

Public Administration FOCUS

News from the Department of Public Administration at the University of Central Florida

2009–2010, Volume 5



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FEATURING NEWS FROM THE

CENTER FOR PUBLIC AND NONPROFIT MANAGEMENT

Excellence in research, education and service

Message from the Chair

In the five years since we began publishing *Public Administration FOCUS*, our department has grown in enrollment, the number of academic programs offered, the publication of research and the amount of research dollars secured through the Center for Public and Nonprofit Management (CPNM). In addition, our Master of Public Administration (M.P.A.) program remains ranked 90th in the country, and one of five University of Central Florida graduate programs ranked in *U.S. News and World Report's* Top 100. In this issue we emphasize our innovative and collaborative approaches to academic program delivery, our research and our service.

Academic Programs

First, our Executive M.P.A. Program, which uses an innovative cohort model with a mix of online and weekend classes for working professionals, graduated its first cohort in December 2009. Second, our department received approval of the first dual-degree program at UCF. Our dual M.P.A. and Master of Nonprofit Management program will begin in the fall. Third, our department received approval to offer a Public Administration Track in the Doctoral Program in Public Affairs, expanding our research capabilities. Fourth, our American Humanics program has expanded to the graduate level, offering students the ability to apply for national certification. Next, the UCF administration has approved the fall launch of our new Master of Science in Urban and Regional Planning using a cohort model. Lastly, we received a \$40,000 grant from the National Council of University Research Administration to establish a completely online Master of Research Administration degree program.

Internationally, our department collaborated with the Seoul Metropolitan Government this spring to offer our first study abroad course, in which students learned about the innovative approaches to governance found in Seoul, Korea. Through the CPNM, the department hosted six international scholars and

Top 100

UCF's Master of Public Administration (M.P.A.) program remains ranked in *U.S. News and World Report's* Top 100 graduate programs.

graduated 10 Turkish public administrators from our Public Service and Leadership Development program. In addition, the department has begun a partnership with the Russian Volgograd Academy of Public Administration to explore opportunities for student and faculty exchanges in the coming years.

Research

The CPNM has become the research arm of our department through which faculty members have secured several large federal grants that along with other grant funding totaled over \$2 million this past year. The annual report of the CPNM is found in the center of this publication. In addition, our research faculty in 2009 produced 16 publications in refereed journals and have 11 articles forthcoming. Three articles were published in public administration's most prestigious journal, *Public Administration Review* (PAR). Faculty members also published two books, three book chapters and four monographs, and they made presentations at 29 international, national, regional and state conferences. Even more impressive is the work of our students mentored by Associate Professor Naim Kapucu. They published two book chapters, three articles in peer-reviewed journals and have six articles forthcoming. They also made 13 presentations at international, national, regional and state conferences.

Service

Both collaboration and innovation were used when Assistant Professor Thomas Bryer's Cross-Sectoral Governance class conducted a study of the Orange County Children's Cabinet. His students collected and analyzed data, prepared an extensive report on their findings, and



Thomas Alan Smilie

Mary Ann Feldheim, Ph.D.
Chair and Associate Professor

presented the findings to the cabinet members at the end of the summer. Also, American Humanics students in program Director Stephanie Krick's class assisted the Regional Commission on Homelessness by interviewing nonprofit executives to collect survey data on service delivery to the homeless. Lastly, our largest service projects each year are our two conferences. This year the Ninth Annual Community Partners Nonprofit Management Conference and the Fourth Annual Public Administration Research Conference brought together over 300 practitioners, students and academics to share the latest research and knowledge in public and nonprofit management.

In conclusion, it has been an outstanding year for the UCF Department of Public Administration. Our faculty members, students and alumni are excelling professionally at the international, national and regional levels. Please read about their accomplishments in this issue of *Public Administration FOCUS*. I hope you will share our story with others and continue your support of the department through your actions and your words.



2009–2010: A Year of Innovations and Collaborations

New Academic Programs

The UCF administration approved the department's proposal to offer a new **master's degree program in urban and regional planning**. Plans to launch the program this fall are under way. It will be the first master's degree program of its kind offered in Central Florida.

The department received a \$40,000 grant from the National Council of University Research Administrators to help establish a **master's degree program in research administration**. The department has submitted a proposal to launch the program in fall 2011 to the university administration for review.

Beginning in fall 2010, the department will offer a **dual graduate degree option** that enables students to earn concurrently both a Master of Public Administration and Master of Nonprofit Management. In addition, the **American Humanics national certification program** will be open to graduate students.

An official **Track in Public Administration** in the Doctoral Program in Public Affairs also will be offered beginning in fall 2010. Previously, doctoral students could choose a specialization in public administration.

Expanded International Collaborations

The department furthered its efforts to partner with the **Volgograd Academy of Public Administration** in Volgograd, Russia, by hosting the academy's rector, Igor Tyumentsev, and one of its faculty members in March 2010. The visitors met with college administrators and department faculty members to discuss interests and opportunities to collaborate. They also attended a reception in their honor, where they met public administration students, alumni and community members.

In April 2010, Professor Tom Liou led a group that included M.P.A. alumna Angel Smith and M.P.A. students Bryan Arnette and Kea Council to Seoul, South Korea, to participate in a seven-day case study on policy management hosted by

the **Seoul Metropolitan Government**. Representatives from three other U.S. universities participated as well. The participants learned about and visited various government operations, and they had an opportunity to discuss the operations with M.P.A. students at the University of Seoul.

The department also continued its collaboration with **Turkey's Ministry of the Interior**. In August 2009, 10 senior government inspectors from Turkey completed the Public Service and Leadership Development Program, offered by the Center for Public and Nonprofit Management. The cohort was the fourth to complete the program since its inception in 2007. The program provides an in-depth study of the U.S. public administration system and extensive English-language courses.

(continued on p. 4)



(Left to right) Arnette, Liou, Council and Smith in Seoul



(Left to right) Department Chair Mary Ann Feldheim, Rector Igor Tyumentsev, Dean Michael Frumkin, Volgograd Professor Elena Timacheva, and Associate Dean and Instructor Melvin Rogers

Karen Guin

On the Cover

Large photo: Vener Garayev (M.P.A. '08), doctoral student in public affairs, and Heather Lambert (B.S. '07), president of the M.P.A. Student Association. Small photo: Garayev (front left); Lambert (front right); Denita Jones (back right) (B.A. '10), president, Organization for Public Administration; and Christine Sanwald (B.A. '10), president, AFP Collegiate Chapter

Photos by warren wight | ww-cs.com



Public Service Leadership Development Program graduates and faculty members

2009–2010: A Year of Innovations and Collaborations

(continued)

New \$1M Strengthening Communities Grant

The **Center for Public and Nonprofit Management** secured a \$1 million federal grant to improve the ability of nonprofits to provide services and promote the economic recovery of people with low incomes. Launching the new “Strengthening Communities in Central Florida Program” is just one of the CPNM’s many accomplishments this year. Learn more in the CPNM Annual Report for 2009–2010 on pp. 9-12.

Service-Learning Highlights

In summer 2009, Assistant Professor Thomas Bryer’s Cross-Sectoral Governance class conducted surveys, interviews and data analysis for the **Orange County Children’s Cabinet**, a group of child-service agencies. The graduate students subsequently recommended intermediate steps for the agencies to develop collaborations across sectors that enhance child services.

American Humanics students enrolled in the American Humanics Human Service Workshop, taught by program Director Stephanie Krick, assisted the **Regional Commission on Homelessness** by interviewing nonprofit executives to collect survey data on service delivery to the homeless.

Graduate students in Associate Dean Ronnie Korosec’s Strategic Planning course completed or updated professional strategic plans for five different local organizations: **PEO STRI, The Bread of Life, UCF Residence Life and Housing, Young Nonprofit Professionals Network**, and the **Hopes and Dreams Team**.

Poll Worker Training in the Virtual World

This spring, Assistant Professor Thomas Bryer offered a course on Civic Engagement that included poll worker training in the online simulated world known as **Second Life**. In the Second Life world, students were able to participate in a real-time lecture, as they would in a face-to-face environment, and experience a simulated election in a polling location that was replicated in fine detail.

Bryer developed the training program in partnership with Orange County (Florida) Supervisor of Elections Bill Cowles (B.A. in public administration '76) and the Florida Institute of Government (IOG) at UCF. IOG staff member Michelle Gardner served as the primary trainer and training coordinator.

“In cooperation with Dr. Terri Fine from the UCF Department of Political Science and with Valencia Community College, several hundred students will be trained



Assistant Professor Thomas Bryer appears in academic regalia in the simulated polling location.

in Second Life to serve as poll workers in Orange County’s November 2010 elections,” Bryer said.

The poll workers training program and overall Civic Engagement course were developed with grant support from the U.S. Elections Assistance Commission.

First Executive M.P.A. Cohort Graduates



In December 2009, a cohort of 17 students completed the first offering of an Executive Master of Public Administration Program developed and coordinated by Professor Peter Colby. “By participating in a cohort program, we were able to spend seven semesters learning almost as much from

one another as we did from our course work and professors,” wrote graduate Jessica Hanes Logan.



Faculty and Staff

Honors and Awards

Kuotsai “Tom” Liou, Ph.D. (below, left), was elected vice president of the American Society for Public Administration National Council and will assume the position of president in 2012. In addition, he received the Pi Alpha Alpha Advisor of the Year Award from the National Association of Schools of Public Affairs and Administration. Liou was recognized in April 2010 for his 20 years of service to UCF.



The **American Humanics Minor and National Certification Program** was one of two finalists for the national American Humanics Program Excellence Award for 2008-2009. Program Director Stephanie Krick accompanied AH students to the national conference in January 2010, where they made a formal presentation on their initiatives and achievements. For a video created by the students as part of their award application, visit <http://tiny.cc/z2j43>.

Naim Kapucu, Ph.D., was appointed book review editor for the *American Review of Public Administration* for a three-year term beginning in June 2010. In addition, he received the UCF College of Health and Public Affairs’ Excellence in Graduate Teaching Award and Excellence in Research Award for 2010. He also was one of two faculty members in the college to receive a highly competitive Research Incentive Award from UCF.

FACULTY



Michael Abels, D.P.A. (Nova Southeastern University), Instructor



Thomas Bryer, Ph.D. (University of Southern California), Assistant Professor



Peter Colby, Ph.D. (Brandeis University), Professor



Mary Ann Feldheim, Ph.D. (Florida Atlantic University), Chair and Associate Professor



Christopher Hawkins, Ph.D. (Florida State University), Assistant Professor



Jay Jurie, Ph.D. (Arizona State University), Associate Professor



Naim Kapucu, Ph.D. (University of Pittsburgh), Associate Professor

Transitions

Ronnie Korosec, Ph.D., was appointed associate dean of technology and graduate studies for the college in September 2009.



Ronnie Korosec, Ph.D. (State University of New York at Binghamton); Associate Professor and Associate Dean, COHPA



Stephanie Loudermilk Krick, Ph.D. (University of Central Florida), Director of American Humanics



Wendell Lawther, Ph.D. (Indiana University), Associate Professor



Kuotsai “Tom” Liou, Ph.D. (University of Oklahoma), Professor



Melvin Rogers, M.S. (University of Nebraska at Omaha); Instructor and Associate Dean, COHPA



XiaoHu “Shawn” Wang, Ph.D. (Florida International University), Professor

Faculty and Staff *(continued)*

FACULTY EXPERTISE

Budgeting and Finance

- Peter Colby
- XiaoHu “Shawn” Wang

Emergency Management

- Naim Kapucu
- Wendell Lawther
- Kuotsai “Tom” Liou

Nonprofit Management

- Mary Ann Feldheim
- Naim Kapucu
- Ronnie Korosec
- Stephanie Krick
- Wendell Lawther

Public Management

- Michael Abels
- Thomas Bryer
- Mary Ann Feldheim
- Christopher Hawkins
- Naim Kapucu
- Ronnie Korosec
- Wendell Lawther
- Kuotsai “Tom” Liou
- XiaoHu “Shawn” Wang

Program Evaluation and Performance Measurement

- Christopher Hawkins
- Kuotsai “Tom” Liou
- XiaoHu “Shawn” Wang

Urban and Regional Planning

- Christopher Hawkins
- Jay Jurie
- Ronnie Korosec
- Wendell Lawther

VISITING INSTRUCTORS

Hillary Knepper, M.P.A., A.B.D.

(University of Central Florida); *Volunteer Management, Strategic Planning*

Claire Knox, M.P.A., A.B.D. (Florida

State University); *Public Policy, Introduction to Public Administration and Administrative Theory*

ADJUNCT INSTRUCTORS

Owen Beitsch, Ph.D. (University of Central Florida); Executive Vice President and Partner of Real Estate Research Consultants, Inc.; *Land Use and Planning Law*

Blake Drury, M.S.P. (Planning) (University of Tennessee); Senior Urban Designer, Glattig Jackson, Inc.; *Urban Design*

Nancy Ellis, Ph.D. (University of Central Florida); Director, UCF Center for Community Partnerships; *Nonprofit Administration*

Thomas Harmer, M.P.A. (University of Central Florida); Senior Vice President, Pizzuti Solutions, LLC; *Managing Public Emergencies, Disaster Response*

Albert Hill, M.S. (University of Tennessee); GIS Manager, Volusia County; *Information Systems for Planners*

Thomas B. Holley, J.D. (Georgetown University); Chair, Committee on Municipal Finance and Taxation, Florida League of Cities, public finance investment banker and government financial adviser; *Fiscal Management*

Barbara Howell, M.A. (University of Central Florida); Instructor and Research Coordinator, College of Health and Public Affairs, UCF; *Grants and Contract Management*

Fred Kittinger, M.S. (Florida State University); Assistant Vice President for University Relations and Director of State and Local Government Affairs, UCF; *Intergovernmental Administration*

Richard Maladecki, M.S. (Eastern College); President, Central Florida Hotel and Lodging Association; *Nonprofit Organizations, Nonprofit Resource Development*

David McCallister, M.P.A. (University of Central Florida); Deputy Chief, New

Smyrna Beach Fire Department; *Hazardous Mitigation*

Robert Skolnik, Ph.D. (University of Minnesota); Independent Consultant and Strategic Planner; *Strategic Planning*

Manuel Soto, M.P.A. (Troy State University); City Emergency Manager of Orlando; *Foundations of Emergency Management and Homeland Security*

STAFF



Donna Mohney, Office Assistant



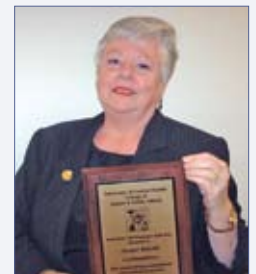
Brenda Posey, M.A. (University of Central Florida), Coordinator, Administrative Services



Jacque Waleski, M.A. (National University), Coordinator, Academic Services

Staff Award

Jacque Waleski received the 2009–2010 Employee of the Year Award in the Administrative



and Professional (A&P) employee category from the College of Health and Public Affairs.



Publications and Presentations

In Memorium

Debbie Phillis, a longtime employee of the College of Health and Public Affairs, passed away on June 14, 2009, after a bout of pneumonia. She was a two-time graduate of UCF, having earned a Bachelor of Arts in Legal Studies in 1984 and a Master of Arts in Counselor Education in 1991.



Debbie split her time between the Departments of Public Administration and Criminal Justice and Legal Studies. She spent much of her time helping public administration students obtain and complete their internships.

She also served on the Advisory Board of the Gamma of Florida Alumni Association of Phi Theta Kappa Honor Society since 1989 and was a member of the National Academic Advising Association since 1990.

Debbie was a passionate supporter of UCF and athletics. She was a lifetime member of the UCF Alumni Association and in 2008 received the association's Jefferson Award in recognition of her dedicated service. She also was a longtime supporter of the Golden Knights Club and founder of the Public Affairs Scholarship.

She is greatly missed.

SELECTED FACULTY PUBLICATIONS

Books

Kapucu, N. (2009). *Multi-agency coordination and cross-sector collaboration in response to an extreme event: The World Trade Center attack in New York City, September 11, 2001* (dissertation). Köln, Germany: Lambert Academic Publishing.

Wang, X. (2009). *Performance analysis for public and nonprofit organizations*. Sudbury, Mass.: Jones and Bartlett Publishers.

Book Chapters

Berman, M. E., & **Wang, X.** (2009 reprint). Performance measurement in U.S. counties: Capacity for reform. In P. de Lancer Julnes & M. Holzer (Eds.), *Performance measurement: Building theory, improving practice*. New York: M. E. Sharpe.

Monographs

Kapucu, N. (2009). [Review of the book *Understanding public management*.] *Public Administration: International Quarterly*, 87(3): 712-714.

Kapucu, N. (2009). [Review of the book *Disaster policy and politics: Emergency management and homeland security*.] *American Review of Public Administration*, 39(5): 573-575.

Kapucu, N. (2009). Perspectives of new public management and governance in understanding public management [Review of the book *Understanding public management*]. *Public Administration Review* 69(6):1187 -1190.

Refereed Articles

Bryer, T. A. (2010). President Obama, public participation, and an agenda for research and experimentation. *International Journal of Public Participation*, 4(1): 1-7.

Bryer, T. A. (2010). Living democracy in theory and practice: Getting dirty in a local government incorporation process. *Public Administration and Management*, 15(1).

Bryer, T. A. (2009). Explaining responsiveness in collaboration: Administrator and citizen role perceptions. *Public Administration Review*, 69(2): 271-283.

Stout, M., & **Bryer, T. A.** (2009). Reflections on a themeless conference. *Administrative Theory & Praxis*, 31(4): 632-640.

Hawkins, C. V. (2009). Prospects for and barriers to local government joint ventures. *State and Local Government Review*, 41(2), 108-119.

Kapucu, N. (2009). Public administrators and cross-sector governance in response to and recovery from disasters. *Administration and Society*, 41(7): 910-914.

Kapucu, N. (2009). Why we are "looking for the FEMA guy." *Administration and Society*, 41(6): 773-779.

Kapucu, N. (2009). Interorganizational coordination in complex environments of disasters: The evolution of intergovernmental disaster response systems. *Journal of Homeland Security and Emergency Management*, 6(1): Article 47.

Kapucu, N. (2009). Leadership under stress: Presidential roles in emergency and crisis management in the United States." *International Journal of Public Administration*, 32(9): 767-772.

Kapucu, N. (2009). Performance under stress: Managing emergencies and disasters (Symposium Introduction). *Public Performance and Management Review*, 32(3): 339-344.

Liou, K. T., & Korosec, R. L. (2009). Implementing organizational reform strategies in state governments. *Public Administration Quarterly*, 33(3), 429-433.

Liou, K. T. (2009). Local economic development in China and the United States: Strategies and issues. *Public Administration Review* 69(S1), S29-S37.

Wang, X., & Liou, K. T. (2009). Assessing the change in financial condition: An analysis of panel data for U.S. states. *Journal of Public Budgeting, Accounting and Financial Management*, 21(2), 165-197.

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Publications and Presentations *(continued)*

GRADUATE STUDENT PUBLICATIONS

Book Chapters

Kapucu, N., Garayev, V.* & Arslan, T.** (2009). Alliance of civilizations: Global response to intolerance and terrorism. In M. Ozgurler, A. Ozdogan, A. S. Yayla, E. Mus, H. Iltas (Eds.), *Terrorism: A global perspective* (pp. 109-122). Washington, D.C.: The Turkish Institute for Security and Democracy.

Kapucu, N., Unlu, A.* & Sahin, B.* (2009). Collaborative crisis management: Comparative perspectives on crisis management in the European countries, Germany, Spain, United Kingdom, and Turkey. In S. Ekici, et al. (Eds.), *Together against terrorism: Building terrorism resistant communities* (pp. 123-141). (NATO Science for Peace and Security Series E: Human and Societal Dynamics – Volume 55). Fairfax, Va.: IOS Press.

Refereed Articles

Kapucu, N., Garayev, V.* & Arslan, T.** (2009). Global response to terrorism: Alliance of civilizations. *International Journal of Social Inquiry*, 2(1): 3-15.

Kapucu, N., Yuldhasev, F. & Palabiyik, H.***** (2009). Nonprofit leadership capacity building: Sustainability in an age of uncertainties. *COMU Journal of Administrative Sciences*, 6(2): 75-84.

Unlu, A.* & Kapucu, N. (2009). Intergovernmental response networks in fight against crime by police agencies. *Journal of Policing*, 11(1): 47-72.

SELECTED FACULTY PRESENTATIONS

Bryer, T. A. “Public Engagement in the Obama Administration: Building a Democracy Bubble?” American Society for Public Administration (ASPA) Annual Conference; San Jose, Calif.; April 2010.

Feldheim, M. A. “Service Learning in an Online Environment.” National Association for Schools of Public Affairs and Administration (NASPAA) Annual Conference; Washington, D. C.; October 2009.

Hawkins, C. “Local Policy Choice: Explanations for Cluster Subdivision Design.” Association of Collegiate Schools of Planning (ACSP) National Conference; Crystal City, Va.; October 2009.

Kapucu, N., & Karaca, H. “Examining the Effects of Transformational Leadership on Employee Perceptions of Performance.” Association for Public Policy Analysis and Management (APPAM) Annual Research Conference; Washington, D. C.; November 2009.

Dolch, N., Gassman, J., **Krick, S., & Strom, S. A.** “Nonprofit Response to the Economic Downturn.” Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference; Cleveland, Ohio; November 2009.

Liou, K. T. “Critical Issues in Public Employee Motivation.” ASPA National Conference; Miami, Fla.; March 2009.

Wang, X. “Costing Public Participation: A Budgetary Theory.” Association for Budgeting and Financial Management Annual Conference; Washington, D.C.; September 2009.

SELECTED GRADUATE STUDENT PRESENTATIONS

Sahin, B.* “Factors Contributing to the Effectiveness of Crisis Management Organizations.” ASPA Annual Conference; Miami, Fla.; March 2009.

Unlu, A.* “Social Capital As A Successful Method for Preventing Substance Abuse.” ASPA Annual Conference; Miami, Fla.; March 2009.

Volkov, I. & Demiroz, F.**** “Public Service and Leadership Development.” ASPA Annual Conference; Miami, Fla.; March 2009.

Yuldashev, F.** “The Impact of Organizational Culture on Diversity in Public Organizations.” ASPA Annual Conference; Miami, Fla.; March 2009.

Kapucu, N., & Volkov, I.** “Characteristics of High Performing Organizations: Evidence from the Florida Sterling Council Award Winners.”

Dissertations

Listed below are students in the Doctoral Program in Public Affairs, specialization in public administration, who completed their dissertations in 2009–2010. Thomas T. H. Wan, director of the doctoral program and associate dean for research, was the major professor for all four dissertations.

Ali Unlu, “Impact of Social Capital on Youth Substance Use” (Defended on July 9, 2009)

Bahadır Sahin, “The Factors Influencing Effectiveness of Interorganizational Networks among Crisis Management Organizations: A Comparative Perspective” (Defended on July 15, 2009)

Yildirim Uryan, “Organizational Determinants of Turkish Police Aviator’s Safety Behavior” (Defended on May 25, 2010)

Ismail Sahin, “Effect of Organizational Social Capital on Officers’ Perceived Performance of the Drug Law Enforcement Organizations in Turkey” (Defended on May 29, 2010)

APPAM Annual Research Conference; Washington, D.C.; November 2009.

Knepper, H.* & Kapucu, N. “Examining Regional Community Health Care Networks and Their Potential Application to Resource Poor Countries.” Southeastern Conference on Public Administration; Louisville, Ky.; September-October 2009.

Kapucu, N., & Yuldashev, F.** “Multi-organizational Governance in International Disaster Management: Nargis Cyclone in Myanmar and Sichuan Earthquake in China Cases.” International Emergency Management Society Annual Conference; Istanbul, Turkey; June 2009.

*Doctoral Program in Public Affairs student

**Master of Public Administration student

***Visiting scholar



C

ENTER FOR PUBLIC AND NONPROFIT MANAGEMENT

ANNUAL REPORT
2009–2010

Excellence in research, education and service

Department of Public Administration
College of Health and Public Affairs
University of Central Florida

Letter from the Director

Dear Friends and Colleagues,
The 2009–2010 academic year has been one of continued growth and productivity



Thomas Alan Smille

for the Center for Public and Nonprofit Management (CPNM). An infusion of resources, the addition of professional and student staff members through external funding, and the formation of an advisory council have contributed greatly to our community-based research and capacity-building programs.

Our accomplishments for the past year and plans for upcoming year include:

- **“Strengthening Communities in Central Florida: Meeting the Economic Recovery Needs of South Lake, South Sumter and West Orange Counties,”** funded by the U.S. Department of Health and Human Services. This project provides capacity-building training



With support from the CPNM’s Strengthening Communities in Central Florida Program, members of 40 secular and faith-based organizations gather monthly for training in critical areas of nonprofit capacity building at the UCF Clermont campus. Here, the participants receive training on organizational development.

to 80 organizations, and technical and financial assistance to 20 faith-based and community organizations. Its goal is to increase the organizations’ sustainability and effectiveness, enhance their ability to provide economic recovery social services, and create collaborations to better serve those most in need.

- **“Emergency Management in the Heart of Florida: Meeting the Needs of the University of Central Florida Students, Staff and Faculty,”** funded by the U.S. Department of Education. The grant aims to develop, review, improve and fully integrate campus-based, all-hazards emergency planning efforts for UCF and its Central Florida community partners.
- **“Creating Functionally Collaborative Infrastructure in Virtual Organizations (with UCF Psychology and Institute for Simulation and Training),”** funded by the National Science Foundation VOSS grant. The project examines a theoretically based model of virtual organizational effectiveness using



Photos: Jessica Moses

(Left to right) Participants Harvey Lester, Ph.D., of the Luster All Training Center of Hope and Kevin and Dawn Pokorney of The Connection Helpline at the May 2010 training session on organizational development.

About the CPNM

The Center for Public and Nonprofit Management (CPNM) at the University of Central Florida is a recognized academic center that works to strengthen the management and leadership of public and nonprofit organizations — through partnerships between faculty members, students and community members.

Working with community partners, CPNM faculty members and students:

- conduct and disseminate relevant research that benefits the community
- provide capacity-building services that improve the performance of public and nonprofit organizations

meta-analytic integration, field research on emergency response systems and laboratory experimentation.

- **“Facilitating Access to Services (FACTS) II,”** funded by the Orange County Health Department. This project provides capacity building for grassroots community-based organizations.

- **“Public Service and Leadership Development Program” (2008–2009),** funded by the Ministry of the Interior, Republic of Turkey. The program contributes to developing, strengthening and maintaining highly skilled, competent and professional public-service leaders. It offers leadership development that strengthens the participants’ (10 district governor candidates) leadership and management capacities.

(continued on next page)

Letter *(continued)*

- Sponsored 11 research colloquium presentations, which brought together faculty members, visiting scholars, students and community members for dialogue with prominent researchers
- Hosted visiting scholars from Azerbaijan, China and Turkey who are conducting research on topics in public and nonprofit management
- Cohosted the Fourth Annual Public Administration Research Conference
- Conducted a second pre-conference Network Analysis Workshop
- Continued to develop and enhance the CPNM Advisory Council
- Engaged Department of Public Administration faculty members and students in a promising research agenda as part of the CPNM's community-based research

Our goal is to become a premier resource and partner to the community in seeking solutions to the most pressing issues facing the public and nonprofit organizations in Central Florida and the global community. Please come by our offices at UCF anytime to meet us and share your ideas.

— Naim Kapucu, Ph.D, CPNM Director



Maria-Elena Augustin

CPNM Director Naim Kapucu (left) and city of Orlando Commissioner Samuel Ings (right) celebrate the success of the Simeon Resource and Development Center for Men, a participant in the FACTS II capacity-building project, with Simeon's Executive Director Larry Williams (center).

Research Colloquium Series

The CPNM's Research Colloquium Series features monthly presentations by UCF faculty members, visiting scholars, and invited national and international experts. The colloquiums encourage cross-disciplinary discussions among scholars with shared interests.

This year, the CPNM invited Meena Chary, assistant professor of government and international affairs at the University of South Florida, to discuss her research on systematic sexual violence with a focus on the Serbian-Bosnian conflict of the early 1990s. She argued that such cases of systematic violence should be explicitly recognized in public policy.

Also invited to speak was John Kiefer, associate professor of political science at the University of New Orleans. He shared his research on measuring the success of the evacuation of New Orleans during Hurricane Gustav and presented lessons learned.

Information regarding the 2010–2011 Research Colloquium Series is available at www.cpnm.ucf.edu.

Visiting Scholars Program

The CPNM hosts visiting scholars from around the world who have interests in fields related to public and nonprofit management. While visiting, the scholars conduct research, participate in research colloquiums and conferences, and work with faculty mentors to further develop their research skills. The scholars are supported by programs within their home country.

In 2009–2010, the CPNM sponsored six visiting scholars, identified below.

- Melike Erdogan, a graduate research assistant from Dokuz Eylul University in Turkey who studies social capital and participatory practices in public policy

- Jiangbin Zhu, a lecturer from Wuhan University in China who studies the mechanisms of expansion of important sporadic events and the evaluation of governmental emergency management capability
- Huseyin Ozgur, an associate professor from Pamukkale University in Turkey who studies disaster recovery and economic development
- Kassim Karagoz, an associate professor from Erciyes University in Turkey whose research interests include direct democracy tools and process and human rights
- Fikret Elma, a lecturer from Qafqaz University in Azerbaijan who studies government reform efforts in Central Asian countries after the Soviet Union
- Ertugrul Gundogan, an assistant professor from Fatih University in Turkey who has an interest in collaborative governance

Public Administration Research Conference

The Department of Public Administration and CPNM cohosted the Fourth Annual Public Administration Research Conference on April 30, 2010, at UCF's *FAIRWINDS* Alumni Center. Attending the conference, titled "Local Governance in 2020: Challenges, Opportunities and Policies for Sustainability," were public service professionals from 16 cities and counties, faculty members, and students.

The conference addressed many issues regarding governance, sustainability and civic engagement. Daniel Clark, senior program associate with AmericaSpeaks, presented the keynote address, which focused on the labor intensiveness of democracy and the tools that can be used to involve citizens in productive decision-making. He also talked about changing service boundaries and multicultural value systems and keeping up with the changes in local governance. Clark asked the audience to participate by using



interactive audience-response keypads to answer questions about the citizen engagement process. The audience was energized by their use of new methods employed by AmericaSpeaks to engage citizens and the general public.

The panels focused on themes related to future challenges and opportunities in governance, including civic engagement, regional governance, environmental policy, and financial and economic issues.

The conference featured an innovative format for the discussion panels: An academic presented a paper on creative strategies for sustainability in local government and a practitioner responded, addressing the issues facing the implementation of those strategies.

The practitioners who participated included Randy Reid, county manager, Alachua County, Fla.; R. Mac Burdette, town administrator, Mount Pleasant, S.C.; Barbara Lipscomb, city manager, Casselberry, Fla.; and Mariana Lianso,

(continued on next page)



Maria-Elena Augustin

(Left to right) Keynote speaker Daniel Clark, department Chair Mary Ann Feldheim, Professor XiaoHu “Shawn” Wang and Instructor Mike Abels discuss “Democracy is Labor Intensive” at the conference.

Grants and Contracts, 2009–2010

As a Type III center at UCF, the CPNM operates solely on external funding.

| Investigator | Research Title | Agency Name | Amount Funded |
|----------------------------|--|--|--------------------|
| Thomas Bryer, Ph.D. | Community Assessment and Strategic Planning Process for the Salvation Army of Metropolitan Orlando <i>Co-Principal Investigators:</i> Naim Kapucu, UCF College of Health and Public Affairs (COHPA) Nancy Ellis, COHPA | Salvation Army – Orlando Metropolitan Area Command | \$16,954 |
| | Training Through Technology: Poll Workers in the 21st Century <i>Co-Principal Investigators:</i> Terri Fine, UCF College of Sciences Michelle Gardner, UCF COHPA | U.S. Elections Assistance Commission | \$75,000 |
| Naim Kapucu, Ph.D. | Facilitating ACess To Services (FACTS) II (Year 3) | Orange County Health Department | \$89,760 |
| | 2010 Second Harvest Food Bank | Second Harvest Food Bank | \$6,300 |
| | ARRA: Strengthening Communities in Central Florida: Meeting the Economic Recovery Needs of Lake, Orange and Sumter Counties | U.S. Department of Health and Human Services | \$1,000,000 |
| | ARRA: VOSS: Creating Functionally Collaborative Infrastructure in Virtual Organizations <i>Co-Principal Investigators:</i> Leslie Ann DeChurch, UCF College of Sciences Eduardo Salas, UCF Institute for Simulation and Training (IST) Shawn Burke, UCF IST | National Science Foundation | \$400,000 |
| | Emergency Management in the Heart of Florida: Meeting the Needs of the University of Central Florida Students, Staff and Faculty <i>Co-Principal Investigator:</i> Jeffrey Morgan, UCF Environmental Health and Safety | U.S. Department of Education | \$496,758 |
| TOTAL: | | | \$2,084,772 |

Conference *(continued)*

J.D., general manager, Hillsborough County Florida Public Works.

A luncheon keynote address was presented by Penelope Canan, professor of sociology at UCF. Her speech focused on themes related to technology, innovation and networks. She talked about how integral responsible

collaboration and networking is for sustainability. “Networks are created, fostered, cared for, nurtured, peopled ... they just don’t happen,” Canan said.

The conference, including student scholarships and awards, was sponsored by Government Services Group, Inc.; the Central Florida Chapter of the American

Society for Public Administration; the city of Casselberry; CPH Engineers, Inc.; and the UCF Doctoral Program in Public Affairs.

Visit www.cpnm.ucf.edu for information about next year’s research conference, scheduled for March 18, 2011.

Partnership Opportunities

For opportunities to partner with the CPNM, contact:

Dr. Naim Kapucu, *Director*
407-823-6096
nkapucu@mail.ucf.edu

Mrs. Maria-Elena Augustin,
Programs Coordinator
407-823-3794
maugusti@mail.ucf.edu

For more information, please visit:
www.cpnm.ucf.edu



Members of the CPNM include (left to right) Maria-Elena Augustin, programs coordinator; Fatih Demiroz, research assistant; Naim Kapucu, director; Vener Garayev, research assistant; Tauheedah Muhammad, research assistant; Samantha Nolan, intern; Leigh Broxton, research assistant; and Kassim Karagoz, visiting scholar.

CPNM Guidance and Oversight

ADVISORY COUNCIL

Shelly Lauten, *myregion.org*, **Chair**
David Krepcho, *Second Harvest Food Bank*, **Co-Chair**
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Mark Brewer, *Community Foundation of Central Florida*
Thomas Bryer, *Dept. of Public Administration, UCF*
Preston Cook, *Orange County Office of Emergency Management*
Lisa Early, *City of Orlando Families, Parks and Recreation*
Katie Ensign, *Florida Philanthropic Network*
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Ray Larsen, *Central Florida Commission on Homelessness*

Margaret Linnane, *Philanthropy and Nonprofit Leadership Conference*
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Cynthia Wood, *Community Leader*

OVERSIGHT COMMITTEE

Maria-Elena Augustin, *Programs Coordinator, CPNM, UCF*
Mary Ann Feldheim, *Chair, Dept. of Public Administration, UCF*
Barbara Howell, *Research Coordinator, College of Health and Public Affairs (COHPA), UCF*

Jay Jurie, *Associate Professor, Dept. of Public Administration, UCF*
Naim Kapucu, *Director, CPNM; Associate Professor, Dept. of Public Administration, UCF*
Stephanie Krick, *Instructor, Dept. of Public Administration, UCF*
Wendell Lawther, *Associate Professor, Dept. of Public Administration, UCF*
Laura Pooser, *Director of Development, COHPA, UCF*
Brenda Posey, *Coordinator, Administrative Services, Dept. of Public Administration, UCF*
XiaoHu “Shawn” Wang, *Professor, Dept. of Public Administration, UCF*



Advisory Boards

In 2009–2010, the department benefited from the wisdom and experience of the following advisory board members:

Nonprofit Advisory Board

- Ann Manley (Board Chair)**, *Executive Director*, Dr. Phillips Foundations, Inc.
- Maria-Elena Augustin**, *Program Coordinator*, Center for Public and Nonprofit Management, UCF
- Bobi Bellows**, *President*, Grant Professionals Network of Central Florida, Inc.
- Mark Brewer**, *President and CEO*, Community Foundation of Central Florida
- Richard Bogue**, *Executive Director and Senior Research Fellow*, Center for Health Futures, Florida Hospital
- Gary Cain**, *Executive Director*, Boys & Girls Clubs of Central Florida
- Chuck Carmen**, *Executive Director*, Epilepsy Association of Central Florida
- Nancy Ellis**, *Director*, Center for Community Partnerships, UCF
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- Dawn Hatton**, *Director of Development*, Orange County Regional History Center; *Chair*, Young Nonprofits Professional Network
- Matthew Hodge**, *Executive Director*, Seminole Community College Foundation
- Barbara Howell**, *Research Coordinator*, College of Health and Public Affairs, UCF
- Margot Knight**, *President and CEO*, United Arts of Central Florida
- Cindi Kopelman**, *President*, Shepherd's Hope
- David Krepcho**, *Executive Director*, America's Second Harvest
- Stephanie Krick**, *Director*, American Humanics, UCF
- Pam Landwirth**, *President*, Give Kids the World Village
- Margaret Linnane**, *Executive Director*, Rollins College Philanthropy and Nonprofit Leadership Center
- Marina Grant Morrissey**, *Director*, Orlando Museum of Art
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- Bill Burns**, *Project Manager*, Public Works, City of Orlando
- Brian Canin**, *President*, Canin Associates, Inc.
- Frances Chandler-Marino**, *Principal, Director of Regional Planning*, Glatting Jackson Kercher Anglin, Inc.
- Jay Corzine**, *Professor*, Dept. of Sociology, UCF
- Tracy L. Crowe**, *President*, Land Design Innovations, Inc.
- Leo Cruz**, *Planner II*, City of Orlando
- Tina Demostene**, *Planner*, Osceola County
- Blake Drury**, *Senior Associate*, Glatting Jackson Kercher Anglin, Inc.
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- Nicole Guillet**, *Land Use and Environmental Law Attorney*, Broad and Cassel, P.A.
- Ross Halle**, *Vice President, Architecture and Town Planning*, Avalon Park Group
- Cheryl Harrison-Lee**, *Chief Administrative Officer*, Town of Eatonville
- Christopher Hawkins**, *Assistant Professor*, Dept. of Public Administration, UCF
- Jeffrey Jones**, *Smart Growth Director*, Osceola County
- Jay Jurie**, *Associate Professor*, Dept. of Public Administration, UCF
- Wendell C. Lawther**, *Associate Professor*, Dept. of Public Administration, UCF
- K. Tom Liou**, *Professor*, Dept. of Public Administration, UCF
- Jason McGlashan**, *Vice President and Southeast Area Manager for Transportation Planning*, HDR Engineering, Inc.
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- Stephen L. Precourt**, *House of Representative*, State of Florida
- Jim Sellen**, *Executive Vice President*; Miller, Sellen, Conner and Walsh
- Kyle Shephard**, *Assistant City Attorney*, City of Orlando
- Lester L. Solin**, *CEO*, Solin and Associates, Inc.
- Carol Striklin**, *Community Development Director*, City of Largo
- Kelley Teague**, *Director of Public Affairs and Strategic Planning*, Metroplan Orlando
- Alissa Barber-Torres**, *Chief Planner*, Orange County
- Kevin Tyjeski**, *Chief Planning Manager*, Orlando Planning Division
- Richard Unger**, *Team Leader, Strategic Statewide Planning*; Miller, Sellen, Conner and Walsh
- XiaoHu "Shawn" Wang**, *Professor*, Dept. of

- Public Administration, UCF
- Richard Wells**, *Community Development Director*, City of Maitland
- Dena Wild**, *Retired Urban Planner*, Orlando
- Jim Wright**, *Professor*, Dept. of Sociology, UCF

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- Tom Harmer (Board Chair)**, *Senior Vice President*, Pizzuti Solutions, LLC
- Barbara Lipscomb (Assistant Board Chair)**, *City Manager*, Casselberry
- Mike Abels**, *Instructor*, Dept. of Public Administration, UCF
- Byron Brooks**, *Chief Administrative Officer*, City of Orlando
- Thomas Bryer**, *Assistant Professor*, Dept. of Public Administration, UCF
- Peter Colby**, *Professor*, Dept. of Public Administration, UCF
- The Honorable Bill Cowles**, *Supervisor of Elections*, Orange County
- Marilyn Crotty**, *Director*, Florida Institute of Government, UCF
- Janet Davis**, *Human Resources Director*, Seminole County
- J. Michael Deal**, *Deputy Chief*, Altamonte Springs Police Dept.
- Mary Ann Feldheim**, *Chair*, Dept. of Public Administration, UCF
- Lee Feldman**, *City Manager*, Palm Bay
- Thomas Holley**, *Attorney*, Orlando
- Naim Kapucu**, *Associate Professor*, Dept. of Public Administration, UCF
- Fred Kittinger**, *Associate Vice President for University Relations and Director of State and Local Governmental Affairs*, UCF
- Ronnie Korosec**, *Associate Dean*, College of Health and Public Affairs, UCF
- Pedro Leon**, *Business Manager*, Economic Development, Daytona Beach International Airport
- Shannon Lewis**, *Assistant City Manager*, Port Orange
- Ken Parker**, *City Manager*, Port Orange
- Sally Sherman**, *Assistant City Manager*, Deltona
- Manuel D. Soto**, *City Emergency Manager*, Orlando
- Dean Stites**, *Manager of Orange County Growth*, Management Dept., Orange County
- Tad Stone**, *Public Safety Director*, Sanford
- Christopher R. Testerman**, *Director of Government Relations*, Orange County
- Howard Tipton**, *County Manager*, Brevard County

Students

ORGANIZATION FOR PUBLIC ADMINISTRATION

The student-run Organization for Public Administration (OPA) sponsors activities and events that promote the transition of undergraduates from college to the world of public administration.

2009–2010 was a very active year for OPA. In the fall, its members sponsored a resume workshop with guest speaker Heather Engelking from UCF Career Services and a presentation by Barbra Lipscomb, city manager of Casselberry. They also cohosted the college's annual Public Service Career Showcase, which brings together students and representatives from organizations that employ public-service professionals.



Participants (above) at the resume workshop led by Heather Engelking (right)



In the spring, OPA members toured the state capitol and met with legislators in Tallahassee (see p. 15), attended a networking picnic with MPASA members, and held a fund-raiser for the organization. In both the fall and spring, OPA members volunteered at the Ronald McDonald House in Orlando by preparing a meal for families staying at the house while a child undergoes medical treatment.



(Top) OPA volunteers outside the Ronald McDonald House and (bottom) in the kitchen, preparing a spaghetti dinner for visiting families

— Reported by Denita Jones, OPA president for 2009-1010.

Visit ucfopa.weebly.com to learn more about OPA's latest activities.

MASTER OF PUBLIC ADMINISTRATION STUDENT ASSOCIATION

The Master of Public Administration Student Association (MPASA) had a busy and exciting academic year, which began with a “Meet and Greet” for students interested in joining the organization.

MPASA members went on to host two fall events featuring guest speakers Lydia Pisano, Belle Isle city commissioner, and Tom Bryer, assistant professor of public administration, who introduced the students to the American Society for Public Administration. MPASA also cohosted the annual Public Service Showcase, held a social event at Boardwalk Bowl and ran a holiday craft sale to raise funds for the association.

This spring, MPASA members headed to Tallahassee to see state government in action (see p. 15), spent a day helping to clean and sanitize soap for earthquake victims in Haiti, and hosted guest speakers at several events. The latter

Pi Alpha Alpha Induction



Seven students were inducted into Pi Alpha Alpha, the National Honor Society for Public Affairs and Public Administration, at the conclusion of the Fourth Annual Public Administration Research Conference, held April 30, 2010, in the FAIRWINDS Alumni Center. PAA recognizes and

promotes excellence in the study and practice of public affairs and administration, said Professor Tom Liou, faculty adviser to the UCF Chapter of PAA. This year's inductees include (left to right) Jacqueline (Craft) Daigneault, Sana Khosa, Charles T. Brown and Vener Garayev. (Inductees not pictured are Sean Callahan, Benjamin Willson and Jennifer Gibson.) The induction was led by chapter President Howard Tipton (far right) (M.P.A. '90).



MPASA volunteers helping to sanitize hand soap for earthquake victims in Haiti

included a “speed-networking” event with guests Sue Hann, Palm Bay deputy city manager; Lee Feldman, Palm Bay city manager; and John Drago, former Longwood city manager. The association also held its first Annual Leaders in Public Administration Conference at the FAIRWINDS Alumni Center. The conference featured speakers Larry Dale, president of the Orlando-Sanford International Airport and former Sanford mayor; John Daly, federal security director for the Orlando and Sanford international airports; and Alan Harris, Seminole County emergency manager.

In addition, MPASA members provided support at the department’s Fourth Annual Public Administration Research Conference at the FAIRWINDS Alumni Center; participated in conferences with the American Public Works Association and Florida City and County Manager Association; and enjoyed two social events, an ice cream social and a pool-side barbecue.

— Reported by Heather Lambert, MPASA president for 2009-2010.

Visit mpasaatucf.weebly.com to learn more about MPASA’s latest activities.

AMERICAN HUMANICS STUDENT ASSOCIATION

The American Humanics Student Association (AHSA) offers AH students opportunities to interact with one another through fund-raising and volunteer activities. AHSA also enables its members to meet local nonprofit leaders and nonprofit leaders and other AH students from across the country.

AHSA saw a substantial increase in its membership in 2009–2010. “When we started in fall 2002, we had two students,” reported UCF AH Director Stephanie Krick. “This number has grown steadily throughout the years to an all-time high of 105 students at the beginning of the spring 2010 semester.”

Also notable this year was the program’s recognition as one of two finalists for the

(continued on p. 16)

Annual Tallahassee Trip

Once again, members of both OPA and MPASA traveled to the state capital, Tallahassee, to see Florida’s government in action. During the Feb. 1-3, 2010, trip, 14 students attended legislative sessions; participated in a mock debate on off-shore drilling at the Senate; met with Secretary of State Kurt Browning, Rep. Dwayne Taylor and Executive Director Mike Sittig of the Florida League of Cities; and toured the Florida Emergency Operations Center and the new and historical capitols. The trip was coordinated by Assistant Professor Tom Bryer and Fred Kittinger, UCF’s associate vice president for university relations.



(Left to right) Heather Lambert, Assistant Professor Thomas Bryer, Keith Wall, Juan Carlos, Amanda Rose, Darbie Eckley, Meredith Gaines, Rep. Dwayne Taylor, Luis Hernandez, Bridget Hall, Selencia Johnson, Bryan Arnette, Denita Jones, Maryen Vemuri, Christia Pope, Ashley Baker and Fred Kittinger at the House chambers

“In my opinion, the highlight of the trip was the OPA vs. MPASA debate on the Senate floor because it gave us firsthand experience as to what it is like to debate legislative issues ... The trip also allowed us to observe how politics play an integral role in the careers of public administrators ... It is not often that a group of students have the opportunity to meet with several governmental officials in such a short period of time ... The fact that we were privileged to meet with such officials in our state capital is amazing.”

— Denita Jones (B.A., Public Administration, ’10)



Mock debate at the Senate

Students *(continued)*

national American Humanics Program Excellence Award, which recognizes high-quality programming and outstanding professionalism demonstrated by AH students. AHSA created a video about AH at UCF (see <http://tiny.cc/z2j43>), which it presented at the American Humanics Management Institute, held in Indianapolis, Ind., in January 2010. At the institute, eight UCF students were awarded prestigious NextGen Scholarships worth \$4,500 each.



Participants at the American Humanics Management Institute



Jill Bryant (holding microphone) and Shaina Anderson at their fundraising event, "I Heart Art," a showcase for local musicians and artists

AHSA members planned and executed fund raisers to support their travel to the institute and multiple local nonprofits. In the process, they gained skills in creating time lines,

budgeting, marketing, risk assessment, relationship building and gift solicitation. They also provided more than 9,000 hours of internship service to 27 organizations through UCF's intensive AH internship program. In addition, AHSA's Nonprofit Lecture Series brought eight nonprofit professionals to UCF to speak with AH students about the various competences needed in the nonprofit sector.

ASSOCIATION OF FUNDRAISING PROFESSIONALS' COLLEGIATE CHAPTER

The Association of Fundraising Professionals' Collegiate Chapter Program was created to educate students about fund raising as a career path and philanthropy in general. A collegiate chapter was established at UCF in 2008.

2009–2010 was an exciting year for AFP-UCF. The chapter grew exponentially in size, spurred by a new programming model created by Christine Sanwald, president; Stephanie Simms, secretary; and Alex Kaplan, treasurer, with the assistance of Lashon Henderson, the AFP Central Florida Chapter liaison, and department Chair Mary Ann Feldheim, the chapter adviser.

During the academic year, AFP-UCF met monthly and hosted a number of "eloquent" speakers in partnership with the American Humanics Nonprofit Lecture Series. AFP-UCF also conducted a service project, "Beyond the Bakesale," which educated UCF student organizations on fund raising.

The coming academic year holds much promise for AFP-UCF, with a new set of officers and a growing base of constituent members, reported Sanwald.



(Left to right) Alex Kaplan, Christine Sanwald, Leanne Kazi and an AFP colleague at the AFP national conference in 2010

Alumni

Public Administration Alumni Chapter News

The Public Administration Alumni Chapter is looking for alumni who are interested in making an impact on UCF and the greater community and who are interested in building an organization to be proud of for years to come. The chapter has been growing to include a core group of members interested in sharing their interests in public administration with the UCF community and greater Orlando community.



Please contact Katie Korkosz, assistant director of development and alumni relations, at 407-823-1600 or kkorkosz@mail.ucf.edu if you are interested.

facebook

Visit the College of Health and Public Affairs' Alumni Fan Page on Facebook.

twitter

Visit the College of Health and Public Affairs' Alumni Twitter Page.



CLASS NOTES

If you would like us to include your information in the next issue of Public Administration FOCUS, visit www.cohpa.ucf.edu/alumni and click on "Stay Connected." Below, degrees in **bold** were awarded by UCF.

1976

Bill Cowles, B.A. in public administration,

continues to serve as supervisor of elections for Orange County, Fla. He was elected to the position in 1996 and re-elected in 2000, 2004 and 2008. He also serves on the Federal Elections Assistance Commission Board of Advisors, is a member of the UCF Alumni Association Legislative Committee, and is very active in his church and community. He has been married to his wife, Cheryl, since 1978 and has two married sons and three grandsons.



1983

Paul A. Reneau, Jr., B.A. in public administration, is employed as director of operations and installation services with Efacec USA/Advanced Control Systems. As an associate of Operations Management International (OMI), Inc., he won the Malcolm Baldrige National Quality Award, the nation's premier award for performance excellence and quality achievement.

1985

Jim Hartman, B.A. in public administration, M.P.A. ('93), is the city manager for Alexandria, Va. He was previously employed as the county administrator for Spartanburg County in South Carolina and for Eagle County in Colorado.

1987

Teresa Douglas Shipley, B.A. in criminal justice ('82), M.P.A., is now employed as manager of grant services for Orange County Public Schools, where she writes and implements federal,

state, local agency and foundation grants for the school district and its students. She assumed the position after retiring from the Orlando Police Department, where she served for 21 years. The Grant Professionals Network of Central Florida recently honored her with a Professional Excellence Award. Previously, the organization awarded her an Outstanding Mentor Award.



1988

Susan W. (Gayle) McMahon, M.P.A.,

is director of finance for the Office of the State Attorney, 19th Judicial Circuit of Florida, serving Indian River, Martin, Okeechobee and Saint Lucie counties.

1990

William "Bill" L. Wharton, IV, B.A. in public administration, is a principal planner with the city of Winter Garden, Fla. His son, William "Quint" L. Wharton, V, is finishing his junior year at UCF and plays on UCF's Ultimate Frisbee Team.

1991

Susan L. Felder, M.P.A., retired from the state of Florida in January 2003 after 30 years of distinguished service. The following year, she earned a law degree from Barry University's Dwayne O. Andreas School of Law in Orlando. Currently, she serves as a Florida Supreme Court Certified Circuit and County Mediator and as a mediator in private practice. In addition, she has volunteered at the Orange County Courthouse for more than six years, and she is a catechist at St. Margaret Mary Catholic Church in Winter Park, Fla.

1993

Lisa (Cervenka) Ard, B.A. in public administration, M.P.A. ('97), currently works as a lobbyist and government procurement expert with her own firm, Cornerstone Procurement Strategies, and as an agent with Firefighters Insurance

Agency in Tallahassee, Fla. "Even though I represent private sector clients now, much of what I do relies on my PA background," she wrote. Previously, she worked for former Orange County Chairwoman Linda Chapin, District 4 County Commissioner Clarence Hoenstine, former Florida Speaker of the House Dan Webster and former Florida Governor Jeb Bush.

1993

Sharon L. (Wiesner) Ekern (M.P.A.), has been promoted to associate vice president in the Division of Student Development and Enrollment Services at UCF. She is a former director and assistant vice president in the division. She earned a Doctor of Education from UCF in 1997.

Brian J. Forgas, B.A. in public administration, minor in legal studies,

is a senior attorney for McDonald's Corporation in Oak Brook, Ill. He is the lead attorney for the company's energy team, which focuses on "environmental responsibility initiatives across all 14,000 U.S. restaurants." He earned a law degree (cum laude) from The Catholic University of America Columbus School of Law in Washington, D.C., in 1997. He also holds CEP (Certified Environmental Professional) and BEP (Business Energy Professional) certifications from the Association of Energy Engineers.

1994

Lisa Hahn Busse, B.A. in public administration, was a magna cum laude graduate and is currently employed as an account manager with FirstLab, Inc.

1995

Christine Lomas, M.P.A., is a full-time law student at Florida A&M University College of Law. She anticipates completing her law degree in December.

1996

Brian G. Musick, B.A. in public administration, is an account manager with Local Media of America in San Diego, Calif.

Alumni *(continued)*

1997

Ken DeVilling, B.A. in public administration, B.A. in criminal justice, retired from the Ocala Police Department in 2006 following 28 years of service, including leadership roles in the Crime Prevention Section, District I Operations, the Hostage Negotiations Team, the Bicycle Unit and the Canine Unit. In 1988, he became the founding president of the Fraternal Order of Police, Ocala, Fla., Lodge #129. He is married to Gail and has three “fine” sons.

1998

Robert Sabatino, B.A. in public administration, is employed as a case manager with Occupations, Inc., in New York. In 1998, he developed the Orange County, Fla., Office of Public Safety’s first recruitment policy and division for the Corrections Department.

2000

H. Kyle Fletcher, M.P.A., is an attorney with Fletcher Law Firm, P.A., in Oviedo, Fla. (www.thefletcherlawfirm.com)

2001

Heather (Adams) Middleton, B.S. in public administration, is a planner with Lake Nona Property Holdings, LLC.

2002

Spencer Hawkins, B.S. in public administration, M.S. in criminal justice ('09), is employed as a protection operations specialist with Bettelle Memorial Institute in Washington, D.C. He is currently providing support to the U.S. Army Headquarters as an emergency manager in the Pentagon.

Erik Mirk, M.P.A., is a rating specialist with the U.S. Department of Veterans Affairs. His daughter, Olivia Katherine Mirk, was born on Jan. 8, 2010.

2003

Sharonda Burr, B.A. in communicative disorders ('99), M.P.A., is a student development specialist at Brevard Community College in Cocoa, Fla. In 2007, she attended a Community

College Student Leadership Institute in Savannah, Ga., and a meeting of the National Academic Advising Association in Tallahassee, Fla.

Patrick Robison, M.P.A., is a program manager with The Devereux Foundation. He is currently serving in the Peace Corps in Belize, working in NGO institutional strengthening. He and his wife, Keri, maintain a blog at <http://patandkeri.blogspot.com/>.

2004

Susan Funderburk, B.S. in public administration, is a human resources project coordinator with the town of Bay Harbor Islands, Fla. She earned an M.P.A. from Northeastern University in 2006 and Professional in Human Resources Certification in 2009.

William E. Moore, Graduate Certificate in Public Administration, is director of the Career Start Program at the University of South Carolina’s Union Regional Campus. In 2007, he retired from Orange County, Fla., government and moved to the mountains of western North Carolina. He now oversees and teaches low-income, predominately rural first- and second-year undergraduates, which is “personally very rewarding.”

2005

Kathryn Kulbaba, M.N.M., Graduate Certificate in Conservation Biology ('04), works as a public awareness specialist for Orlando’s Stormwater Utility section. She is responsible for educating the public about strategies to prevent stormwater pollution and helps the section host volunteer events to clean up streets and lakes. In addition, she is on the board of the nonprofit Keep Orlando Beautiful.

Tiffany (Martin) Zingaretti, B.S. in public administration, Undergraduate Certificate in Nonprofit Management, was married after graduation to “fellow Knight” Joseph Zingaretti (B.S. '09). She currently works as an IT training and development specialist with Consulate Information Technologies.

2006

Nicole McNally, M.N.M., was promoted to director of grant writing and management at Big Brothers Big Sisters of Tampa Bay, Inc., in Tampa, Fla., in 2008. “I also proudly serve the organization as a big sister to an amazing 11-year-old girl named ‘Neila,’” she wrote.

Victoria (Paterson) Shade, B.A. in public administration, B.A. in psychology, M.P.A. ('08), is a communications specialist with the city of Orlando’s Families, Parks and Recreation Department.

2007

Ilianette Echevarria, B.A. in public administration, minor in sociology, is employed as a program manager with Henkels and McCoy Training Services and contracted with the Workforce Board of Citrus, Levy and Marion counties (Region 10) in Florida. She currently manages a youth program that provides services for at-risk youth through the Workforce Investment Act.

Rebecca Heins, M.N.M., is working as a teller for FirstBank. After graduation she continued to work at Disney as a performer and then transitioned into a guest talent coordinator position with Disney Magic Music Days. In September 2009, she moved to Colorado to be closer to family. She currently resides in Parker, Co., about 20 miles outside of Denver. She is a volunteer with Volunteers of Outdoor Colorado and is becoming involved with volunteer committees at her job. “I love to workout and try to enjoy the outdoors as much as possible with my black lab, Bishop,” she wrote.

Archie Ray Knott, M.N.M., moved to Atlanta after graduating from UCF to work as director of program design for JumpStart International, where he oversaw programs being implemented in the Gaza Strip. He then worked for two years with United Way of Metro Atlanta, most recently as vice president of community engagement operations. This spring, he became director of the Atlanta



Report of Gifts

AIDS Partnership, which is building a community plan focused on "A Community Without AIDS: No New Cases." "It is a new position and one which I feel well-equipped to tackle with my experience and education from UCF," he wrote.

Charlyn Stanberry, B.S./B.A. in marketing ('05), M.P.A., works as a PIP claim representative for State Farm Insurance in Jacksonville, Fla. She will attend the Council on Legal Education's six-week summer institute and then law school in the fall.

2008

Marty Chester, M.P.A., has been a hazard mitigation program manager for the U.S. Department of Homeland Security, Federal Emergency Management Agency, in Denton, Texas, since graduating from UCF. He is responsible for implementing federal mitigation grant programs, such as flood mitigation assistance, in five states. "The M.P.A. program [prepared] me for the challenging and multi-dimensional roles that are required for my position," he wrote. "UCF [gave] me a strong foundation as well as the knowledge, skills and ability to lead others."

Allison Duffy, M.N.M., works as a program manager for the county attorney for St. Lucie County, Fla., Board of County Commissioners. This fall, her youngest son, Brendan, will be a freshman at UCF.

Megan Licata, Undergraduate Certificate in Nonprofit Management, B.A. in organizational communication, minor in legal studies, works as a public relations coordinator for MGM Mirage in Las Vegas.

2009

Deanne Heller, M.N.M., is employed as a development coordinator with the American Red Cross in Pittsburgh, Pa., and is a board member with the Three Rivers Winter Ensemble Association.

Lindsay Newell, M.N.M., joined the Peace Corps this February. She will

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serve for two years in Oshakati, Namibia, Africa, where she works for Catholic Aids Action, running its after-school program for orphaned and vulnerable children. In the mornings, she teaches English in the Oshakati Secondary School.

Alexander C. Trauger, B.A. in public administration, is employed as an assistant project manager with MetroPlan Orlando. He anticipates completing his M.P.A. at UCF in December 2011. He recently became engaged to Aileen Garcia.

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The university, college and department appreciate all of your generous financial contributions.

Thank you



Lindsay Newell (center) in Namibia

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- Ph.D. in Public Affairs – Public Administration Track

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- Public Administration
- Urban and Regional Planning

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