

DAWN M. OETJEN, Ph.D.
Associate Professor & Graduate Program Director
University of Central Florida

740 Preserve Terrace
Heathrow, Florida 32746
(Phone) 407-833-0018
(E-Mail) doetjen@mail.ucf.edu

Health Services Administration Program
Department of Health Professions
College of Health and Public Affairs
University of Central Florida
Orlando, Florida 32816-2200
(Phone) 407-823-3729
(Fax) 407-823-6138

EDUCATION

Ph.D. 1999. Administration: Health Services. The University of Alabama at Birmingham, Birmingham, Alabama.

Major Field: Strategic Management
Major Field: Organizational Behavior/Theory/Management
Dissertation Topic: The Utility of Information in Health Plan Selection: A Study of Federal Employees
Dissertation Chair: Myron Fottler, Ph.D.

M.H.A. 1995. Health Administration and Policy. Medical University of South Carolina, Charleston, South Carolina.

B.S. 1991. Health Information Administration. Medical University of South Carolina, Charleston, South Carolina.

C.P.H.Q. 1992. Certified Professional in Health Care Quality.

R.R.A. 1991. Registered Record Administrator.

HONORS/AWARDS

- 2008 LIFE Grant recipient, The Learning Institute for Elders, University of Central Florida, Orlando, Florida.
- 2007 CASTL Grant recipient, Carnegie Academy for the Scholarship of Teaching and Learning, University of Central Florida, Orlando, Florida.
- 2007 Faculty Fellow, Academy for Teaching, Learning and Leadership, University of Central Florida, Orlando, Florida.
- 2006 Faculty Fellow, Faculty Center for Teaching and Learning, University of Central Florida, Orlando, Florida.
- 2004 Innovative Classroom Teaching Award, Association of University Programs in Health Administration (AUPHA) National Meeting, San Diego, California.
- 2004 Teaching Incentive (TIP) Award, University of Central Florida, Orlando, Florida.
- 2003 American College of Healthcare Executives (ACHE) Regents Early Career Healthcare Executive Award, Florida Hospital Association Annual Meeting, Orlando, Florida.

- 1999 Administrator's Citation for Outstanding Group Performance (for the CAMPS/NCQA instrument convergence), Agency for Health Care Policy and Research, Rockville, Maryland.
- 1998 Superior Teamwork Award for CFHG (Child Health Interest Group), Agency for Health Care Policy and Research, Rockville, Maryland
- 1998 On the Spot Award (for coordinating Strategic Planning Retreat), Agency for Health Care Policy and Research.
- 1997 Lister Hill Center for Health Policy Fellowship, The University of Alabama at Birmingham Birmingham, Alabama.

ACADEMIC POSITIONS HELD

- 2005 –present ***Associate Professor & Graduate Program Director***, Health Services Administration, Department of Health Professions, College of Health and Public Affairs, University of Central Florida, Orlando, Florida. August 2005 - present.
- 2002 -2005 ***Assistant Professor & Graduate Program Director***, Health Services Administration, Department of Health Professions, College of Health and Public Affairs, University of Central Florida, Orlando, Florida. August 2002 – August 2005.
- 2000-2002 ***Assistant Professor & Undergraduate Program Director***, Health Services Administration & Health Sciences (Generalist) Programs, Department of Health Professions, College of Health and Public Affairs, University of Central Florida, Orlando, Florida. May 2000 – August 2002.
- 1999-2000 ***Visiting Assistant Professor***, Health Services Administration Program, Department of Health Professions, College of Health and Public Affairs, University of Central Florida, Orlando, Florida. August 1999 - May 2000.
- 1996-1997 ***Adjunct Faculty***, Radiological Sciences and Business Administration Programs, The University of Alabama at Birmingham, Birmingham, Alabama, May 1996 - August 1997.
- 1996-1997 ***Research Assistant*** for Cynthia Carter Haddock, Ph.D. Department of Administration - Health Services, The University of Alabama at Birmingham, Birmingham, Alabama. September 1996 - September 1997.
- 1995-1996 ***Research Assistant*** for Myron D. Fottler, Ph.D. Department of Administration - Health Services, The University of Alabama at Birmingham, Birmingham, Alabama, September 1995 - September 1996.

OTHER RELEVANT EMPLOYMENT

- 1998-1999 ***Research/Program Analyst***, Center for Quality Measurement and Improvement, Agency for Health Care Policy and Research, United States Department of Health and Human Services, Rockville, Maryland. July 1998 - August 1999.
- 1998 ***Lister Hill Health Policy Fellow***, Center for Quality Measurement and Improvement, Agency for Health Care Policy and Research, United States Department of Health and Human Services, Rockville, Maryland. January 1998 - July 1998.
- 1994-1995 ***Director of Quality/Case Management/Support Services***, CPC Cedar Springs Hospital, Pineville, North Carolina, August 1994 - August 1995.

- 1993 **Billing Consultant**, Hilton Head Hospital, Hilton Head Island, South Carolina, February 1993 - August 1993.
- 1992-1994 **Clinical Review Specialist**, Medical University of South Carolina, Charleston, South Carolina, December 1992 - August 1994.
- 1991-1992 **Quality Management Coordinator**, Roper Hospital, Charleston, South Carolina, March 1991 - December 1992.
- 1989-1991 **Medical Record Technician**, AMI East Cooper Community Hospital Mount Pleasant, South Carolina December 1989 - March 1991.

RESEARCH AND CREATIVE ACTIVITIES

BOOK/MANUSCRIPT

- 2006 **Oetjen, D.**, & Oetjen, R. Medical Practice Management Body of Knowledge Review Series: Planning and Marketing. Englewood, CO: American College of Medical Practice Executives (ACMPE).

BOOK CHAPTERS

- 2007 **Oetjen, D.**, Richardson, W., & Slovensky, D. Staffing at Oak River: A Case and Instructor's Guide. In Introduction to Healthcare Management. Edited by Sharon B. Buchbinder. Jones and Bartlett Publications.
- 2005 **Oetjen, D.**, Oetjen, R., & Rotarius, T., "Judgment in Management Decision Making in the Group Practice Setting", In Physician Practice Management: Essential Operational and Financial Knowledge. Edited by Larry Wolper. Jones and Bartlett Publications.
- 2004 **Oetjen, D.M.**, & Oetjen, R.M., "The Moral and Ethical Implications of Elder Abuse", In Elder Abuse: The Face of Evil, Edited by Allan M. Hoffman, Randal W. Summers. Sage Publications.

REFEREED ARTICLES

- 2008 Cantiello, J., Fottler, M., **Oetjen, D.**, & Zhang, N. The Impact of Demographic and Perceptual Variables on a Young Adult's Decision to Purchase Private Health Insurance. Submitted to *Inquiry*, September 2008.
- 2008 **Oetjen, D.**, & Oetjen, R. Engaged Dialogue: A Collaborative Learning Method for Online Courses. Submitted to the *Journal of Health Administration Education*, July 2008.
- 2008 Hahs-Vaughn, D., Stevison, M., **Oetjen, D.**, Mauer, B., & Hamann, K. A Prototype for Digital Archiving in K-12 Classrooms. Submitted to the journal of *Educational Technology Research and Development*, July 2008.
- 2008 Oetjen, R., **Oetjen, D.** Rotarius, T. Administrative Decision Making: A Stepwise Method. *The Healthcare Manager*, 27:1, January-March 2008.
- 2007 **Oetjen, D.**, Oetjen, R., & Rotarius, T. The Facility Audit and Review Method: Evaluating Institutional Ethics in Health Care Organizations. *The Healthcare Manager*, 26:4, October-December 2007.
- 2007 Oetjen, R., **Oetjen, D.** Rotarius, T. Change management: A structured method for dialysis leaders. *Dialysis and Transplantation*, February 2007.

- 2007 Oetjen, R. & **Oetjen, D.** The view from within: A student perspective... then and now. *The Journal of Health Administration Education*. Summer 2007, Vol. 24 (3), 235-252.
- 2006 Oetjen, D., Fottler, M., Unruh, L., & Rehman, Z. Consumer determinants of the use of health plan information in plan selection, *Health Services Management Research*, November 2006, 19: 232-250.
- 2005 Oetjen, R., **Oetjen, D.**, & Rotarius, T. Leading by serving: A new look at leadership. *Dialysis and Transplantation*, June 2005.
- 2005 Rotarius, T., Oetjen, R., & **Oetjen, D.** Teamwork in healthcare: Lessons for dialysis centers. *Dialysis and Transplantation*, October, 34 (10), 2005.
- 2005 Rotarius, T., & **Oetjen D.**, The Comprehensive Organizational Plan Revisited: Building in an Ethical Component, *Dialysis and Transplantation*, March 2005, 34 (3), 150, 152, 157-158, 185.
- 2005 **Oetjen, D.**, & Rotarius, T., Incorporating Ethics into Your Comprehensive Organizational Plan, *The Health Care Manager*, January-March 2005, 24(1), 61-67.
- 2004 **Oetjen, D.**, & Rotarius, T., The Comprehensive Organizational Plan: How a COP Can Protect and Serve Your Health Care Organization, *The Health Care Manager*, January-March 2004, 23(1), 78-84.
- 2004 **Oetjen, D.**, Fottler, M., & Unruh, L., Determinants of the Use of Health Plan Information in Formulating Health Plan Selection Decisions, *Health Marketing Quarterly*, March 2004, 20(3), 55-79.
- 2002 **Oetjen, D.**, & Rotarius, T., Internal Marketing: The Prescription for Dialysis Center Success, *Dialysis and Transplantation*, October 2002.
- 2002 **Oetjen, D.**, & Rotarius, T., The Emergency Room Medical Group: Improving Hospital Efficiency, *The Health Care Manager*, September 2002.
- 2002 Rotarius, T., & **Oetjen, D.**, Dialysis Center Alliances, *Dialysis and Transplantation*, March 2002.
- 2001 **Oetjen, D.**, & Rotarius, T., The Comprehensive Organizational Plan: An Integration Tool for Dialysis Centers, *Dialysis and Transplantation*, October 2001.

NON-REFEREED PUBLICATIONS

- 2005 Kitalong, K., & **Oetjen, D.M.** (2005). QEP: Writing Across the Curriculum. White Paper submitted to Provost Hickey and Vice Provost Schell.
- 2004 **Oetjen, D.M.**, Constructive Engagement Across the Curriculum, *Faculty Focus*, University of Central Florida FCTL publication, April 2004.
- 2003 **Oetjen, D.M.**, & Rotarius, T., "Strategic Groups", *Encyclopedia of Health Care Management*, Sage Publications, October 2003, p. 529.
- 2003 **Oetjen, D.M.**, & Rotarius, T., "Competitive Strategy and Groups", *Encyclopedia of Health Care Management*, Sage Publications, October 2003, p. 95.
- 2002 **Oetjen, D.M.**, "Results of a Needs-Based Analysis for HIV/AIDS Services at the Lake County Health Department," report submitted to the Lake County Health Department, May 2002.

REFEREED PRESENTATIONS – International/National

- 2008 **Oetjen D.** & Oetjen R. *Free labor! How to successfully use student interns in your practice.* Presentation to be given at the annual meeting of the Medical Group Management Association meeting (MGMA), San Diego, CA, October 2008.
- 2008 Oetjen, R., **Oetjen, D.**, Yarborough, A., & Friedman, L. Using technology to answer the questions we ask. Presentation given at the annual meeting of the Academy of Management (AOM), Anaheim, CA, August 2008.
- 2008 Oetjen, R., **Oetjen, D.**, Spencer, S., and Hewitt, A. *Assessing students in an online environment.* Presentation given at the annual meeting of the Association of University Programs Health Administration (AUPHA), Washington, DC, June 2008.
- 2008 Valadares, K., **Oetjen, D.**, & Oetjen, R. *From the classroom to the board room: assessment of ethical behavior in health administration.* Presentation given at the annual meeting of the Association of University Programs Health Administration (AUPHA), Washington, DC June 2008.
- 2008 Cortelyou-Ward, K. & **Oetjen, D.** Pick Your Path: Providing Undergraduate HSA Students with Career Counseling”. Poster presentation at the annual meeting of the Association of University Programs in Health Administration, Washington, D.C., June 2008.
- 2008 Malvey, D., **Oetjen, D.**, Cortelyou-Ward, K., Ramirez, B. & Rotarius, T. Distance Education: Linking Education and Practice. Presentation given at the annual meeting of the Association of University Programs in Health Administration, June 2008, Washington DC.
- 2008 **Oetjen, D.**, Cortelyou-Ward, K., & Segal, D. Using SAM Technology to Improve Student Advising Outcomes, Presentation given at the Florida Summit on Health Sciences Education, Orlando, FL, April 2008.
- 2007 **Oetjen, D.** & Yarbrough, A. Assessment and Learning: What’s the Connection? Chaired and presented a Professional Development Workshop given at the Annual meeting of the Academy of Management Healthcare Division in Philadelphia, PA, August 2007.
- 2007 Oetjen, R. & **Oetjen, D.** Technology: Media-Enhanced Teaching Strategies. Chaired and presented a Professional Development Workshop given at the Annual meeting of the Academy of Management Healthcare Division in Philadelphia, PA, August 2007.
- 2007 **Oetjen, D.**, Oetjen, R., Wainright, C, and White, D. Roundtable discussions of various innovative teaching methodologies to impart core competency skills to health management students inside and outside the classroom environment. Chaired and presented a Faculty Forum, which encompasses the Organizational Thinking/Behavior, Strategic Thinking, and Human Resources Management forums, at the annual meeting of the Association of University Program Health Administration (AUPHA), Orlando, FL, May 2007.
- 2007 Oetjen, R. & **Oetjen D.** Bricks and clicks, with the addition of some tricks! Poster presentation at the annual meeting of the Association of University Program Health Administration (AUPHA), Orlando, FL, May 2007.
- 2007 **Oetjen, D.**, Oetjen, R., & Valaderes, K. Yada yada yada: Yes....you too can really be the master of your domain and use online teaching strategies to enhance student learning. Poster presentation at the annual meeting of the Association of University Program Health Administration (AUPHA), Orlando, FL, May 2007.

- 2007 Oetjen, R. & **Oetjen, D.** Learning While you Listen: The Use of Digital Medium in Education. Presentation given at the 18th annual meeting of the International Conference on College Teaching and Learning (ICCTL), Ponte Vedra Beach, FL, April 2007.
- 2006 Oetjen, R. & **Oetjen D.** Happily ever after... Simplifying the management of outcomes.. Presentation given at the annual meeting of the Medical Group Management Association meeting (MGMA), Las Vega, NE, October 2006.
- 2006 Kitalong, K., Marinara, M., & **Oetjen, D.** Constructing Engagement: Initiating a Communication Across the Disciplines Program at a Large, Urban University. Presentation given at the International Conference on Writing Across the Curriculum, Clemson, SC, May 2006.
- 2006 **Oetjen, D.** Tactics for Great Teaching: Low and High Tech Approaches. Professional Development Workshop given at the International Meeting of the Academy of Management (AOM), Atlanta, Georgia, August 2006.
- 2006 **Oetjen, D.** SOTL: Embracing the Teacher/Scholar Model. Professional Development Workshop given at the International Meeting of the Academy of Management (AOM), Atlanta, Georgia, August 2006.
- 2006 Valaderes, K., Porter, R., **Oetjen, D.**, & Oetjen, R. *Ethics across the curriculum – An interprofessional necessity.* Presentation at the annual Meeting of the Association of University Programs in Health Administration (AUPHA), Seattle, WA, June 2006.
- 2006 **Oetjen, D.** & Oetjen, R. BLOGS: Breakthrough learning online guarantees success! Presentation given at the 17th annual meeting of the International Conference on College Teaching and Learning (ICCTL), Ponte Vedra Beach, FL, April 2006.
- 2006 Oetjen, R. & **Oetjen, D.** Incorporating storytelling and role-playing into the classroom. Presentation proposal given at the 17th annual meeting of the International Conference on College Teaching and Learning (ICCTL), Ponte Vedra Beach, FL, April 2006
- 2005 Oetjen, D., & Hilberman, D. Evidenced-Based Teaching and Core Competencies: A Why and How to Primer. Organizer and Facilitator for Professional Development Workshop given at the Academy of Management Annual Meeting, Honolulu, Hawaii, August 2005.
- 2005 Brent, R., Cantiello, J., & Oetjen, D. “C” Your Way to Success: Classroom and Community Collaborations. Poster presentation given at the Annual Meeting of the Association of University Programs in Health Administration (AUPHA), Boston, Massachusetts, June 2005.
- 2004 **Oetjen, D.M.**, & Oetjen, R.M. How to Make Your Organization ROC: Results Oriented Culture. Presentation given at the Annual Meeting of the Medical Group Management Association (MGMA), San Francisco, California, October 2004.
- 2004 **Oetjen, D.**, & Cantiello, J. Cultivating Cultural Competence – Helping Organizations “C” Their Way to Success. Poster presentation given at the Annual Meeting of the Medical Group Management Association (MGMA), San Francisco, California, October 2004.
- 2004 Kulnani, K. & **Oetjen, D.** Hospitalists: Wave of the Future. Poster presentation given at the Annual Meeting of the Medical Group Management Association (MGMA), San Francisco, California, October 2004.
- 2004 **Oetjen, D.M.**, Facilitator for session entitled: Agency Theory Perspectives on Behavior and Relationships Across Organizational Boundaries. Academy of Management Association International Meeting (AOM), New Orleans, Louisiana, August 2004.

- 2004 **Oetjen, D.M.**, & Oetjen, R.M. Constructive Engagement in the Classroom. Presentation at the Annual Meeting of the Association of University Programs in Health Administration (AUPHA), San Diego, California. Presentation won “Best Innovative Classroom Technique” award.
- 2004 Oetjen, R., **Oetjen, D.**, & Monnier, L. Virtual CAMPUS: Course Assessments, Methods, and Perspectives of Undergraduate Students. Poster presented at the International Conference on College Teaching and Learning, Jacksonville, Florida, March 2004.
- 2003 **Oetjen, D. M.**, Rotarius, T., & Oetjen, R. M., Listening With Your EARS (Employee Audit and Review System) – How to Hear your Ethical Perspective. Presentation at the Annual Meeting of the Medical Group Management Association (MGMA), Philadelphia, Pennsylvania, October 2003.
- 2003 **Oetjen, D. M.**, Rotarius, T., & Oetjen, R. M., How to Improve Patient Compliance. Presentation at the Annual Meeting of the Medical Group Management Association (MGMA), Philadelphia, Pennsylvania, October 2003.
- 2003 **Oetjen, D.**, Fottler, M., & Unruh, L., “Determinants of the Use of Health Plan Information in Selection Intentions”, presentation at the Academy of Management Association International Meeting (AOM), Seattle, Washington, August 2003.
- 2003 Oetjen, R., **Oetjen, D.**, & Falen, T., Quality as a Function of Strategic Planning. Poster presented at the Annual Meeting of the Association of University Program Health Administration (AUPHA), Nashville, Tennessee, June 2003. Poster won First Place in judged competition.
- 2003 **Oetjen, D.**, Oetjen, R., & Falen T., Tracks Across the Quality Chasm. Poster presented at the Annual Meeting of the Association of University Program Health Administration (AUPHA), Nashville, Tennessee, June 2003.
- 2002 **Oetjen, D.**, & Rotarius, T., “Down on the FARM – EIEIO: The Facility Audit and Review Method – Evaluating Institutional Ethics in Organizations”, presentation at the Medical Group Management Association Conference, Las Vegas, Nevada, October 2002.
- 2002 Rotarius, T., & **Oetjen, D.**, “The Comprehensive Organizational Plan: How a COP can Protect and Serve Your Organization,” presentation at the Medical Group Management Association Conference, Las Vegas, Nevada, October 2002.
- 2002 **Oetjen, D.M.** Oetjen, R.M., & Scharoun, K.A., “C.Y.A. - A.S.A.P. Cover Your Assets: Anonymous Sign-in Assures Privacy”, poster presentation at the Medical Group Management Association Conference, Las Vegas, Nevada, October 2002.
- 2002 **Oetjen, D.M.**, Scharoun, K.A., & Oetjen, R.M., “C.O.M.B.A.T. – Checklists Offering Medical Groups Bioterrorism Advice and Training”, poster presentation at the Medical Group Management Association Conference, Las Vegas, Nevada, October 2002.
- 2002 **Oetjen, D.**, Oetjen, R., & Cortelyou, K., “The Real World” – Incorporating Service Learning Into Your Internship Experience”, poster presentation at the Annual Meeting of the Association of University Programs in Health Administration, June 2002.
- 2001 Fottler, M., **Oetjen, D.**, Lytle, S., & Valentine, J., “Student Practice of Best Practices: A Leadership Simulation Model”, poster presentation at the Annual Meeting of the Association of University Programs in Health Administration, June 2001.
- 2001 Lytle, S., **Oetjen, D.M.**, Lenhart, K., & Morrison, S., “From Bricks to Clicks: Moving and Undergraduate Program Online”, poster presentation at the Annual Meeting of the International

- Conference on College Teaching and Learning, Jacksonville, FL, April 2001.
- 2000 **Oetjen, D.M.**, & Fottler, M.D., "Determinants of the Use of Health Plan Information in Health Plan Selection", paper presentation at the Annual Meeting of the Academy of Management, Toronto, Canada, August 2000.
- 1999 **Oetjen, D.M.**, "The Utility of Information in Health Plan Selection: A Study of Federal Employees", poster presentation at the Annual Meeting of the International Society for Quality in Health Care, Melbourne, Australia, 12-15 October 1999.
- 1999 **Oetjen, D.M.**, "Health Plan Information Utility: A Study of Federal Employees", poster presentation at the Annual Meeting of the Association for Health Services Research, February 2005.

REFEREED PRESENTATIONS – State/Regional

- 1998 **Oetjen, D.M.**, 1998. "Measure Once, Cut Twice." Case Presentation and Proceedings at the South East Case Researchers Association, Charleston, South Carolina, February 1998.

NON-REFEREED PRESENTATIONS

- 2007 Miller, B. & **Oetjen, D.** (Faculty Mentor). MEDIA: Measuring Ethics Developed in Advertising. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.
- 2007 Appoo, V. & **Oetjen, D.** (Faculty Mentor). You Cannot Fit a Square Peg in a Round Hole – How to Ensure the "Best Fit" Between Employees and Positions. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.
- 2007 Courson, A. & **Oetjen, D.** (Faculty Mentor). Affirmative Action in Education: The Difference Between Quotas and Goals. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.
- 2007 Kirman, I. & **Oetjen, D.** (Faculty Mentor). Is Your Personality an Ethical Personality? Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.
- 2007 Nguyen, J. & **Oetjen, D.** (Faculty Mentor). Eye for an Eye: Does the Death Penalty Really Work? Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.
- 2207 Retz, A., Crowson, L., & **Oetjen, D.** (Faculty Mentor). Money Talks: A Look Into Social Status and Criminal Justice. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.
- 2007 Rodriguez, D. & **Oetjen, D.** (Faculty Mentor). CONFIDENTIAL! HIPAA Wrongs in 2007. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.
- 2007 Rodriguez, E., Berkman, T., & **Oetjen, D.** (Faculty Mentor). Does Preaching Abstinence Promote Sex? Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.
- 2007 Sexton, J. & **Oetjen, D.** (Faculty Mentor). The Right to Kill: The Historical and Religious Basis for Capital Punishment. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.

- 2007 Takenaka, K. & Oetjen, D. (Faculty Mentor). Masking the Pain Ethically. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2007.
- 2006 **Oetjen, D.** Malvey, D. & Rotarius, T. Developed and Coordinated *Conference on Diversity and Disparities in Health Care* for the College of Health and Public Affairs Diversity Week. *Conference attendees numbered 80 during half-day conference in Orlando, Florida in October.*
- 2006 Bergan, B. & **Oetjen D.** (Faculty Mentor). If Only We Could Change: A Study of the Ethical Standing of UCF Students on Genetic Engineering. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Keller, E. & **Oetjen, D.** (Faculty Mentor). Withholding Information About an STD Infection as an Ethical Factor Contributing to the Spread of STDs. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Moulavi, A. & **Oetjen, D.** (Faculty Mentor). The Rights of Pharmacists versus the Rights of Patients: The Dispensing of Birth Control Pills. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Startzman, A. & **Oetjen, D.** (Faculty Mentor). The Correlation Between an Individual's Ethical Position Regarding Embryonic Stem Cell Research and the Hypothetical Situations of the Same Individual Who Would Directly Benefit from Embryonic Stem Cell Research. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Burwell, E. & **Oetjen, D.** (Faculty Mentor). Post-Abortion Syndrome. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Hudson, J. & **Oetjen, D.** (Faculty Mentor). Are Use of Force Policies Weighed Correctly? Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Imam, S. & **Oetjen, D.** (Faculty Mentor). The Moral Compass of College Students. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Jensen, S. & **Oetjen, D.** (Faculty Mentor). How Does the Health of Individuals Shape Their Ethical Viewpoints? The Relationship Between Physical Health and Ethics. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Myers, A. & **Oetjen, D.** (Faculty Mentor). Can Germany Ever Forget Its Past? A Look at Opinions on Germany's Foreign Aid to Israel. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Nunnally, M. Crandall, M., & **Oetjen, D.** (Faculty Mentor). Call to Conscience: Introducing Homosexuality-Friendly Curriculums. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.

- 2006 Obrosky, J., Smith, L., & Oetjen, D. (Faculty Mentor). Public Misperception Created by the Media. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2006 Wain, T., Ferrel, S., & Oetjen, D. (Faculty Mentor). Is It Really the Thought that Counts? Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2006.
- 2005 **Oetjen, D.** Level One: Outcomes Measurement & Research. Presentation given to The Michigan Society of Hematology and Oncology during the Healthcare Management Certificate Program, November 2005.
- 2005 **Oetjen, D.** Advanced Level Program: Advanced Quality Measurement & Research Methods Presentation given to The Michigan Society of Hematology and Oncology during the Healthcare Management Certificate Program, November 2005.
- 2005 Clark, M. & **Oetjen, D.** (Faculty Mentor). Gay Rights, Discrimination, and Public Opinion. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2005.
- 2005 Ryan, B. & **Oetjen, D.** (Faculty Mentor). How Personality Shapes our Ethics. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2005.
- 2005 Greenfield, C. & **Oetjen, D.** (Faculty Mentor). With Liberty and Justice for ALL. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2005.
- 2005 Kaplan, K. & **Oetjen, D.** (Faculty Mentor). American Eugenics: The Race for the Perfect Race. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2005.
- 2005 Knight, S. & **Oetjen, D.** (Faculty Mentor). Elephants, Donkeys, and the Animals In Between: A Glimpse of Student Political Opinions of the Issues and of Each Other. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2005.
- 2005 Wagner, M. & **Oetjen, D.** (Faculty Mentor). Has Free Speech Gone Too Far? Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2005.
- 2005 Siddiqi, U. & **Oetjen, D.** (Faculty Mentor). Research and Responsibility. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2005.
- 2004 Hampton, E., & **Oetjen, D.** Strategic Planning & Risk and Insurance Management. Presentation to be given to The Michigan Society Of Hematology and Oncology during the Healthcare Management Certificate Program, November 2004.
- 2004 Oetjen, R., & **Oetjen D.** (Faculty Mentor). Virtual CAMPUS. Poster presented at the UCF Graduate Research Forum, Orlando, Florida, March 2004.
- 2004 Conrad, S., & **Oetjen, D.** (Faculty Mentor). ABORT: Access Bordering on Reproductive Tyranny: Restrictions on Emergency Contraception. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2004.

- 2004 Doyal, N., & **Oetjen, D.** (Faculty Mentor). CATCH Them While You Can: When an Alzheimer's Client Falls FAST. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2004.
- 2004 Taylor, J., & **Oetjen, D.** (Faculty Mentor). Biological Ethics of Child-Bearing. Poster presented at the Showcase of Undergraduate Research Excellence (SURE), University of Central Florida, Orlando, Florida, April 2004.
- 2003 **Oetjen, D.M.**, Cameron, A., Rudolph, B., and Wilson, R. Ethical Issues in Health Care. Invited Panelist, Panel discussion at the Orlando Chapter of the Case Management Society of America, Orlando, Florida, October 2003.
- 2001 Lytle, S., **Oetjen, D.**, Mendenhall, T., Lenhart, K., Viamontes, T., & Morrision, S., "Management Tools for Teaching and Learning" poster presentation and interactive session at the University of Central Florida's Information Technology Showcase and Exposition, Orlando, FL, April 2001.
- 2000 **Oetjen, D.M.**, "HSC 4653: Healthcare Ethics from classroom to web-based course", presentation and interactive session at the IDL 6543 Fall 2000 Faculty Showcase, University of Central Florida, Orlando, FL, November 2000.
- 1996 **Oetjen, D.** Session Facilitator, Southern Management Association Annual Meeting, New Orleans, Louisiana, November 1996.

INTERNAL GRANTS

- 2008 LIFE Grant recipient, The Learning Institute for Elders, University of Central Florida, Orlando, Florida. **Awarded: \$700.00**
- 2007 Hahs-Vaughn, D., Hamann, K., Mauer, B., & Oetjen, D. May 2007 – May 2008. Principal Investigator. A Prototype for Digital Archiving in K-12. Toni Jennings Special Initiative Award. **Awarded: \$6000.00**
- 2007 **Oetjen, D.** August 2007 – May 2008. .An Assessment of Faculty Motivation for Participation in Undergraduate Research Projects. Carnegie Academy for the Scholarship of Teaching and Learning (CASTL) Grant. **Awarded: \$2500.00**
- 2007 Oetjen, D. August 2007 – May 2008. Faculty Mentor, RAMP Program. University of Central Florida, Orlando, Florida. **Awarded: \$500.00**
- 2007 Oetjen, D. May 2007 – August 2007. Faculty Mentor, RAMP Program. University of Central Florida, Orlando, Florida. **Awarded: \$200.00**
- 2007 **Oetjen, D.** August 2006 – May 2007. Faculty Fellow, Academy for Teaching, Learning and Leadership, University of Central Florida, Orlando, Florida. **Awarded: \$7500.00**
- 2007 **Oetjen, D.** May 2007. "Facing" Ethical Dilemmas through the use of an Ethic's Committee Role-Play Assignment. Core Commitments: Educating Student for Personal and Social Responsibility Grant to participate in the FCTL Summer Institute. **Awarded: \$1000.00.**
- 2006 **Oetjen, D.** August 2006 – May 2007. Faculty Mentor, RAMP Program. University of Central Florida, Orlando, Florida. **Awarded: \$500.00**
- 2006 **Oetjen, D.** August 2006 – May 2007. Faculty Fellow, Faculty Center for Teaching and Learning, University of Central Florida, Orlando, Florida. **Awarded: \$2500.00**

- 2006 **Oetjen, D.**, Rotarius, T., & Malvey, D. Summer 2006. Racial Disparities in Health Care. Submitted to the Diversity Track of the Faculty Development Institute at the University of Central Florida for funding. **Awarded: \$1000.00.**
- 2005 **Oetjen, D.** October 2005. C3MD: Cultivating Cultural Competence in Health Professionals. Research Program Development Series RFP submitted for funding. **Funding pending: \$500.00**
- 2005 Kitalong, K., & **Oetjen, D.** Summer 2005. Communication Fluency Across the Disciplines at UCF: Issues for Consideration. White Paper requested by and submitted to Dr. Rick Schell, Dean of Undergraduate Studies. **Awarded: \$2100.00**
- 2005 Hamby, E., **Oetjen, D.**, & Rotarius, T. Summer 2005. Incorporating Ethics into the HSA Curriculum. Submitted to the Faculty Development Institute at the University of Central Florida for funding. **Awarded: \$1000.00**
- 2004 Hamby, E., **Oetjen, D.**, & Rotarius, T. Summer 2004. Moving an Internship Program On-Line. Submitted to the Faculty Development Institute at the University of Central Florida for funding. **Awarded: \$1000.00**
- 2003 **Oetjen, D.M.**, Meli, P., & Lytle, S. Summer 2003. Best Practices for Uniform Department-Wide Web Courses. Submitted to the Faculty Development Institute at the University of Central Florida for funding. **Awarded: \$1000.00**
- 2002 **Oetjen, D.M.**, Summer 2002. Conversion of a Large Methods-Based Course to the Web. Submitted to the Faculty Development Institute at the University of Central Florida for funding. **Awarded: \$1000.00**

DISSERTATION COMMITTEES

Gloria Barone's Dissertation Committee. Topic: Patient Navigators. Summer 2007 – Present.

Jennifer James Mesloh's Dissertation Committee. Topic: Social Capital and Pregnancy Outcomes. Fall 2006 – Present.

Richard Bonnell's Dissertation Committee. Topic: Physician Medical Education and Quality of Care. Fall 2006 – Present.

John Cantiello's Dissertation Committee. Topic: Uninsured Youth. Fall 2006 – Present.

Mark Johnson's Dissertation Committee. Topic: Organizational Behavior. Spring 2003 – November 2005. Committee Member.

Debbi Ware's Dissertation Committee. Topic: Social Development in Physical Education. Fall 2004 – July 2005. Committee Member.

Sandy Swearingen's Dissertation Committee. Topic: Impact of Generational Differences on the Nursing Shortage. Spring 2004 – Fall 2004. Committee Member.

Kourtney Scharoun's Dissertation Committee. Topic: Bioterrorism Preparation. Fall 2003 – Spring 2005. Committee Member.

Judy Ortiz's Dissertation Committee. Topic: Community Health Centers. Fall 2000 – Fall 2002. Committee Member.

HONORS IN THE MAJOR THESIS COMMITTEES

Michael LaDuca. Topic: Long-Term Care Insurance. Fall 2003 –Summer 2004. Committee Chair.

Teri Malo. Topic: AIDS/HIV Education. Spring 2001-Spring 2003. Committee Chair.

Melane Quinn. Topic: Long Term Care Insurance. Fall 2001-Spring 2002. Committee Member.

SERVICE

UNIVERSITY SERVICE

Appointed Member, UCF Institutional Review Board, University of Central Florida, 2008- present.

Invited Member, University Honor's Committee, University of Central Florida, 2007- present.

Elected Member, Faculty Center for Teaching and Learning Board, University of Central Florida, 2007- present.

Invited Member. COHPA Dean Search Committee, University of Central Florida, 2007- present.

Invited Member, Online Teaching at UCF Focus Group, University of Central Florida, 2005- present.

Elected Member, Course Development and Web Services Advisory Board, University of Central Florida, 2005- present.

Elected Member, UCF Brand Identity Campaign Committee, University of Central Florida, 2004 – present.

Member, UCF Ethics Subcommittee, University of Central Florida, 2004 – present.

Member, University of Central Florida Aging Studies Curriculum Committee, 2001 – present.

Member, University of Central Florida Community Assistance Program, Elder Substance Abuse Advisory Group, 2002 - present

Elected Chair, Undergraduate Course Review Committee, University of Central Florida, 2005-2006.

Elected Member, Faculty Senate, University of Central Florida, 2002- 2006.

Elected Member, Undergraduate Policy and Curriculum Committee, University of Central Florida, 2001-2006.

Elected Member, TIP/RIA/SoTL Ad Hoc Subcommittee, University of Central Florida, 2005- 2006.

Invited Member, UCF NSSE Summer Research Group, University of Central Florida, 2005- 2006.

Elected Member, University Steering Committee, 2003 – 2004.

Elected Member, University Committee on Committees, 2003 – 2004.

Elected Member, Undergraduate Course Review Committee, University of Central Florida, 2001-2002.

Faculty Advisor, UCF Student Chapter of the American College of Healthcare Executives, University of Central Florida, Orlando, FL, 2000-2003.

COLLEGE SERVICE

National Merit Scholar Faculty Mentor. College of Health and Public Affairs, University of Central Florida, Orlando, FL, 2008-present.

RAMP Mentor, College of Health and Public Affairs, University of Central Florida, Orlando, FL, 2005-present.

Co-Chair, *Conference on Diversity and Disparities in Health Care* for the College of Health and Public Affairs Diversity Week. (Co-Chairs: Malvey, D. & Rotarius, T.) *Conference attendees numbered 80 during half-day conference in Orlando, Florida in October.*

Elected Member, Awards Committee, College of Health and Public Affairs, University of Central Florida, Orlando, FL, 1999-present

Member, Graduate Council, College of Health and Public Affairs, University of Central Florida, Orlando, FL, 2002-present

DEPARTMENT SERVICE

Member, Health Services Administration Search Committee, Department of Health Professions, University of Central Florida, Orlando, FL, 2005-present.

Member, Department of Health Professions Curriculum Committee, Department of Health Professions, University of Central Florida, Orlando, FL, 2003-present

Member, Health Information Management Advisory Committee, University of Central Florida, 2002-present.

Member, Health Information Management Hiring Committee, Department of Health Professions, University of Central Florida, Orlando, FL, 2003-2004.

Member, BS-MS Degree Committee, Department of Health Professions, University of Central Florida, Orlando, FL, 2001.

PROGRAM SERVICE

Program Director, Graduate Studies, Health Services Administration Program, Department of Health Professions, University of Central Florida, Orlando, FL, 2002-present.

Chair, HSA Graduate Program Admissions Committee, Health Services Administration Program, University of Central Florida, Orlando, FL, 2002-present.

Member, HSA Accredited Master's Program Task Force, Health Services Administration Program, University of Central Florida, Orlando, FL, 2000-present.

Member, HSA Graduate Program Admissions Committee, Health Services Administration Program, University of Central Florida, Orlando, FL, 2000-2002.

Member, Search Committee for Visiting Faculty position, Health Services Administration Program, University of Central Florida, Orlando, FL, 2000-2002.

Member, Graduate Comprehensive Examination Committee, Health Services Administration Program, University of Central Florida, Orlando, FL, 2000-2002.

Program Director, Undergraduate Studies, Health Services Administration Program, Department of Health Professions, University of Central Florida, Orlando, FL, 2000-2002.

Program Director, Health Sciences Generalist Program, Department of Health Professions, University of Central Florida, Orlando, FL, 2000-2002.

PROFESSIONAL SERVICE – International/National

Co-Chair, Strategic Management, Organizational Behavior, and Human Resources Faculty Forum, Association of University Programs in Health Administration (AUPHA), 2006 - present.

Invited Member, AUPHA Annual Meeting Planning Committee, Association of University Programs in Health Administration, 2005 - present.

Elected Chair, Health Care Management Division Teaching Committee, Academy of Management, 2006-present.

Member, Doctoral Student Planning Committee, Association of University Programs in Health Administration (AUPHA), 2007 - present.

Member, Faculty Forum Subcommittee, Association of University Programs in Health Administration (AUPHA), 2006 - present.

Member, Innovative Teaching Division, Association of University Programs in Health Administration, 2004 - present.

Member, Ethics Division, Association of University Programs in Health Administration, 2004 - present.

Member, Health Care Management Division Teaching Committee, Academy of Management, 2003-present.

Elected Chair, Poster Subcommittee, Association of University Programs in Health Administration (AUPHA), 2005 - 2006.

Member, National Association for Healthcare Quality, 2003-present.

Member, Association of University Programs in Health Administration, 2001-present.

Member, Academy of Management, 1996-present.

Member, Medical Group Management Association, 2001-present.

Reviewer, *Journal of Health Administration Education*, 2007 – present.

Reviewer, *Journal of Patient Education and Counseling*, 2004 – present.

Reviewer, *American Journal of Managed Care*, 2004 – present.

Reviewer, Academy of Management, Healthcare Management Division, National meeting paper and symposium submission review, 2003 – present.

Reviewer, *Health Care Management Review*, 2001-present.

PROFESSIONAL SERVICE – State/Regional

Invited Board Member, Lake Mary Montessori Academy, Lake Mary, Florida, 2006 – present.

Member, University of Central Florida/Department of Children and Families Collaborative Group, 2002-present.

Research Consultant, Center for Health Futures, Florida Hospital, Orlando, Florida, 2004-present.

Research Consultant, Lake County Health Department, Tavares, Florida, 2001-present.

Reviewer, Southern Management Association, National meeting paper and symposium submission review, 2004-present.