law & Politics publishers for inclusion in the 2008 issue of *Florida Super Lawyers*.

1982

Joanne Haman Fleming, B.A. in public administration, minor in organizational communication, is employed as director of development for The Christ School in Orlando.

1986

John N. Spivey, B.A. in public administration, M.P.A. ('87), is a partner and vice president with Graves & Spivey, P.A., in Tavares, Fla. He earned his law degree at the University of Arkansas in 1990, and he has been a board-certified criminal trial attorney since 1997. In

addition, Spivey is a death-penalty-qualified criminal defense counsel and a graduate of the National Criminal Defense College, Mercer University School of Law. He is married to Nikki Spivey and has a seven-year-old daughter, Natalie.

1994

Patricia Stevens, M.P.A., worked as a regional director for the Fairfax (Va.) County Department of Human Services until 2008. Previously, she worked at the U.S. Department of Health and Human Services, first as a presidential management intern from 1994–96 and then as a policy analyst until 1999.

1995

William ("Bill") R. Bailey, B.A. in public administration, M.P.A. ('98), has been employed as the community development director for Chelan County in Wenatchee, Wash., since March 2009. He anticipates earning his Certified Public Manager certification in July 2009. After completing his M.P.A., Bailey worked as a development consultant for the

Alumni (continued)

wireless industry in six southeast U.S. states, including Florida. In 2004, he moved to Yakima, Wash., to work as the development services manager for Yakima County. He was laid off from the position in September 2008.

Gina Edwards Dole, B.A. in political science ('93), M.P.A., is currently employed as a senior manager of employee relations with Orange County Public Schools. She also serves as chairperson of the Orange County Industrial Development Authority for Orange County government. Her son, Jamison R. Edwards, graduated cum laude from UCF in 2008 with a degree in civil engineering.

Nancy A. Dresser, B.A. in public administration, M.P.A. ('05), is employed as a deputy community development director for the City of Cocoa (Fla.). In April 2009, she was appointed as a board member to the Florida Community Development Association.

Michael Schmitt, B.A. in public administration, B.A. in political science, is director of sales for Ensenda, Inc., an "on-demand and delivery management" company.

1996

Christian Pedersen, M.P.A., is employed by the Florida Conflict Resolution Consortium Consensus Center, Florida State University. He is the program director for the center's Central Florida Regional Office, located at UCF's Downtown Academic Center in Orlando.

1997

Kent E. Donahue, B.A. in art ('95), M.P.A., is the special assistant to the city manager for the City of Port Orange (Fla.). He also serves on the West Orlando Arts Foundation Board of Directors. Recently, he surpassed \$22 million in grants for the 11 years he has worked for the City of Port Orange. Since 2005, he has directed and managed Port Orange Government

TV (pogTV) channel 199 on Bright House cable. In 2008, Kent developed and directed the pogTV Film Festival that judges short films from high school and college students in Volusia County.

2000

Aaron Streimish, B.A. in English ('98), M.P.A., is manager of the Project and Performance Management Office for UCF Computer Services and Telecommunications.

Julie Walls, B.A. in public administration, M.P.A. and Certificate in Urban and Regional Planning ('03), works as a principal planner for the City of Hollywood (Fla.). She married James Krolak on June 13, 2009.

2001

John Michael Deal, B.A. in public administration, M.S. in criminal justice ('03), is the deputy chief of police for the City of Altamonte Springs (Fla.). He is also a graduate of the F.B.I. National Academy, 199th Session.

Heather (Malloy) Engelking, M.P.A., is an assistant director with UCF Career Services. She served as vice president for membership of the Central Florida Chapter of the American Society for Public Administration from 2007 to 2009.

2002

Spencer Hawkins, B.S. in public administration, M.S., in criminal justice ('09), will assume a new position as emergency manager for Battelle Corporation in June 2009. His main client will be the U.S. Navy Bureau of Medicine and Surgery (see p. 17).

Aaron Maxwell, B.A. in public administration, M.B.A. ('06), is a business analyst with UCF Computer Services.

Christopher Schmidt, B.S. in criminal justice ('01), M.P.A., is a principal planner with Orange County (Fla.) Government.

2003

Anne-Marie Wolff, B.A. in public administration, minors in political science and Spanish, Undergraduate Certificate in Non-Profit Management, is employed as a planning and zoning administrator with the City of Valdosta (Ga.). She earned her M.P.A. from Valdosta State University in 2007. She was accepted into the American Institute of Certified Planners in 2008. In addition, she was selected for Leadership Lowndes in 2008 and serves as the program chair for 2009.

2004

Cathy B. Radzai, B.S. in business administration ('86), B.S. in health services administration ('96), M.P.A., is director of budget and personnel for the UCF College of Arts and Humanities.

Marlon J. Villatoro, B.A. in public administration, M.S. in criminal justice ('05), is a ship's secretary for the U.S. Navy in Honolulu. He is married to Paula A. Majewski, who graduated from UCF in 2006 with a B.A. in early childhood education. They have a seven-month-old baby, Jayden.

2005

Kevin D. O'Farrell, M.A. in political science ('03), M.P.A., works as assistant vice president for communications and marketing at Trinity College of Florida. On Sept. 20, 2008, O'Farrell (right in photo below) married Kathryn Elizabeth Crumley at the First Presbyterian Church of Orlando.





Report of Gifts

2006

Sara Sherburne Cooper, M.N.M., is currently a stay-at-home mom. She gave birth to her second son, Henry Joseph Cooper, on Feb. 26, 2009. She lives in Metairie, La., along with her husband, Michael, and two-year-old son, Andrew.

Amy L. (Burkhart) Davis, M.P.A., is manager of the Office of Management and Budget for the City of Largo (Fla.).

Lauren Murphy, B.S. in public administration, M.P.A. ('08), is a budget analyst with the Polk County (Fla.) Health Department. She also serves on the executive board of the Florida Chapter of the Association of Physical Plant Administrators and received a Meritorious Service Award for serving as the association's financial officer from March 2007 to March 2009. She will marry Matt Hinton in January 2010, and the couple will reside in Bartow, Fla.

Jackie M. Toops, M.N.M., is currently employed as assistant director of public relations with the UCF Rosen College of Hospitality Management,



where she works closely with the dean to increase the college's communications and visibility. Among her recent accomplishments is the successful promotion of Distinguished Chefs Series dinners, created by Rosen College students. All of the dinners were sold out and waiting lists were needed. She married Erik Toops (B.A. in political sciences ('08) in May 2008 and the couple plans to reside in Orlando.

2007

Jacques Coulon, B.S. in public administration, is the team leader for Lockheed Martin's Office of Justice Programs Grant Review Administration.

2008

Maria-Elena Augustin, M.P.A. and Graduate Certificate in Nonprofit Management, is employed as the programs coordinator for the UCF Center for Public and Nonprofit Management. She will retire from the U.S. Marine Corps Reserve on Oct. 1, 2009.

Janet P. Davis, Ph.D. in public affairs — public administration specialization, is the human resources director for Seminole County (Fla.) Government.

Chad Hogan, M.P.A., is employed as an airport planner with the City of Atlanta.

Marcia Mullins, M.N.M., said she completed her M.N.M. "a full 30 years after undergraduate work at the University of Illinois." Her M.N.M. course work put the "finishing touches on decades of volunteer experience in the nonprofit sector" and enabled her to make a shift from the hotel industry into the nonprofit sector. The ink was hardly dry on her diploma when she was recruited as senior consultant for the Blackmon Roberts Group in Lakeland, Fla. Her personal mission is to improve the organizational capacity of community-based organizations, with particular focus on governance, strategy and financial stability. Mullins currently works with nonprofits that provide testing, intervention and linkage services to Florida residents who are HIV positive or at high-risk of contracting HIV/AIDS, so every day finds her "making a difference in the world!"

Krista Lynn Peckyno, B.S. in legal studies ('06), M.N.M., just completed her first year of law school at Seton Hall University in New Jersey, about 10 minutes from New York City. She also completed an internship with the New Jersey Volunteer Lawyers for the Arts and found her experience in the M.N.M. program to be very beneficial. She joined a UCF alumni group in NYC and has run into several people she knew in college.

Donations to the department from May 1, 2008 – April 30, 2009

Michael Abels
David Armstrong ('89)
Harry Barley
Chad Binette ('06)
William Brandt ('90)
Timothy Brown '90
Thomas Bryer
Peter and Susan ('88) Colby*
Dennis Cole ('77)
Andrew Crawford ('05)
Leo Cruz ('07)
Angela Edwards-Johnson ('07)
Mary Ann Feldheim*
Robert Gentile ('94)
Gary Gotwalt ('83)
Tom Harmer ('01)
Jim Hartmann ('93)
Christopher Hawkins
Jay Jurie
Naim Kapucu*
Ronnie Korosec
Stephanie Krick ('07)
Land Design Innovations, Inc.
Wendell Lawther
Kuotsai Liou
Patricia Lynch ('77)
Scott Martin ('03)
Donna Mohney
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