

**EDUCATION:**

- D.H.Sc. Doctor of Health Sciences (in progress)**  
A.T. Still University  
Mesa, Arizona  
Expected graduation, 8/3/2012
- M.A. Health Services Management**  
Webster University  
Orlando, Florida  
May 1995
- R.H.I.A. Registered Health Information Administrator**  
October 1989
- B.S. Medical Records Administration**  
University of Central Florida  
Orlando, Florida  
December 1988
- B.S. English**  
S.U.N.Y. College Brockport  
Brockport, New York  
Certification in Secondary Education (Grades 7-12)  
December 1974
- A.S. Liberal Arts**  
Monroe Community College  
Rochester, New York  
January 1972
- L.H.R.M. Licensed Health Care Risk Manager**  
St. of Fl.
- C.P.U.R. Certified Professional Utilization Reviewer**  
McKesson Health Solutions LLC  
November 2005
- C.P.U.M. Certified Professional Utilization Manager**  
McKesson Health Solutions LLC  
May 2006
- EMT-B Emergency Medical Technician-Basic**  
NREMT certification, March 2008

## **IDL training**

**Completion of IDL 6543 – Interactive Distributed Learning for Technology–Mediated Course Delivery, Course Development & Web Services, University of Central Florida, Spring 2003.**

## **WORK EXPERIENCE:**

- (8/1996 – present)* University of Central Florida, Orlando, Florida
- **Clinical Coordinator and Instructor, HIM program** *(8/2006 – present)*
  - **Undergraduate Program Director, Health Information Management (HIM), Health Services Administration (HSA); and, Health Science (HS) Programs** *(8/2002 – 8/2006)*
  - **Instructor, HIM program** *(8/1996 –8/2002)*
- (8/1995 – 8/1996)* Clay County Hospital, Brazil, Indiana
- **Risk Manager/Administrative Director of QA/UR and HIM Services**
- (10/1993 – 8/1995)* Florida Hospital/Waterman, Eustis, Florida
- **Director of Health Information Services/Medical Records**
- (2/1992 – 10/1993)* Florida Hospital Medical Center, Orlando, Florida
- **Data Quality Manager**
- (4/1990 – 1/1992)* Strong Memorial Hospital, Rochester, New York
- **Medical Record Consultant, Care Communications, Inc.**
  - **Senior ICD–9–CM Inpatient Coder**
- (8/1986 – 4/1990)* Florida Hospital Medical Center, Orlando, Florida
- **Coding/DRG Supervisor**
- (9/1980 – 10/1986)* Martin Memorial Hospital, Stuart, Florida
- **Coding Supervisor/DRG Analyst**

## **INSTRUCTOR FOR THE FOLLOWING COURSES:**

HSC 3531	Medical Terminology
HIM 3006	Foundations of Health Information Management (HIM)
HIM 3116C	Health Record Organization and Management
HIM 4226C	Coding Procedures I (ICD–9–CM)
HIM 4256C	Coding Procedures II (CPT)
HIM 4506C	Quality Management
HIM 4656C	Health Information Management Systems
HIM 4344	HIM Dept. Management
HIM 4676	Professional Development and Issues in HIM
HSA 6938	Healthcare Diagnosis and Coding: Special Topic (ST)
HSA 6938	CPT Coding for HSA: Special Topic (ST)
HSA 5197	ICD–9–CM Coding for Health Services Administrators
HIM 3806L	Professional Practice Experience I
HIM 3816L	Professional Practice Experience II
HIM 4836L	Professional Practice Experience III
HIM 4837L	Professional Practice Experience IV

HIM 4838 Management Affiliation  
HIM 4906 Independent Study: Health Information Management (HIM)  
HSA 4906 Independent Study: Health Services Administration (HSA)

**PROFESSIONAL ACTIVITIES:**

**Awards:**

**Outstanding Professional Award**

Florida Health Information Management Association (FHIMA)  
Presented: June 2006, FHIMA Annual Convention,  
Orlando, Florida

**Literary Award**

Florida Health Information Management Association (FHIMA)  
Presented: June 2001, FHIMA Annual Convention,  
Orlando, Florida

**First Place Poster Competition Award**

Association of University Programs in Health Administration (AUPHA)  
“Quality as a Function of Strategic Planning” co-presented with Reid  
Oetjen, MSHS, and Dawn Oetjen, PhD at AUPHA Annual Meeting, Loews  
Vanderbilt Plaza Hotel, Nashville, TN, June 26–29, 2003

**Publications:**

**Books:**

Falen, T. (2009). ***Learning to Code with ICD-9-CM***. Baltimore:  
Wolters Kluwer/Lippincott Williams & Wilkins, ISBN-13:  
9780781790642.

Falen, T., Noblin, A., & Ziesemer, B. (2009). ***Learning to Code with  
CPT/HCPCS***. Baltimore: Wolters Kluwer/Lippincott Williams & Wilkins,  
ISBN-13: 9780781781138.

Falen, T. (1988). ***The Physician's DRG Handbook for Cardiology  
and Cardiovascular Surgery***, Orlando: Adventist Health  
System/Sunbelt, Inc.

**Articles:**

Falen, T., & Liberman, A. (2009). **Coding, Reimbursement, and  
Managed Care**. *The Health Care Manager*, 28(3).

Falen, T. (2004). **U.S. Health Care Policy and the Rising Uninsured:  
An Alternative Solution**. *Journal of Health & Social Policy*, 19(4).

Falen, T., & Liberman, A. (2001). **The Media's Perspectives of Health  
Care Fraud and Abuse - An Objective Assessment**. *The Health Care  
Manager*, 19(3).

Eddy, C., Liberman, A., & Falen, T. (2000). **Medical Care Program Compliance - A Year 2000 Recipient Perspective of Medicare Claims.** *The Health Care Manager, 19*(2).

Falen, T. (1999). **HIM Education: Develop Questioning Skills as a Key to Life-Long Learning.** *ADVANCE for Health Information Professionals, 9*(2).

#### Lectures/Presentations:

**“DRG Optimization – Turning Your Medical Record Department into a Profit Center”** presented at the Florida Medical Records Association 7th Annual Mid-Year Educational Seminar, January 26, 1990.

**“Healthcare Risk Management”** co-presented at the University of Central Florida, Educational Seminar, September 20, 1996 and May 16, 1997.

**“Fundamentals of Management”** co-presented at the University of Central Florida, Educational Seminar, March 21, 1997.

**“Coding for the Oncology Practice”** presented at the University of Central Florida, Educational Seminar, May 16, 1998

**“ICD–9–CM Diagnosis Coding of Neoplastic Diseases”** presented at the Spring Seminar for the Oncology Managers of Florida (OMF), Indian River Plantation Resort, Stuart, FL., April 10, 1999.

**“How Some Hospitals Seek to Maximize Reimbursement”** presented to United Healthcare Network, Minneapolis Marriott Southwest, September 4, 2003.

**Poster Presentation: “Extending HIM Opportunities.”** The 14<sup>th</sup> Congress of IFHRO in conjunction with AHIMA 76<sup>th</sup> National Convention and Exhibit, Washington, D.C. Convention Center, October 9–14, 2004.

**“Medical Coding for the Oncology Practice”** presented at the University of Central Florida for the Michigan Society of Hematology & Oncology, UCF Healthcare Management Certificate Program, November, 2004.

**“Medical Coding for the Oncology Practice”** presented at the University of Central Florida for the Association of South Carolina Oncology Managers, UCF Healthcare Management Certificate Program, May, 2005.

**“Advanced Medical Coding for the Oncology Practice”** presented at the University of Central Florida for the Michigan Society of Hematology & Oncology, UCF Healthcare Management Certificate Program, November, 2005.

**Master's Thesis:**

**“The Perceived Importance of Computer Usage and the Quality of Computer Generated Data by Healthcare Employees”** presented to Webster University in fulfillment of the requirements for the Master of Arts Degree, Orlando, FL., Nov., 1994.

**OTHER CONSULTING EXPERIENCE:**

*(August 1996 - 1999)*

**Medical Records/QA Consultant**  
Clay County Hospital  
Brazil, Indiana

**OTHER TEACHING EXPERIENCE:**

*(fall semester 1994; summer semester 1995)*

**Medical Terminology Instructor, Adjunct Professor**  
Lake Sumter Community College  
Leesburg, Florida

*(fall semester 1989)*

**ICD-9-CM Coding Instructor, Adjunct Professor**  
College of Health & Public Affairs  
University of Central Florida  
Orlando, Florida

**PROFESSIONAL MEMBERSHIPS:**

- ◆ American Health Information Management Association (AHIMA)
- ◆ Assembly on Education (AOE) of AHIMA
- ◆ Florida Health Information Management Association (FHIMA)
- ◆ Central Florida Health Information Management Association (CFHIMA)

*(1994 - Present)*

- ◆ **Health Information Management (HIM) Program Advisory Committee**  
University of Central Florida  
Orlando, Florida

*(1994 - 1995)*

- ◆ **Health Information Technician (HIT) Program Advisory Committee**  
Lake Sumter Community College  
Leesburg, Florida

*(1999 - 2000)*

- ◆ **Health Information Technician (HIT) Program Accreditation Committee**  
Lake Sumter Community College  
Leesburg, Florida

**REFERENCES:** Available upon request