

Myron D. Fottler

Dr. Fottler is Director of Programs in Health Services Administration in the College of Health and Public Affairs at the University of Central Florida in Orlando where he teaches courses in human resources management and dissertation research. He was previously Professor and Director of the Ph.D. Program in Administration-Health Services with a joint appointment in both the School of Health Related Professions and the School of Business at the University of Alabama at Birmingham (U.A.B.). He completed his M.B.A. at Boston University and his Ph.D. in Business at Columbia University.

His research interests include all aspects of human resources management, customer service, stakeholder management, strategic management, integrated delivery systems, and health care report cards. He has won awards from the American College of Healthcare Executives, American Association of Medical Administrators, and the Healthcare Management Division of the Academy of Management for his research on these topics.

Dr. Fottler is a member of the Editorial Review Board for Health Administration Press and a founding co-editor of an annual research volume titled *Advances in Health Care Management*, sponsored by JAI/Elsevier Press. He is a member of the editorial boards for *Medical Care Research and Review*, *International Journal of Applied Quality Management*, *Journal of Health Administration Education* and *Health Care Management Review*. He has served as a reviewer for *Industrial and Labor Relations Review*, *Industrial Relations*, *Academy of Management Review*, *Medical Care*, *Journal of Management*, *Journal of Occupational Behavior*, *Health Services Research*, *Hospital and Health Services Administration*, *Health Care Financing Review*, *Journal of Management Studies*, *Journal of Healthcare Management*, *Journal of Labor Studies*, and *Academy of Management Journal*.

At U.A.B. he taught a Ph.D. seminar as well as human resources management courses at the master's level in both the Business School and the Department of Health Services Administration. He has chaired seventeen doctoral dissertation committees and served as a committee member on twenty-four others. He has also given invited lectures at various universities and participated in executive education, most recently with the Medical Group Management Association. He has served as a program director for undergraduate, masters, and doctoral programs. Recently, he led the successful effort of the University of Central Florida's masters program in health services administration to achieve full reaccreditation for the maximum period of six years from the Commission on Accreditation of Healthcare Management Education (CAHME) .

Dr. Fottler was the 1984-85 Chairperson of the Health Care Administration Division of the Academy of Management and formerly served as Newsletter Editor and Program Chair. In 1986 he was the coordinator of the Health Care Administration Division Doctoral Consortium. He has been listed in numerous biographical publications including *Who's Who in America*, *Dictionary of International Biography*, *Who's Who in The World*, *Outstanding Young Men in America*, *Who's Who in the East*, *Contemporary Authors*, *International Directory of Business and Management Scholars and Research*, *American Men and Women of Science*, *International Writers and Author's Who's Who*, *Directory of American Scholars* and many others. He is

currently the Chair of the Doctoral Education Faculty Forum for the Association of University Programs in Health Administration, and a Fellow in the Southern Management Association. Over the past decade, he has also served as an accreditation site visitor for CAHME.

He has more than 100 paper presentations at professional meetings, 130 journal articles, 60 book reviews, 45 book chapters, and 18 books. His most recent co-authored books are: *Strategic Thinking and Entrepreneurial Action in Healthcare* (JAI/Elsevier, 2006), *Human Resources in Healthcare: Managing for Success* (Health Administration Press, 2008), *Human Resources Management Applications, 6th Edition* (Thomson-SouthWestern, 2008), *Achieving Service Excellence: Strategies for Healthcare* (Health Administration Press, 2009), and *The Retail Revolution in Healthcare* (Praeger, 2009).

He is a founding co-editor of an annual research volume titled *Advances in Health Care Management* and published by JAI/Emerald Press. The most recent volume (Volume 4) is titled *Bioterrorism, Preparedness, Attack, and Response* co-authored with John Blair of Texas Tech University and Albert Zapanta of the U.S. Department of Defense. His articles have appeared in most of the major academic and practitioner journals in both management and health-care management including *Academy of Management Journal*, *Academy of Management Review*, *Academy of Management Executive*, *Journal of Management*, *Decision Sciences*, *Journal of Occupational Behavior*, *Industrial and Labor Relations Review*, *Industrial Relations*, *California Management Review*, *Inquiry*, *Medical Care*, *Medical Care Review*, *Medical Care Research and Review*, *The Gerontologist*, *Health Services Management Research*, *Journal of Rural Health*, *Health Services Research*, *Health Care Management Review*, *Hospital and Health Services Administration*, *Journal of Healthcare Management* and many others.